

RETURNS ADDRESS:

Unit 6097 Kingsbury Trading Estate, 627 Kingsbury Road, Erdington, Birmingham, B24 9PP, United Kingdom

order no.	
name	
address	
country	
email address	

quantity	product name	refund/exchange	reason number	reason
				A Wrong item received B Faulty or damaged C Other (please specify)

comments	
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Returns Policy	<p>Items must be un-used and tagged with original tags</p> <p>Once we have received and assessed the product, we will issue a full refund/send the replacement item</p> <p>Pease allow up to 14 days for the refund/exchange to be issued</p>
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Lacylou London do not take any responsibility for the loss of returned items, we recommend returns should be sent by a 'recorded delivery' service, as this is trackable