

The background of the entire page is a photograph of a stone building with a window and a car. The car is white and has a license plate that says "ANDERSEN". The building is made of light-colored stone and has a window with a wooden frame. There are some vines on the wall. The car is parked in front of the building.

ANDERSEN

How to Care For Your Charge Point

Your new charge point has been installed and you're ready to get charging.

We want to ensure you get the most from your charge point so here are some top tips on how to care and look after your new Andersen A2 home charge point.

WWW.ANDERSEN-EV.COM | [@ANDERSEN_EV](https://twitter.com/ANDERSEN_EV)

How to care for your Metal Front

If you have a metal front to your A2 charge point, we recommend using a damp, soft cloth to keep your charge point clean. This applies to the sides of your unit also. Please do not use any abrasive cleaner as this may damage your unit. With both metal & wooden fronts, we recommend using a cotton wool bud to clean in the grooves of the fascia, if you really want to give it some TLC! **There is no need to remove any screws or parts of the unit while cleaning.**



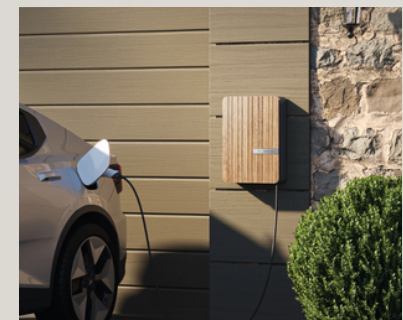
Cleaning the Andersen badge

The metal Andersen badge on the front of your charge point can be cleaned & maintained the same way that you would clean your metal front & sides, using a damp, soft cloth. Please do not use any abrasive cleaner as this may damage your unit. **There is no need to remove any screws or parts of the unit while cleaning.**



How to care for your Accoya® wood front

Wiping down the wood front with a damp, soft cloth on a regular basis, to remove dirt and insects, will help extend the wood's lifespan. Wipe dry with a soft cloth. With both metal & wooden fronts, we recommend using a cotton wool bud to clean in the grooves of the fascia, if you really want to give it some TLC! **There is no need to remove any screws or parts of the unit while cleaning.**



Looking after the cable and connector

When not in use, ensure your cable is correctly wrapped around and the connector and the connector is placed back in the lid at the top of your charge point, facing down. Ensure that when you wrap the cable back into its stored position it is disconnected from the vehicle. Be careful not to allow the cable to be twisted as it is wound back. Any twisting will damage the cable, and this is not covered by Andersen warranty.



A photograph of a stone building with a window and a white car. A white Andersen EV charging station is mounted on the wall. The car's license plate reads 'ANDERSEN'.

We're here to help

concierge@andersen-ev.com

WWW.ANDERSEN-EV.COM | [@ANDERSEN_EV](https://twitter.com/ANDERSEN_EV)