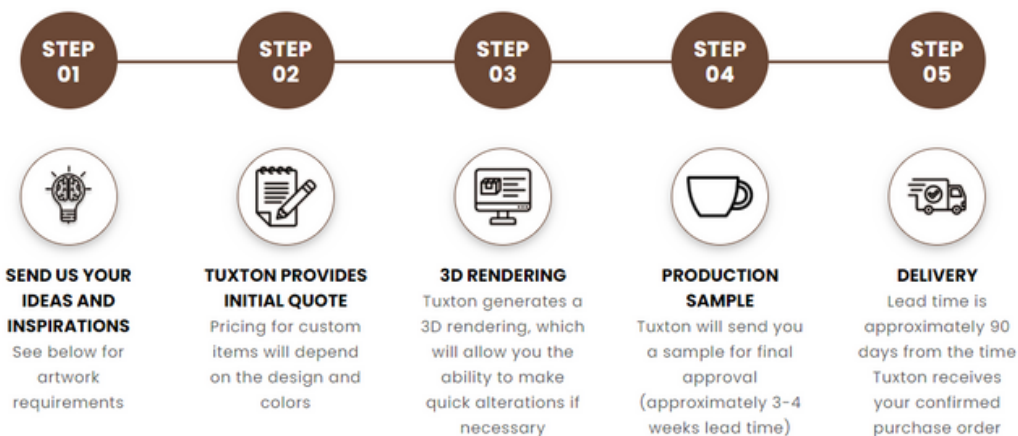


StudioTux Bespoke Services



**WITH MINIMUMS OF ONLY 12 DOZEN,
WHY NOT GET SOMETHING TRULY UNIQUE TO YOU?**



Requirements:

- 12 dozen minimum per item
- Artwork must be 1:1 scale at 300dpi or higher in resolution
- PMS numbers
- Trademark authorization
- Placement of logo/design

All custom orders are subject to a 10% overage or shortage of ordered quantity. A 50% deposit is required when placing the purchase order, and/or a purchase agreement must be signed. There are no exchanges or returns on custom items.



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StudioTux Bespoke Services

Team Tuxton Internal Details: Get Started on a Custom Project



1. Important questions to ask:

- **Does the customer require a physical proof of their item?**
 - Customer can approve the item by photo (free) **or**
 - have a physical sample of the item shipped for approval (\$100 for the first sample, \$50 each additional item in the same shipment)
 - if there are specific colors involved, Tuxton strongly encourages the physical sample as colors may look different on different screens.
- **Do you have high resolution artwork?**
 - artwork must be 1:1 scale at 300dpi or higher in resolution
 - customer must have trademark authorization
 - if you have specific colors, please provide a pantone number or submit a physical reference (for example, if you have another item with your logo on it).
 - pantone numbers provided are for reference so that we can have a guideline for the target color, we cannot guarantee that the sample will match exactly as colors on paper show differently than on ceramics.
- **How many logos are being applied and where? Do you want other design elements?**
 - for example, on a mug is it on the side with the handle facing left or right?
 - How far from the rim of the plate? Do you want it on the top or bottom? Facing in or out? Do you want a band? two bands? a thick band and a thin band? speckles?
- **Which Tuxton item(s) do you want to apply your design to?**
 - be ready with the Tuxton item numbers for each piece you want to customize
 - if you have non-Tuxton existing items to match, it is best to provide an actual sample.
 - if you have a concept, we are happy to take 3-D modeled files and inspiration photos.
- **What is the estimated order quantity of each item?**
 - while our minimum order is only 12 dozen, pricing does get better with larger quantities, with the most significant quantity break at around 99 dozen.

2. Download and Submit the Custom Quote Request Form:

- The latest version can be found on the rep portal (<https://www.tuxton.com/teamtuxton>)
- Submit the completed form along with any artwork files to **info@tuxton.com with the account name as the subject** for a quote and the current lead times.

3. You can always reach out to us if you need help or guidance.

- With over 60 years of manufacturing experience, we are here to make your custom dreams come true. We look forward to seeing all the creative projects you have!

