

## Water Boiler Instruction Manual

**Model: All Models** 



Please read this instruction manual carefully before operation

## **Safety Tips**

Please read this instruction manual carefully before using the appliance and keep it available at all times.

#### **IMPORTANT SAFEGUARDS:**

When using electrical appliances, basic safety precautions should always be followed:

- To protect against fire, electric shock and injury, do not immerse the cord, plugs, or the appliance in water or other liquids.
- Unplug from outlet when not in use and before cleaning. Ensure the water boiler is cool before putting on or taking off parts, and before cleaning the appliance.
- The outside of the appliance gets very hot during boiling. Do not touch the surface body.
- Do not remove the top cover while boiling.
- If the appliance is overfilled, boiling water may spill out of the unit.
- Do not touch the hot surface body to avoid scalding.
- Never switch on the appliance if there is no water in the tank.
- Always use the appliance on a dry, level and heat-resistant surface away from any edges.
- Ensure the the unit is out of reach for children.
- If the supply cord is damaged, it must be replaced by the manufacturer or retailer in order to avoid any potential hazards.
- Do not operate any appliance with a damaged cord or plug. Cease use if the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair or adjustment.
- Scalding may occur if the lid is removed during the brewing cycles.
- This appliance is intended for use in households, staff kitchen areas in shops, offices and other working environments, by clients in hotels, motels and other residential type environments; and food establishments.

## **Usage Instructions**

#### CAUTION! Take special care when removing the lid! Hot steam will burn.

#### **HOW TO BOIL WATER:**

- 1. Turn the lid anti-clockwise to open.
- 2. Fill the tank with tap water. Make sure the water is below the "MAX" water level indicator.
- 3. Replace the lid and turn clockwise to lock into place.
- 4. Connect the plug and the socket.
- 5. Switch ON. The "HEATING" pilot lamp will light up and the water will start to heat up. It will heat until the "HEATING" pilot lamp goes out and the "KEEP WARM" pilot lamp lights up, showing that the appliance is in the state of preserving heat.
- 6. Use the faucet to dispense water.
- 7. When about three cups of water are remaining in the tank, turn the appliance off and unplug it from the electric outlet.
- Always make sure at least three cups of water are remaining in the tank to prevent a boil-dry accident.

#### **3.RESET THERMAL CUT-OUT:**

The appliance is fitted with a dry-protect thermal cutout. If this is activated, the unit will turn itself off, when no water is in the tank. This can protect the heating elements and the insides of the machine. The unit must be unplugged before it can be reset. To reset the appliance, wait until the unit has cooled down. Then press the reset button: the pin-like device at the bottom of the appliance. The appliance will now work normally.

This safety device may have been switched off during transport, if so, reset the thermal cutoff following the above instructions.

If resetting this thermal cut-out does not switch the unit back on, please contact the nearest authorized service facility for examination or repair.

#### **4.CLEANING THE APPLIANCE:**

This unit must be cleaned thoroughly after each use. This is in addition to weekly cleaning using vinegar to remove mineral deposits. If these deposits are not removed, pitting of the metal can occur and may result in damage to the appliance.

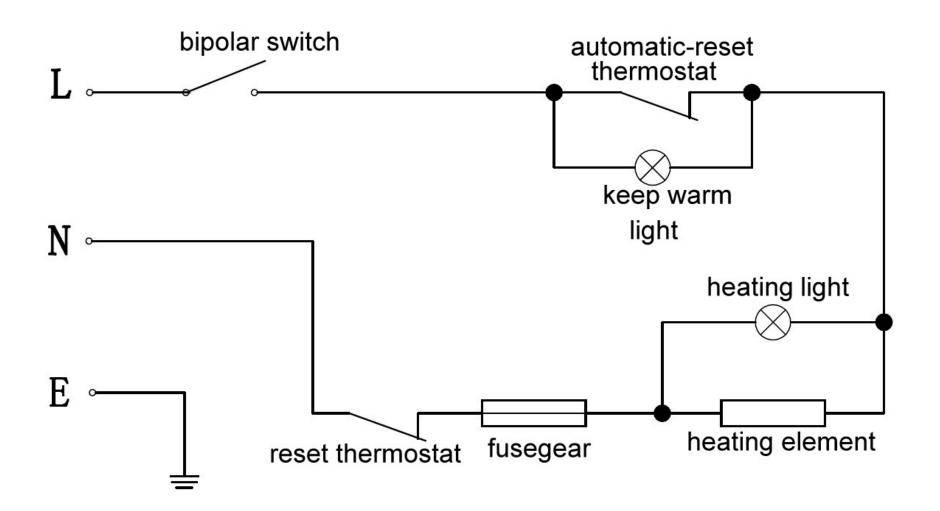
Be sure to unplug the unit, discard any remaining water and allow to cool down before cleaning.

#### **DISCOLOURATION OF THE WATER TANK:**

This is caused by an oxidization of iron content in tap water. It can be removed by using a nylon brush and by following these simple steps:

- Cut a lemon into four, wrap the lemon in cloth and place inside the unit.
- Pour water up to the full water level indicator.
- Boil the water and let the mixture remain inside the unit for about 1 hour.
- Pour out the water and use a nylon brush to clean the inner parts.
- To remove the smell of the lemon, boil water again, and dispose the water.
- Lid and tank are washable with soap and water.
- Use a damp cloth to clean the body. Wipe it dry. To avoid scratches to the unit, do not clean with abrasive materials
- Don't wash with running water, this can cause malfunction
- Hard water may cause stone deposits to form in the water tank, lengthening the time needed o heat water and possibly causing damage to the device. Use filtered water if possible to avoid deposits forming!

# Circuit Diagram



Model No.	Power	Volume (Litres)	Max Level Capacity	Voltage	Environmental Temperature In use	Environmental humidity in use
ENW-68DR	950W	6.8	6L	220- 240V/5 0Hz	10-38 Degrees	Less than 90%
ENW-100DR	1600W	10	8.5L	220- 240V/5 0Hz	10-38 Degrees	Less than 90%
ENW-200DR	2500W	20	14,1L	220- 240V/5 0Hz	10-38 Degrees	Less than 90%
ENW-300DR	2800W	30	19.1L	220- 240V/5 0Hz	10-38 Degrees	Less than 90%

# CLEANING AND MAINTENANCE

- Disconnect the power supply before any cleaning and maintenance to avoid electric shock.
- Inspect the power cable regularly for damage. Never use the device if the cable is damaged. If the power cable is damaged, have an authorised, qualified electrician replace it or contact the retailer.
- In case of damage or malfunction, please contact your stockist or our customer service centre.
- Only a qualified technician using original spare parts and accessories should carry out repairs and maintenance of the device. Do not attempt to repair the device yourself.

#### **Discarding Old Devices:**

At the end of its service life the discarded device has to be disposed in accordance with the national regulations. It is advisable to contact a company which is specialized in waste disposal, or just contact the local disposal service in your community.

**WARNING!** To avoid danger, make the device unfit for use before disposal. For that purpose disconnect the device from the mains supply and remove the mains connection cable from the device.

For the disposal of the device please consider and act according to the national and local rules and regulations.

### WARRANTY

**WARRANTY** Hamoki Ltd warrants the original purchaser of every new product (under normal and proper use and maintenance service as specified by Hamoki Ltd and upon proper installation and start-up in accordance with the instruction packet supplied with each unit) a one year parts warranty.

Hamoki Ltd's obligation under this warranty is limited to a period of one (1) year from the date of original installation.

#### **WARRANTY CLAIMS:**

All claims for parts must be made **directly through the retailer** in the first instance. All claims raised with the retailer should include:

Your name:

Model number:

Your company:

Serial number of the product:

Address: Date of purchase:

Email: Proof of purchase:

Phone:

Information supporting the alleged defect.(A video/photo)

Photo of the dataplate.