



RETURNS are SIMPLE!

For a prompt refund or exchange, enclose this completed form below with the items you are returning. Be sure to include your invoice number and contact information.

Our Satisfaction Guarantee

We want you to love your purchase! That's why we offer a full money-back guarantee on products that are returned in their original packaging, tags attached, unworn, and in saleable condition within 30 days of purchase. * In case you do not absolutely love your selections, we will gladly issue a refund for the value of the merchandise or exchange your items within 30 days of purchase. Original shipping and handling fees are not refundable. Offers are subject to adjustment due to returns, cancellations, and exchanges. All panties, thongs, and boy shorts are FINAL SALE and not eligible for return or exchange.

Refunds will take up to Two Billing Cycles or 10-14 Business Days

If you ordered by credit card or PayPal, we'll refund your account for the full product value less your original shipping charges. For credit card customers, your credit will show on your following statement depending on your billing cycle and/or issuing bank. If you paid via PayPal, please allow up to 10-14 days once we receive your return to receive refund in your PayPal account.

Return Shipments

Customers are responsible for all return shipment charges. In order to avoid lost packages, The Little Bra Company recommends customers use a return-shipping carrier with tracking such as UPS or USPS. For exchange orders, there is a \$6.95 flat rate shipping fee. Please allow up to 30-days from the date we receive your return to receive your exchange.

* Return Exceptions

We want you to be 100% satisfied with your purchase, but unfortunately due to the intimate nature of our products, we cannot accept worn or washed products except in rare cases of manufacturer's defect or extenuating circumstance. Over time, the product can stretch, snag, or run as with other such delicate products. It is recommended that the product be hand washed, and replaced every 6-9 months depending on wear and care. These occurrences will not be considered as defects. In cases of worn or washed products, returns must be pre-approved by a customer service representative from The Little Bra Company before the order is returned. Orders returned without a completed Return/Exchange Form and/or returned beyond 30 days, may be subject to a 20% restocking fee or not be eligible for credit.

THE LITTLE BRA COMPANY
ATTN: RETURNS DEPARTMENT
1139 Westminster Ave., Unit D
Alhambra, CA 91803

Return Label for your convenience.

Name:		Order No.:	
Billing Address:			
City:		State:	
		Zip:	
Shipping Address:			
City:		State:	
		Zip:	
E-mail:			
Telephone:			
<p>If you have any questions, please call us Monday-Friday 9 AM to 5 PM PST, at 310.254.8542, or email any time at info@thelittlebracompany.com</p>			

RETURNS List items being **RETURNED** in the section below. For more room, Please make a copy of this form.

Return Reason	QTY	SIZE	STYLE	ITEM NAME	RETURN CODE	COLOR	UNIT PRICE	TOTAL PRICE
1-Damaged in shipment.	EX.1	34B	E004C	Lucia Bra	8	Black	\$60	\$60
2-Poor quality.								
3-Arrived late.								
4-Didn't like.								
5-Defective.								
6-Wrong Item	Gift Returns					Subtotal		
7-Too Small		Refund Gift Giver				CA Residents (tax % on inv.)		
8-Too Small		Refund Gift Recipient with TLBC Coupon Code				Total for Returned Items		
9-Other (Please explain)								

EXCHANGES List new items you'd like in EXCHANGE. When the exchange item(s) are processed and shipped, your credit/debit card will be charged with any transaction balance due. Please provide your credit card information below. Please circle payment method.

Payment Method	QTY	SIZE	STYLE	ITEM NAME	COLOR	UNIT PRICE	TOTAL PRICE
Visa	EX. 1	32B	E004C	Lucia Bra	Black	\$60	\$60
MasterCard							
American Express							
Discover							
PayPal							
Gift Card	Expiration:			Security Code:		Subtotal	
	Acct. No.:					CA Residents (tax % on inv.)	
	Signature:					Total for Returned Items	