

Cleaning HUG

Please follow these step-by-step instructions for cleaning HUG

1. Remove electronics unit
2. Remove inner cushion

Spray clean inner cushion only

3. Spray and wipe



Spray clean

To wash outer cover in a washing machine:

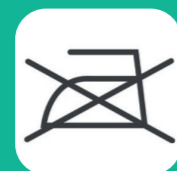
4. Zip into bag provided
5. Place in washing machine



Delicate wash



Dry naturally



Do not iron

How to use HUG safely

- > Always supervise the use of this product.
- > Only charge the electronics unit when fully removed from the inner cushion. Use the charging cable provided.
- > Do not get the electronics unit wet and remove from HUG before any cleaning procedure.
- > Do not machine wash the inner cushion; spray clean only.
- > Do not attempt to modify or disassemble the electronics unit beyond those described in this manual.
- > Parts of HUG can be recycled. If you no longer want to use HUG please contact us.

#myHUG

Share your photos of HUG, we'd love to see them!



HUGbyLAUGH



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HUG by LAUGH



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We hope you enjoy using HUG

HUG has been created from research involving people affected by dementia.

For more information visit: www.HUG.world



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Instructions for setting up and using HUG

www.HUG.world

How to use HUG

HUG is a soft comforter, designed to be cuddled. It has weighted limbs and a soft body that contains a beating heart and a music player that can be programmed to play a person's favourite music.

Place the upper arms of HUG around your shoulders and place your hands onto HUG's back.

Relax and enjoy the music as HUG returns the cuddle.



- > To turn on the unit for heartbeat and sound, open zip on the side of HUG.
- > Locate electronics unit in pouch of inner cushion.
- > Remove electronics unit.
- > Slide the switch to 'low' or 'high', depending on your preference.
- > Adjust music volume using dial.
- > Return unit to inner cushion and close zip.



Charging HUG



Battery life: up to 2 days with continuous use

Red battery light indicates low battery

- > To charge, remove the electronics unit from inner cushion.
- > Plug USB cable provided into charging point on side of the unit.
- > Use 3-pin plug provided to charge unit via wall socket.
- > HUG takes 4 hours to fully charge. Charging light turns red when charging and green when fully charged.
- > Fully charge unit before use.



Information on introducing HUG and links to online training are available at:
www.HUG.world/introducing-HUG



Adding music to HUG

Listening to music that is personal to you can evoke memories, bring connection and joy.

The HUG unit is provided empty, ready for you to add your own music.

- > Switch on heartbeat.
- > Plug USB cable into electronics unit and connect to USB port on computer.
- > Electronics unit shows as a 'drive' on computer.
- > Add your MP3 music files onto the drive.
- > Once finished, eject safely from computer and unplug cable.
- > Switch heartbeat off and on again, and music will play.



Guidance and resources for adding music and creating playlists are available at:
www.HUG.world/music-playlist

