

Grosfillex Product Safety Alert and Replacement Program

Havana Side Chair and Havana Armless Bar Stool Sold through Commercial Dealers

Small cracks may appear on the lower part of the backrest and cause partial or full separation of the backrest from the seat, posing a fall hazard.



Business Owners should immediately inspect these products carefully and remove from service any Havana Side Chair and/or Havana Armless Bar Stool which shows any sign of cracking on the backrest or any other damage and replace **all** Havana Side Chairs and Havana Armless Bar Stools in service at their facility with Havana Arm Chairs and/or Havana Bar Stools with Armrests. If you have not already received a letter from Grosfillex with the Program details, please contact us at:

gfxprogram@grosfillex.com

Grosfillex Customer Service: 1-800-233-3186 from 8 am to 6 pm ET Monday through Friday

In order to ensure the safety of all end-users of these products, Grosfillex has developed the following Product Replacement Program.

For products within the 3-year warranty period

- For each Havana Side Chair currently in your possession, Grosfillex will replace that product with a Havana Arm Chair free of charge.
- For each Havana Armless Bar Stool currently in your possession, Grosfillex will replace that product with a Havana Bar Stool with Armrests free of charge.

For products outside of the 3-year warranty period

- For each Havana Side Chair currently in your possession, Grosfillex will provide you with a voucher in the amount of \$40.00 (US) to be applied to your purchase of an \$80.00 (US) Havana Arm Chair, freight prepaid.
- For each Havana Armless Bar Stool currently in your possession, Grosfillex will provide you with a voucher in the amount of \$90.00 (US) to be applied to your purchase of a \$180.00 (US) Havana Bar Stool with Armrests, freight prepaid.

We strongly urge you to take immediate advantage of this replacement program. Thank you!

Grosfillex Inc.

Inquiries may be sent to gfxprogram@grosfillex.com

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