

<b>REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT</b>	<i>Robotic vacuum</i>
---	-----------------------

Date of calculation	<b>September,5th 2023</b>
Producer's or importer's name or trademark	Dreame International (HongKong) Limited
Producer or importer adress	ROOMS 1318-19, 13/F, HOLLYWOOD PLAZA, 610 NATHAN ROAD, MONGKOK, KOWLOON, HONG KONG
Producer's or importer's model identifier	<b>L20 Ultra</b>

**This "FINAL\_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the "NOTE\_FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.**

Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Score of criterion /20	Total criteria scores /100
CRITERION 1 : DOCUMENTATION	1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions	<b>10.0</b>	<b>2</b>	<b>20.0</b>	<b>81.6</b>
CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS	2.1 Ease of disassembly parts from List 2*	<b>6.7</b>	<b>1</b>	<b>16.7</b>	
	2.2 Necessary tools (List 2)	<b>10.0</b>	<b>0.5</b>		
	2.3 Fasteners characteristics parts from List 1** and List 2	<b>10.0</b>	<b>0.5</b>		
CRITERION 3 : AVAILABILITY OF SPARE PARTS	3.1 Availability over time parts from List 2	<b>0</b>	<b>1</b>	<b>4.9</b>	
	3.2 Availability over time parts from List 1	<b>0</b>	<b>0.5</b>		
	3.3 Delivery time parts from List 2	<b>9.8</b>	<b>0.3</b>		
	3.4 Delivery time parts from List 1	<b>9.8</b>	<b>0.2</b>		
CRITERION 4 : PRICE OF SPARE PARTS	4. Ratio between price of parts from list 2 to the price of the product	<b>10.0</b>	<b>2</b>	<b>20.0</b>	
CRITERION 5 : SPECIFIC CRITERION	5.1 Accesibility of usage- counter to consumers	<b>10.0</b>	<b>1</b>	<b>20.0</b>	
	5.2 Free remote assistance	<b>10.0</b>	<b>0.5</b>		
	5.3 Possibility to reset softwares	<b>10.0</b>	<b>0.5</b>		
<b>Reparability index on 10</b>					<b>8.2</b>

\* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose broken or malfunctioning parts are the most frequent;  
\*\* list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.