

Return Form

Goods delivered by Postal

FLEXA will arrange a courier to pick up the package after receiving the return form. The cost of postal return is €10, which will be deducted from your payment. You shall prepare the package for postal transport.

Goods delivered by Pallet

FLEXA will arrange a courier to pick up the product(s) after receiving the return form. The cost of pallet return is €75, which will be deducted from your payment. You shall prepare the product(s) for pallet transport.

Return of payment

The cost of the return will be deducted from your payment and the remaining of your outstanding will be refunded to your initial payment method of the order.

Information we need from you

Order number:

Item number(s) of the item(s) you want to return:

Choose below the reason why you would like to return:

- Wrong size
- Doesn't fit into the room
- Color
- Not what I expected
- Other

Please download, fill out and send a copy of this form to return@flexa.dk.
Afterwards you will be advised.