

## PTC FAN HEATER



**EN USER INSTRUCTION & OPERATION MANUAL** 

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### Thank you for purchasing this NETTA product.

Please read the user manual carefully before operating this appliance.

We will update our instruction manuals if necessary.

For the most up-to-date user manual, please visit our official website: www.nettadirect.com.

You can download a copy of up to date user manuals at any time in electronic format. We do not supply you with a paper-based user manual after each revision.

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www.nettadirect.com



## Safety and Warnings

#### **Intended Use**

NETTA Design is for domestic and indoor use only. This product is not intended for use by people who have lack of experience and knowledge or have reduced ability, or sensory and mental capabilities.

#### **Regular Check-Ups**

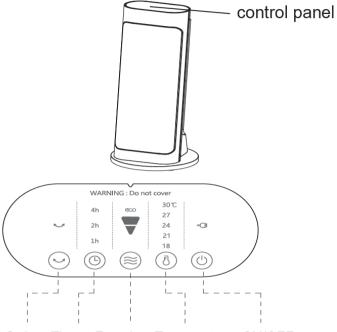
Ensure the power cable and plug are not damaged before plugging into a socket.

## **General Warnings**

- In order to avoid overheating, do not cover the heater.
- Ensure the plug is connected to the mains socket securely.
- If the supply cord is damaged, it must be replaced by the manufacturer or a qualified person in order to avoid a hazard.
- This product can be used by children aged 8+ if they have been instructed on how to use the product and are supervised.
- Do not locate this heater immediately below a socket-outlet.
- Do not use this heater in the immediate surroundings of a bath, shower or swimming pool.
- Children less than 3 should be kept away continuously unless supervised.
- Children aged between 3 and 8 should not plug in, regulate or clean the appliance.
- Some parts of this product can become very hot and cause burns.
  Particular attention has to be given where children and vulnerable people are present.



## **Operating the Product**



Swing Timer Function Temperature ON/OFF

#### Before turning the product on

- Ensure that the power wire is in good condition.
- This product uses a 220-240V AC power supply.
   Before first use, please ensure that the rated current of the power socket meets the local requirements, otherwise, please replace it with a qualified socket.

G	ON/OFF key
$(\Sigma)$	Function key
+	"+" key
-	"-" key
(p)	Timer key
>	Oscillating key
	ECO key



MDY-35



## **Operating the Product**

#### Starting the Product

The start-up of the machine can be conducted by pressing the standby button (or the ON/OFF button on the remote) after the power light is lit up.

#### **Function Setting**

Circularly switch the following by pressing the 'function' button on the machine/remote control when it is switched on: Normal Mode (Low - 1200W) – ECO Energy Saving Mode – Normal Mode (High - 2000W). Press the ECO button on the remote to enter/exit ECO mode.

#### **Temperature Setting**

After turning on, press the temperature setting button on the machine or the '+ / - ' button on the remote control to set the target temperature. The temperature setting range is 18-30 °C. When the ambient temperature reaches the set temperature, the machine will stop heating.

#### **Timing Function**

When the product is switched on, shortly press the 'timer' button on the machine/remote control to set a timed shutdown within 0-7 hours. When the product is in standby mode, shortly press the 'timer' button on the machine/remote to set a scheduled start-up within 0-7 hours.

#### **Oscillating Function**

When switched on, press the 'swing' button to enable/disable the oscillating feature.



## Operating the Product

#### **Open/Short Circuit Protection**

If an open circuit fault of the temperature sensor exists, the '1h' indicator light will flash and the buzzer will produce 10 long rings.

If a short circuit fault of the temperature sensor exists, the '2h' indicator light will flash and the buzzer will produce 10 long rings.

#### **High Temperature Protection**

When the environment temperature is higher than 50°C, the product will stop outputting power. The '1h', '2h' and '4h' indicator lights will flash and the buzzer will produce 10 long rings. You will not be able to press any buttons. When the environment temperature lowers to below 50°C, high temperature protection mode can only be cancelled after powering off.

#### **Tip-Over Protection**

When the product is at an angle, the '1h' and '2h' indicator light will flash and the buzzer will ring 10 times. The product will shut down automatically. After the product has been stood up right, the ON/OFF button will need to be pressed before the machine resumes normal operation.

### **Eco Energy-Saving Function**

The default temperature setting is 24°C when this mode is selected. The heating output will automatically set itself based on the environment temperature and the temperature setting selected.



## **Troubleshooting**

If the product does not operate or does not operate properly, first consult the table below. If you cannot find your fault/solution in the below table, the product may have failed. At this time, we recommend contacting your supplier to arrange a repair/replacement.

Problem	Possible Cause	Solution
After the power has been switched on, the machine does not work.	The plug may not be plugged in properly	Check whether the plug is properly inserted into the socket.
The machine suddenly stops during heating.	The temperature exceeds the threshold of the thermal cut-off.	The system will automatically cut off the power supply. Cool the machine before use.

## Cleaning, Maintenance and Storage

- Remove dust from the heater with a soft cloth. Wipe the exterior surfaces of the heater with a damp cloth. Dry the product thoroughly before operating again.
- The fan motor is lubricated by the factory and requires no extra lubrication. No other user maintenance is required or recommended.
- Store the heater in a clean and dry place when not in use.



## **Spare Parts and Repairs**

To order replacement parts, please go to <a href="www.nettadirect.com/parts">www.nettadirect.com/parts</a>.

You will need PDC information from your product, user manual or carton box. Alternatively, go to our website and use search bar to find the parts available.

You can also find this code on the back of this User Manual.

For our Repair Service, please contact our customer support with email on <a href="mailto:support@nettadirect.com">support@nettadirect.com</a> they will provide with more details of repair service with NETTA.

## **Disposal of Product**

IMPORTANT INFORMATION FOR CORRECT DISPOSAL OF THE PRODUCT IN ACCORDANCE WITH EC DIRECTIVE 2002/96/EC.

#### **DISPOSAL:**

Please dispose of this product responsibly. This item cannot be disposed of with general waste. Please contact your local council authority for more information on how to dispose this product. If this product is disposed of with general waste, it will end up in a landfill and will leak hazardous substances into the groundwater – effecting our food chain.



## **Your Warranty**

If you purchased with NETTADIRECT, or one of our authorised resellers, you will automatically enrol your warranty for 1 (ONE) year. You do not need to register again for your warranty. All warranties will be carried out to our terms and conditions including warranty conditions you will find out from our website at <a href="https://www.nettadirect.com">www.nettadirect.com</a>.



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## **Product Dependency Code (PDC)**

Your PDC is below:

PDC: NTH20-JRA SKU: 103894

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