



**RETURNS ADDRESS:**

Nicholson House, Court Lane, Newent, Gloucestershire, GL18 1AR. UK

order no.	
name	
address	
country	
email address	

quantity	product name	refund/exchange	reason number	reason
				a   wrong item received b   too small c   too big d   faulty or damaged e   other (please specify)

comments	
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returns policy	items must be <b>un-used</b> and tagged with original tags the return postage cost is to be covered by you, the customer once we have received and assessed the product, we will issue a full refund/send the replacement item please allow up to 14 days for the refund/exchange to be issued
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Lacylou London do not take any responsibility for the loss of returned items, we recommend returns should be sent by a 'recorded delivery' service, as this is trackable