

14 Warranty

Warranty

Hearth Products Controls Co. (HPC) warrants fire pits against manufacturing defects that prevent safe and correct function as follows:

1) **Stainless Steel Fire Pit and Outdoor Fireplace Burners - Lifetime Warranty**

Limited Warranty:

- 2) Electronics, Gas Valve: Commercial-1 year; Residential-3 year.
- 3) Pilot Assembly: Commercial-1 year; Residential-2 year.
- 4) Stainless Steel Pan, Valve Box: Commercial-1 year; Residential-5 years

Warranty commences from the date of original sale / shipment from HPC FOB Dayton, Ohio. This warranty is for parts and in-house (HPC) labor. The defective product must be sent back to HPC with a Return Merchandise Authorization (RMA) issued by HPC for that specific product and any other additional information for the nature of the defect or warranty claim. The warranty does not cover items that have been damaged by overheating, modification, abuse, or improper storage. Also, any labor involving installation or maintenance with the unit is not covered. This warranty excludes claims for consequential, indirect-collateral expenses arising from product defects or warranty recovery.

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FIRE INSPIRED™

Hearth Products Controls

Fire-inspired since 1975.

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For detailed product information, go to www.hpcfire.com