

Home Center Outlet Vanity Warranty

Home Center Outlet's interior vanities are covered under varying warranties dependent upon the vanity manufacturer. These warranties ensure their product to be of good material and workmanship and to be free of defects at the time of shipment that would render them unfit for the purpose for which each vanity is recommended. Upon entrance to HCO warehouses, your product has been inspected for any defects in materials and workmanship.

Should the warranted vanity be found to contain defects, the manufacturer will fulfill its warranty at its full discretion. At the time of pick up, HCO associates will assist with the inspection of your vanity for any defects. Should the warranted vanity be found to contain defects once the vanity arrives at the installation site, HCO must be notified immediately and specifically before the vanity installed or treated in any manner. **No labor, installation, or refinishing expenses is covered by this warranty.**

This residential warranty is granted only to the original purchaser of the product and the first owner of the residential home where the product was originally installed. The multi-resident warranty is granted only to owner of the home or building in which the product has been installed at the time of installation (and its builder and contractor).

The following are not to be considered defects in material or workmanship and are not covered by this warranty:

1. Improper installation, storage, care handling or finishing including, without limitation, a failure to follow industry standards or tips set forth below or as posted on Home Center Outlet's website from time to time.
2. Failure to properly maintain the product such as by using harsh chemicals on the surface.
3. Damage caused by sunlight, water or extremes heat and/or humidity.
4. Damage caused by improper storage and handling, abuse abnormal and unreasonable use by the Customer or other parties beyond the control of HCO, to include but not limited to damages caused during shipping, handling, installation, replacement of genuine parts or components, unauthorized repairs, or any act(s) performed to the products not in compliance with HCO and industry recommendations and regulations.
5. Any damage to a vanity installed in any exterior application.
6. Any issue due to improper alteration of the product by other parties.
7. Damage caused by exposure to acid, chemicals, or fumes.
8. Natural color changes, variations, or movements in lumber or veneer products, and exposure to extreme temperature changes and direct sunlight may cause color changes and/or surface damage. All wood naturally ages, darkens, changes in color, and mellows over time due primarily to exposure to light.
9. Surface characteristics of natural stones may vary from each countertop slab. Color variations in stone are a natural occurrence. Natural veining, crystal lining and local crystallization are common characteristics. Other natural stone characteristics that may occur include but are not limited to, variation in grain, color, mineral streaks.

Vanity Storage, Care & Handling Recommendations

The following storage, care and handling recommendations must be followed for any warranty to remain intact.

Wood is a natural material that is subject to changes in moisture and temperature. In other words, it moves and changes ever so slightly when exposed to humidity, heat or cold. Properly sealed and maintained wood and stone tops are durable, beautiful and easy to use, but it is important to have the products installed by a licensed and seasoned professional.

1. Do not use bleach based cleaning products on the finish. Bleach and ammonia are products that we have found will harm the finish on your vanity. Be aware that some dishwasher detergents, such as Liquid Cascade, have bleach in them. If this type of detergent comes in contact with the finish it should be wiped up immediately. If allowed to sit it will harm the finish.
2. Do not use abrasive materials to clean your vanity or top. These would include bristle pads or similarly rough pads or dry cleaning products such as Ajax or Comet.
3. Wash your stone top with mild soap and water, and then rinse and dry. Disinfect with a weak solution of vinegar and water in a spray bottle, if desired. Be sure to dry the top thoroughly. We also recommend only using professional quality products to polish or clean your wooden cabinet.

Return Policy. Home Center Outlet stands behind the quality of everything we sell and hope you are pleased with your vanity. If for any reason you are unsatisfied with your purchase, we do offer a return for refund window of 14 days. Items will not be eligible for return if they have been installed, modified, or damaged in any way.

Return Policy Terms.

- All product(s) must be returned in their original condition. They must not have been or be installed, modified or damaged in any way.
- The Purchaser(s) will be responsible for the costs associated with the return of the product(s); including but not limited to, removal, installation, transportation.
- The Purchaser(s) will assume liability for any damage incurred during the return transit.
- Custom-made products are not eligible for return or exchange.

Return Policy Exclusions. Products that have been custom ordered and made to your exact specifications are not eligible for return or exchange under any circumstance. Products that have been custom ordered are on an estimated lead time. Home Center Outlet will not be responsible for unforeseen delays in shipping and arrival due to circumstances outside of its control.

Lead Time. Any lead time given is estimated, never guaranteed. Home Center Outlet works with third party logistics providers and handcrafted products. Both are factors that do not allow us to guarantee an accurate delivery date.

Risk of Loss. All included items like product parts and glass are verified to be with the product at the time of pick up and will not be covered by Home Center Outlet if lost. Home Center Outlet can provide replacements of the above parts if lost by the customer, but this may result in additional charge.

This warranty does not cover any failures due to accident, misuse, abuse, alteration, faulty building construction or exposure to the elements without proper finishing. This warranty does not cover failure due to improper handling, storage, installation, maintenance, or storage.

Clearance Items: All items sold as “surplus” or “clearance” are sold as is with no warranty. Each vanity has been inspected and determined to be fully functional and free of any mechanical defects before leaving out warehouse – all sales are final.

Limitation of Liability: In no event will Home Center Outlet be liable to clients or anyone else for any incidental, consequential, special, or indirect damage. This includes but is not limited to trading losses or damages, or lost profits that result from inconvenience or delay or loss of Home Center Outlet products. Since the limitation or exclusion of incidental or consequential damages is not allowed in certain states, the above-mentioned limitation of liability will not apply in particular jurisdictions or cases. In no event will Home Center Outlet be liable to the buyer or user for any damages, losses, or causes of action that exceed the amount paid by the user, if any.

Indemnity: The Purchaser agrees to indemnify and hold Home Center Outlet and its affiliates harmless from and against any and all liability, claims, losses, costs and expenses including but not limited to attorneys’ fees that may arise from the Purchaser’s violation or breach of these Terms and Conditions, arising from the Purchaser’s violation of any third party’s rights such as trademark, copyright, proprietary and privacy rights or regulation or ordinance. This indemnification and hold harmless obligation will survive the termination of these Terms and Conditions.

Inspection: Home Center Outlet takes extra precaution to inspect each product prior to item pickup. We take the extra step to make sure to allow the Purchaser to inspect the product at the time of pick up to catch any possible damages or defects before the product leaves Home Center Outlet warehouse(s). Home Center Outlet is not liable for any damages that occur during, upon, or after the vanity transportation to installation site.

Concealed Damage(s): When damage is discovered after the item has left Home Center Outlet warehouse(s), it should be reported to the Home Center Outlet team immediately & no later than 24 hours after the item’s pickup. The eligibility for return or replacement will be left to Home Center Outlet’s discretion.

For further information or assistance, please contact your local Home Center Outlet location at (770) 946-0020 or email the team at Info@HomeCenterOutlet.com.