



## Returns & Exchanges

### **30 day Returns**

Asymmetric Health, PLLC. will refund any unopened or unused product for a period of 30 days after the product is shipped. The product being exchanged or returned must be in its original condition and packaging. Unless the product was defective, you will be responsible for the original shipping cost and the cost to return the package back to us. Please note that clearance items cannot be returned.

### **Defective/Damaged Products**

If you find that there is a problem with your product, please contact Asymmetric Health, PLLC. support team immediately upon receiving your order. We will then email you a return label to place directly on your box and you can return it to us at no charge to you. Once the product has tracking showing it is in transit, we will send out a replacement, issue you a store credit, or refund you the full price of the product.

### **How to Return a Product**

If you would like to return your order, or a product within your order, please call us at (360) 706-1808 or email [support@asymmetrichealth.com](mailto:support@asymmetrichealth.com). Once we confirm the return, you can return it to the address below. Please make sure to include a copy of your order receipt in the box, otherwise we may not know it is coming from you.

Asymmetric Health  
ATTN: Returns Dept.  
221 Kenyon St NW, Ste 103  
Olympia, WA 98502