

# BILLY BONES CLUB ONLINE RETURN FORM

*This form must be completed in full in order for your return to be processed*

NAME: \_\_\_\_\_

EMAIL: \_\_\_\_\_

ORDER NUMBER: \_\_\_\_\_

REFUND

EXCHANGE

PRODUCT NAME	QTY	SIZE	REASON CODE	EXCHANGE FOR

**RETURN REASON CODE:**

- A. Too Big
- B. Too Small
- C. Change of Mind
- D. Faulty
- E. Wrong Item Sent
- F. Wrong Size
- G. Other

Please send your return with completed returns form via tracked shipping to:

**DIRECT MAIL CORPORATION  
ATTN: BILLY BONES CLUB RETURNS  
26 DOUGHARTY ROAD  
HEIDELBERG WEST, 3081, VIC  
AUSTRALIA**

- Orders must be returned to us within 30 days from date of purchase.
- Items must be returned in original condition - unworn, unwashed, no stains and all tags attached.
- No refunds for items purchased using a credit note, sale items and promo coupons.
- Exchange requests are subject to product availability.
- We do not cover for the cost of the return shipping - we recommend sending via a tracked service.
- Billy Bones Club is not liable for any packages lost in transit.
- For more info on our returns & exchanges policy visit [ww.billybonesclub.com/pages/returns-exchange](http://ww.billybonesclub.com/pages/returns-exchange).



**BILLY BONES CLUB**