



Kristen Beaulieu
Executive Director

Micaiah Dominguez, MHC-LP
Director of Outreach & Education

Frances Cornejo
Director of Sales & Marketing

Physical Address:
98 4th Street, Suite 414
Brooklyn, New York 11231

Mailing Address:
2609 East 14 Street, Suite 1018
Brooklyn, NY 11235-3915

🌐 www.ReentryEssentials.org
✉ office@ReentryEssentials.org
☎ 347.973.0004

REGULATORY DISCLOSURE

FEIN: 81-5201444
DUNS: 080548285
CAGE: 8CDM6
NYS Registration: 46-04-19

Reentry Essentials is designated as a tax-exempt organization under Section 501(c)(3) of the Internal Revenue Code and is a publicly-supported charity under Section 509(a)(1) and qualifies for the maximum charitable contribution deduction allowed to donors.



(Type Name Here)

Make Yourself Heard! Professional Communication Skills

Pre / Post-Test

1. There are three types of communication, match the type of communication on the left with the description on the right. Place the corresponding number in the [] to the right.
 1. Verbal [] Spoken words (what you say and hear)
 2. Nonverbal [] receive messages)
 3. Written [] Email, text, and letters (the words you write)
 - [] Body language, facial expression, hand gestures, and so on (how you deliver or receive messages)
2. Check the communication obstacles specific to listening below (select all that apply):
 - [] Perceptions
 - [] Misconceptions
 - [] Facts versus opinions
3. Hearing and listening are the same.
[] True / [] False
4. There is only one true meaning for a word.
[] True / [] False
5. Knowing the reason for listening in every conversation is necessary to be a good listener.
[] True / [] False
6. Letting people know you've heard them is part of listening.
[] True / [] False

Once completed, please return via email to:

Rhonda Hughes
rhughes@horizonhealthky.org