

# ICE MAKER



WATER CAPACITY 1.2L

DAILY ICE OUTPUT 12KG

ICE BUCKET CAPACITY 0.5KG

> WATTAGE 150W

**EN USER INSTRUCTION & OPERATION MANUAL** 

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#### Thank you for purchasing this NETTA product.

Please read the user manual carefully before operating this appliance.

We will update our instruction manuals if necessary.

For the most up-to-date user manual, please visit our official website: www.nettadirect.com.

You can download a copy of up to date user manuals at any time in electronic format. We do not supply you with a paper-based user manual after each revision.

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## Safety and Warnings

#### **Intended Use**

NETTA Design is for domestic and indoor use only. This product is not intended for use by people who have lack of experience and knowledge or have reduced ability, or sensory and mental capabilities.

#### **Regular Check-Ups**

Ensure the power cable and plug are not damaged before plugging into a socket.

- 1. Before using check that the voltage power corresponds to the one shown on the appliance nameplate.
- 2. Do not remove any safety, warning, or product information labels from your ice maker.
- 3. Plug the ice maker into a grounded power outlet. No other appliance should be plugged into the same outlet. Be sure that the plug is fully inserted into the receptacle.
- 4. This appliance must be grounded. The plug must be plugged into an outlet that is professionally installed and grounded.
- 5. Avoid the use of an extension cord because it may overheat and cause a risk of fire. However, if it is necessary to use an extension cord:
- 1) Use only extension cords with a grounded plug.
- 2) The marked rating of an extension cord must be equal to or greater than the rating of this appliance.
- 3) It should be positioned in such a way that it does not drape over the counter or tabletop where it can be pulled on by children.
- 6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner.
- 7. If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.



- 8. Do not let the cord hang over the edges of tables or counters.
- 9. Do not place on or near a hot gas or electric burner, or in a heated oven.
- 10. Place the power cord in such a way it cannot be pulled on by children or cause a tripping hazard.
- 11. Place the power cord in such a way that it is not in contact with hot surfaces.
- 12. The use of attachments not recommended or sold by the manufacturer may cause fire, electric shock, or injury.
- 13. Do not touch the evaporator when using the ice maker or making ice to avoid suffering from frostbite.
- 14. Do not immerse any part of the product in water.
- 15. To disconnect, turn the machine "OFF", then remove plug from wall outlet.
- 16. Do not plug or unplug product with wet hands.
- 17. Unplug the product before cleaning, maintaining and when not in use.
- 18. Do not clean your ice maker with any flammable fluids. The fumes may create a fire hazard or explosion.
- 19. Do not overturn the ice maker. If the ice maker is overturned accidentally, make it stand upright for 2 hours before powering it on again.
- 20. Never put flammable, explosive, and corrosive articles into the ice maker.
- 21. Never use the ice maker when there is flammable gas leakage.
- 22. Never store or use gas and other flammable articles near the ice maker to avoid any fire.
- 23. Unplug the ice maker before moving it to avoid damaging the refrigerating system.
- 24. Do not attempt to disassemble, repair, modify, or replace any part of your product.



- 25. The appliance is not to be used by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- 26. Children shall not play with the appliance.
- 27. Cleaning and user maintenance shall not be made by children without supervision.
- 28. Close supervision is necessary when any appliance is used by or near children.
- 29. Do not leave the appliance unattended while in use.
- 30. Do not use outdoors.
- 31. Do not use the appliance for other than intended use.
- 32. Please discard the ice maker according to local regulations as it uses flammable gas and refrigerant.
- 33. WARNING: Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- 34. WARNING: Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- 35. WARNING: Do not damage the refrigerant circuit.
- 36. WARNING: Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- 37. Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- WARNING: Risk of fire/flammable materials.
- 39. WARNING: When positioning the appliance, ensure the supply cord is not trapped or damaged.
- 40. WARNING: Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.



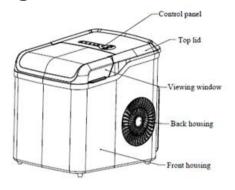
- 41. To ensure the best performance, an improved taste and longer product life for your ice maker, please ensure you follow the instructions below:
- 42. Always wait for a full machine cycle to complete before unplugging from the power socket or switching off the power supply.
- 43. In some areas the water can be hard; please do not use tap water if you reside in an area with hard water (this can be identified if your kettle easily gets limescale). In this case, you will need to use soft or bottled water to fill the tank.
- 44. Do not add hot or warm water into your ice maker tank.
- 45. During Summer, the water may be warmer you can cool the water leaving it in the fridge or freezer until chilled to ensure best performance.
- 46. If the machine produces smaller cubes than before in warmer weather conditions: you can allow the machine to produce 2-5 cycles of ice cubes and place these inside the water tank, to ensure the water inside the tank remains chilled.
- 47. Keep the ice maker in a cool place, not in direct sunlight.
- 48. Regularly replace with fresh water and clean the inside of the machine regularly.
- 49. In the case that any objects may drop inside the water tank, such as hair or other material objects, please empty the tank and replace with fresh, soft water.
- 50. This appliance is intended to be used in households and similar applications such as
- staff kitchen areas in shops, offices, and other working environments.
- farmhouses and by clients in hotels, motels, and other residential type environments.
- bed and breakfast type environments.
- catering and similar non-retail applications.

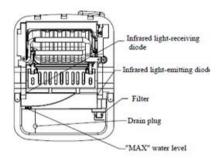


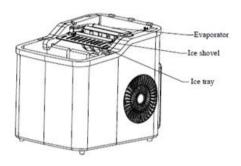
- 51. For appliances which use flammable insulation blowing gases, the instructions shall include information regarding disposal of the appliance.
- 52. Do not use with water that is microbiologically unsafe or of unknown quality.
- 53. If the ice maker is brought in from outside in wintertime, do not use for a few hours, allowing the unit to warm up to the room temperature before operating.
- 54. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- 55. Please according to local regulations regarding disposal of the appliance for its flammable refrigerant and blowing gas.
- 56. WARNING: Fill with potable water only.
- 57. WARNING: This appliance can't store food.
- 58. To avoid contamination of food, please respect the following instructions:
- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Clean regularly surfaces that can come in contact with food and accessible drainage systems.
- Clean water tanks if they have not been used for 48h; flush the water system connected to a water supply if water has not been drawn for 5 days.
- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.
- Save these instructions.



#### **Diagram of the Product**

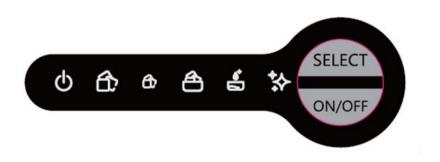








Note: If the 'Ice Full' sensor is lit up, but the machine is not full, please clean the sensors.





Key (with indicator)	Function
ON/OFF	Start or stop the appliance
<b>O</b>	Standby mode: o "indicator blinks; Working condition: " o "indicator lights solidly.
<b>A</b>	" indicator lights up when the ice basket is full.
6	" indicator lights up when the water reservoir is lack of water.
<b>⊕</b>	The indicator lights up when select small ice.
<b>☆</b>	The indicator lights up when select large ice.
<b>☆</b>	" indicator lights up when the appliance is cleaned
SELECT	Can select ' 🏠 ", ' 🟠 " or "🔆 "
	under standby mode. After power on,

## **Operating the Product**

#### **Before First Use**

- 1. Unpack the appliance then check to make sure that all the accessories, including the ice basket and ice scoop etc., are included.
- 2. Please ensure the ice maker is level and on a stable table or platform to avoid malfunction.



- 3. The incline angle of the ice maker cabinet should not exceed 45° during transportation or use. Do not turn the ice maker upside down. Doing so could cause the compressor or refrigerating system to operate incorrectly. Please allow time for the fluids in the compressor to settle after the ice maker is moved or transported. Before using the ice maker for the first time, please wait for 2 hours after the unit has been levelled and positioned in the proper place.
- 4. The appliance must be placed on a dry and level surface with sufficient ventilation, far from heat sources such as ovens, heaters, and corrosive gases. Leave about a 6-inch (15cm) clearance on all sides of the ice maker for proper ventilation.
- 5. Do not fill the water reservoir with hot water. This may damage the ice maker. It is best to fill the water reservoir with water of room temperature or lower.
- 6. Do not use the appliance at a very cold environment (lower than 5°C).
- 7. Clean the appliance by following the instructions in the "Cleaning, Maintenance and Storage" section before operating

#### **Operating the Product**

#### **Using Your Ice Maker**

- 1. Ensure that the drain plug at the bottom of water reservoir is closed.
- 2. Plug the ice maker into the wall outlet and the " indicator should blink.



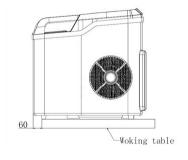
- 3. Open the top lid and remove the ice basket.
- 4. Fill the water reservoir with drinking water. Do not fill above the MAX water level mark. Replace the ice basket and close the top lid.
- 5. Press "ON/OFF" key and the "O" indicator should light up solidly. At that time, press the "SELECT" key to select the ice size. If you need to clean the appliance, press "SELECT" key to select "S" function under standby mode.
- 6. The ice-making cycle will last approximately 7-15 minutes, depending on the ambient temperature and water temperature.
- 7. The ice-making cycle starts with water being pumped into the ice tray situated below the evaporator. Over the next 7-15 minutes ice forms on the evaporator. Once this has completed, the ice tray will tilt backwards and the remaining water in the ice tray is drained back into the water reservoir. The ice cubes are then dropped from the evaporator and pushed forward into the ice basket by the ice shovel. The ice tray will automatically move back into position under the evaporator and start the next cycle.
- 8. The "indicator will light up when the ice basket is full, and the ice maker will stop making ice automatically. Gently remove the ice from the ice basket with the ice scoop. About 5 seconds later, the ice maker will restart its ice making function automatically. Note: If the 'Ice Full' sensor is lit up, but the machine is not full, please clean the sensors.

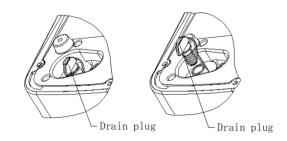


#### **Operating the Product**

#### **Using Your Ice Maker (Cont.)**

- 9. The "indicator will light up when the water reservoir has run out and the ice-making cycle will stop automatically. At that time, remove the ice basket and add water to the water reservoir, and then press the "ON/OFF" key again to restart the ice-making cycle. The appliance will start working automatically after about 30 minutes if the operator forgets to restart the appliance after refill.
- 10. When you have got your desired amount of ice, stop the ice making cycle by pressing the "ON/OFF" key and unplug the unit from the wall outlet.
- 11. Open the top lid and transfer the ice to a freezer.
- 12. Allow the ice maker to reach room temperature.
- 13. We recommend replacing the water every week. Please empty the water reservoir if the ice maker is not used for a long time.







## Cleaning, Maintenance and Storage

To keep your ice tasting fresh and your ice maker looking great, we recommend cleaning your ice maker once per week.

- 1. Stop the ice-making cycle by pressing the "ON/OFF" key, unplug the ice maker from the wall outlet and allow it to warm up to room temperature.
- 2. If residual water is found in the ice tray, gently push the ice tray back so that all water drains into the water reservoir.
- 3. Move the appliance forward and open the drain plug to drain out excess water.
- 4. Remove the ice basket.
- 5. Clean the ice maker interior with a soft cloth soaked with warm water and vinegar, rinse with clean water and then drain all the water.
- 6. Replace the drain plug well in position. Wash the ice basket and ice scoop in warm soapy water. Rinse and dry.
- 7. Clean the exterior of the ice maker with a soft damp cloth. Use a mild dishwashing soap, if necessary.

#### NOTE:

- 1) Do not use organic solvent, boiled water, detergent, strong acid and strong alkali etc. for cleaning.
- 2) Do not clean the evaporator.
- 3) Please empty the water reservoir and dry it for storage if the ice maker has not been used for a long time.

Note: If the 'Ice Full' sensor is lit up, but the machine is not full, please clean the sensors.



## **Troubleshooting**

Problem	Possible causes	Solution
<b>"</b>	1.Low water level or lack of	1.Stop making ice, refill
	water.	water and then press
		"ON/OFF" key to restart ice-
indicator turns on	2.The water screen at the	making cycle.
turns on	bottom of water reservoir is	
	blocked.	2. Clean the ice maker
	3.Pump malfunction.	Send it to the authorized department for repair.
" A " indicator lights up	1.Ice basket is full and the infrared light is blocked by the ice.  2. Infrared light-emitting diode & light-receiving diode do not work	1. Remove the ice from ice basket. 2a. Wipe up the foreign objects on the infrared lightemitting diode & lightreceiving diode and restart the ice maker. 2b. Call Customer Service if the infrared light-emitting diode & light-receiving diode still do not work after wiping up the foreign objects on them and restarting the ice maker.
The ice collects together.	Making ice takes too much time.	Stop making ice and restart the ice-making cycle after the ice melts.
	The water in the water reservoir is of too low temperature.	Fill the water reservoir with water ranges between 8°C and 25°C.



The ice- making cycle seems normal but no ice is	The ambient temperature or water temperature is too high.	Start the ice-making cycle at an environment with an ambient temperature less than 32°C and fill the water reservoir with some cold water.
produced.	Refrigerating system leaks	Call customer service
	Refrigerating system blocks	Call customer service  1. Leave a 6-inch clearance
		1. Leave a 6-inch clearance
		on all sides of the ice maker
	1.Poor heat dissipation.	for proper ventilation.
Poor ice- making		
result	2.The water temperature is	2. Fill the water reservoir
	too high.	with water ranges between
		8°C and 28°C.
	3.The ambient temperature is	
	too high.	3. Operate the ice maker at an environment with an ambient temperature between 10°C and 32°C.
	1. Water pump is damaged.	Contact the after-sales
Water pump does not work or produces noise.		department for replacing the
	2. The appliance has not been cleaned for a long time,	water pump.
	which has resulted in the formation of mucoid substance at the water inlet of the water pump, so that the water-pumping is not smooth. There is air in the water pipe, so there will be resonance noise produced when pumping water.	The appliance should be cleaned every one or two weeks, and some neutral cleaning agents (such as detergent and soapy water etc.) can be added if necessary.



#### **Spare Parts and Repairs**

To order replacement parts, please go to <a href="www.nettadirect.com/parts">www.nettadirect.com/parts</a>.

You will need PDC information from your product, user manual or carton box. Alternatively, go to our website and use search bar to find the parts available.

You can also find this code on the back of this user manual.

For our repair service, please contact our customer support with email on <a href="mailto:support@nettadirect.com">support@nettadirect.com</a> they will provide with more details of repair service with NETTA.

#### **Disposal of Product**

IMPORTANT INFORMATION FOR CORRECT DISPOSAL OF THE PRODUCT IN ACCORDANCE WITH EC DIRECTIVE 2002/96/EC.

#### **DISPOSAL:**

Please dispose of this product responsibly. This item cannot be disposed of with general waste. Please contact your local council authority for more information on how to dispose this product. If this product is disposed of with general waste, it will end up in a landfill and will leak hazardous substances into the groundwater – effecting our food chain.



#### **Your Warranty**

If you purchased with NETTADIRECT, or one of our authorised resellers, you will automatically enrol your warranty for 1 (ONE) year. You do not need to register again for your warranty. All warranties will be carried out to our terms and conditions including warranty conditions which you can find out from our website at <a href="https://www.nettadirect.com">www.nettadirect.com</a>.



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## **Product Dependency Code (PDC)**

Your PDC is below:

PDC: IMB1000-GS SKU: 104090 / 104091 / 104092

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