

The background of the entire page is a photograph of a stone building with a window and a white car. The car's license plate reads "ANDERSEN".

ANDERSEN

Connecting your Charge Point to Wi-Fi

To get the most out of your Andersen charge point, we recommend connecting your A2 to your Wi-Fi.

This will enable smart features such as scheduling, charge level monitoring, solar integration, and cost tracking.

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Connecting your Charge Point to Wi-Fi - v2.0

Hints & Tips

Please ensure your broadband wireless router is within 30 metres of your charge point

Solid walls will obstruct your Wi-Fi signal, therefore there should be no more than 2 walls between the wireless router and the charge point

Please check your Wi-Fi signal strength using the Andersen App, see page 12

If your Wi-Fi signal is not "good", please install a Wi-Fi repeater nearer to the charge point, if possible

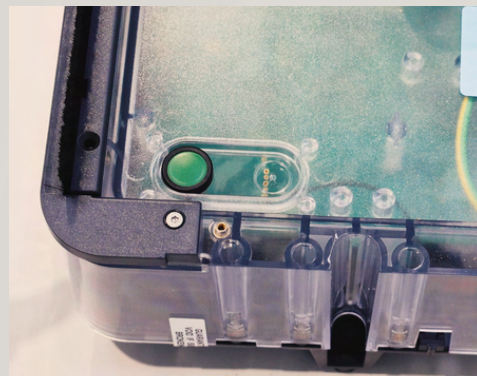
What you will need

A smart phone (iPhone or Android) with Bluetooth enabled

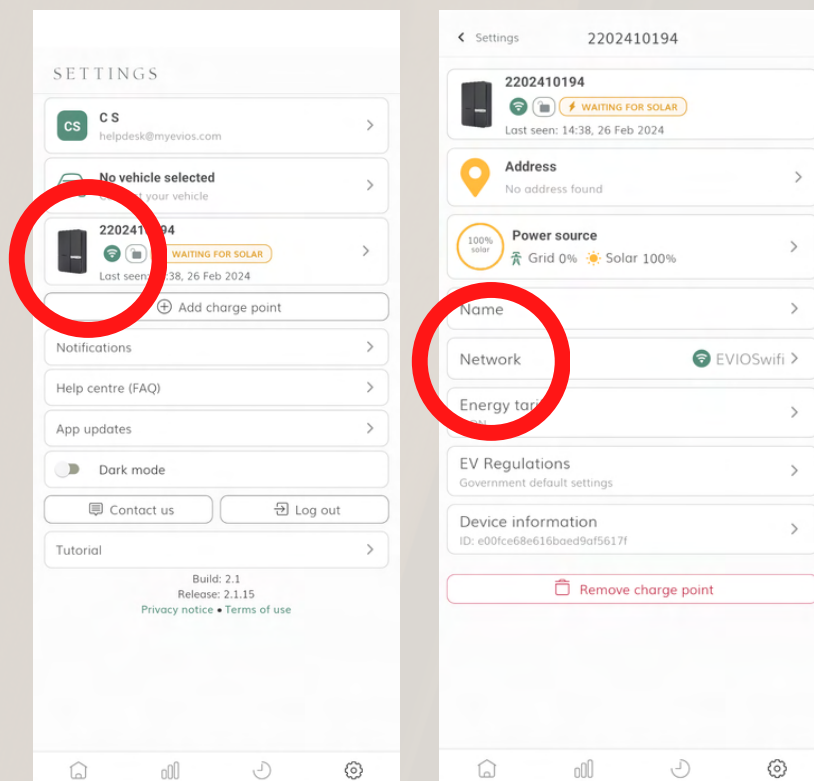
A wireless broadband router and the Wi-Fi password

The multi-function button

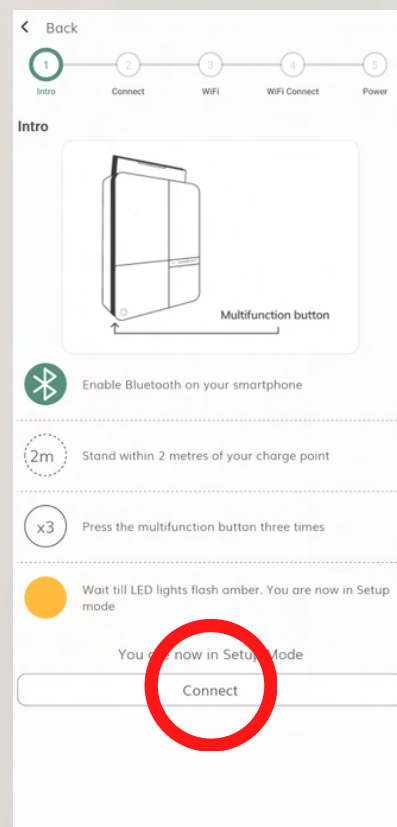
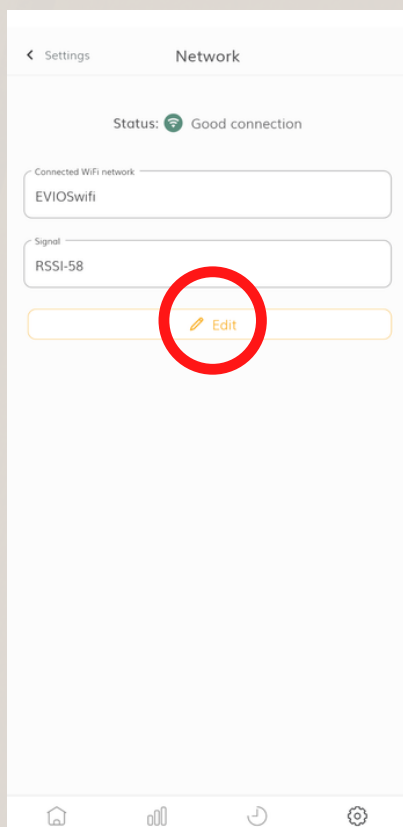
You will need to use the multi-function button, during this process, to put the charge point into the network setup mode. The button can be found behind the front panel of your charge point, on the lower left hand side.



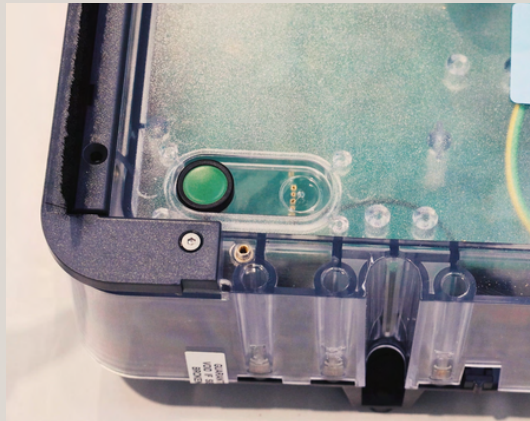
1. Open the Andersen App
2. While logged in, head into Settings and select the charge point name you wish to connect to Wi-Fi
3. Select 'Network'



Tap the 'Edit' button and then 'Connect'



On your charge point, find and firmly press the multi-function button three times



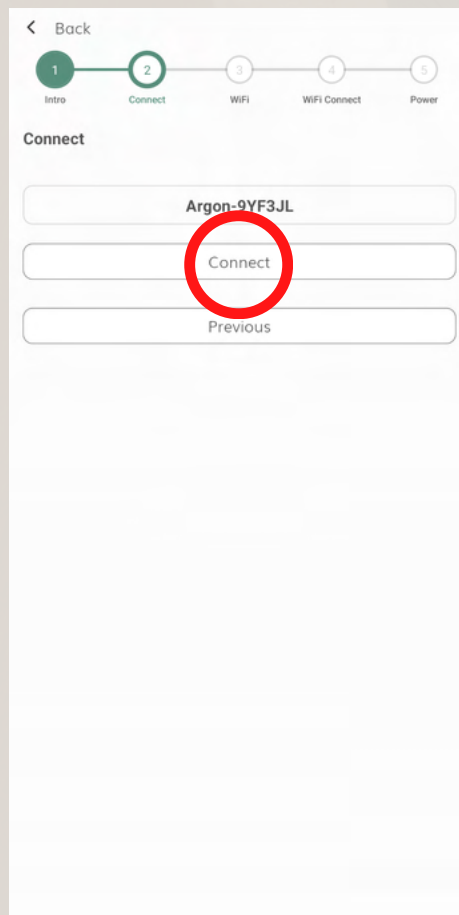
Please note: This button has been deliberately located to prevent any unauthorised tampering and requires a firm press.

You should now see the charge point LED status light flash orange

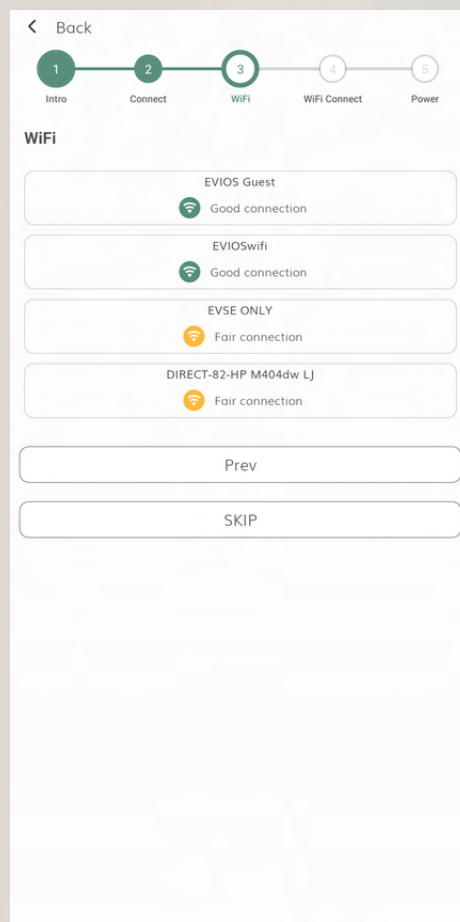
If you do not see this, please repeat the previous step



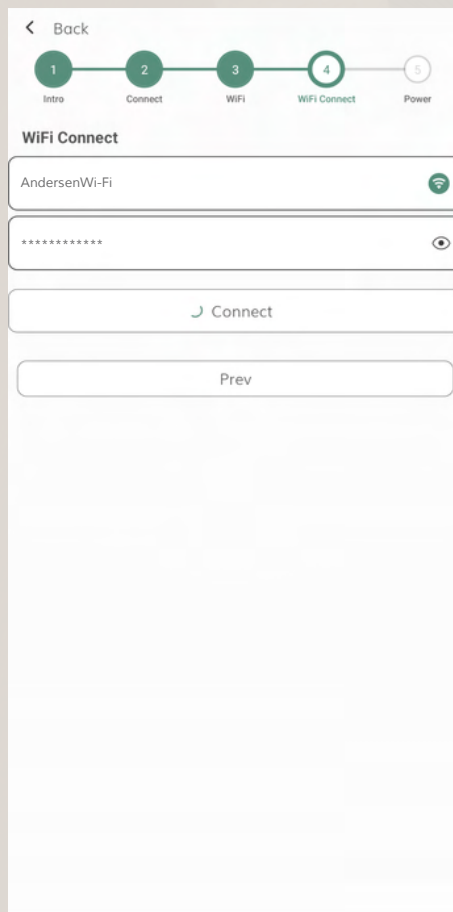
Tap the 'Connect' Button on the app and wait for the Andersen App to start scanning for your charge point using Bluetooth



Once the Andersen App has found all available networks, please select the Wi-Fi you wish to connect to and enter the Wi-Fi password



Once you have selected the network you would like to connect to, press 'Connect' to confirm the connection

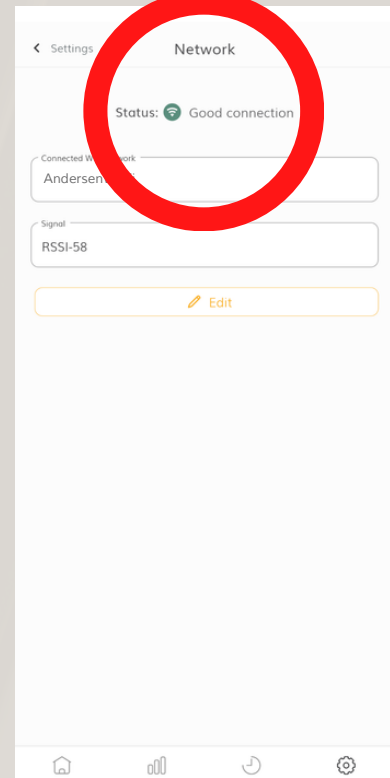
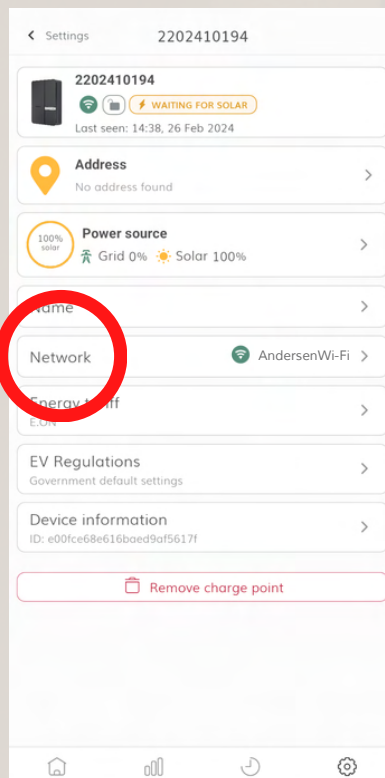
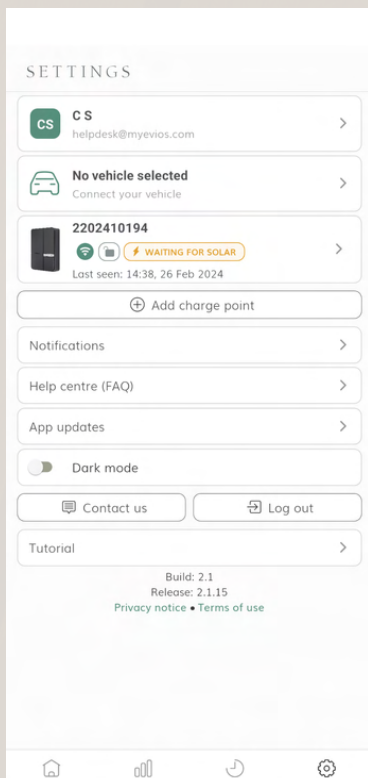


**You should now be connected to Wi-Fi and
you can now tap 'Exit Setup'**

**Please follow the next step to ensure you
have a 'Fair', 'Good', or 'Very Good' Wi-Fi
connection**



To view the strength of your Wi-Fi connection, tap on 'Settings', select the charge point name, then select 'Network'. Now you can see the Signal Strength



A photograph of a stone building with a window and a charging station. The building is made of light-colored stone and has a window with a wooden frame and multiple panes. A charging station is mounted on the wall to the left of the window. The license plate of a white car is visible on the right side of the image, reading "ANDERSEN".

We're here to help

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