

SECTION 7: WARRANTY**Limited Express Warranty****NDUSTRIA Infrared Heaters****RESIDENTIAL INSTALLATION USE:****LIMITED ONE (1) YEAR PARTS WARRANTY**

NDUSTRIA warrants all parts of the infrared heaters to be free from defects in workmanship and materials for normal residential use and maintenance for one (1) year from the date of purchase by the original consumer.

COMMERCIAL INSTALLATION/USE:**LIMITED ONE (1) YEAR PARTS WARRANTY**

NDUSTRIA warrants all parts (excluding the emitter lamp) of the infrared heater to be free from defects in workmanship and materials for normal commercial use and maintenance for one (1) year from the date of purchase.

NDUSTRIA warrants the emitter lamp of the infrared heater to be free from defects in workmanship and materials for normal commercial use and maintenance for one (1) year from the date of purchase.

The Limited Warranties described above apply only when the Infrared Heater is installed and operated per NDUSTRIA installation and operating instructions for normal use.

EXCEPTIONS

The Limited Warranty does not cover normal maintenance—NDUSTRIA recommends that regular inspection/maintenance be performed according to the Installation and Operation Manual. Additionally, labor charges, diagnostic charges, transportation charges for replacement parts, replacement of the bulb, or any other service calls/repairs are not covered by this Limited Warranty. It also does not cover any portion or component of the system that is not supplied by NDUSTRIA, regardless of the cause of failure of such portion or component.

CONDITIONS FOR WARRANTY COVERAGE

- Unit must be operated according to NDUSTRIA operating instructions included with the unit and cannot have been subjected to accident, alteration, improper repair, neglect or misuse, or an act of God (such as a flood)
- Installation must be according to NDUSTRIA instructions
- Rating plate has not been altered or removed
- Unit is not operated in a corrosive environment
- Performance cannot be impaired by use of any product not authorized by NDUSTRIA or by any adjust-

ment or adaptations to components

- Damage has not been a result of inadequate wiring or voltage conditions, use during brown-out conditions, or circuit interruption.

DURATION OF WARRANTY & REGISTRATION

The warranty begins on the date of purchase by the original consumer. The consumer must register at info@ndustria.com within 90 days of purchase. The consumer must retain a receipted bill of sale as proof of warranty period. Without this proof, the express warranty begins on the date of shipment from the factory.

REMEDY PROVIDED BY THE LIMITED EXPRESS WARRANTY

The sole remedy under the Limited Warranty is replacement of the defective part. If replacement parts are required within the period of this warranty, NDUSTRIA replacement parts shall be used; any warranty on the replacement part(s) shall not affect the applicable original unit warranty.

Labor to diagnose and replace the defective part is not covered by this Limited Express Warranty. If for any reason the replacement part/product is no longer available during the warranty period, NDUSTRIA shall have the right to allow a credit in the amount of the current suggested retail price of the part/product instead of providing repair or replacement.

LIMITATION OF LIABILITY

1. There are no other express or implied warranties. NDUSTRIA makes no warranty of merchantability. We do not warrant that the unit is suitable for any particular purpose or can be used in buildings or rooms of any particular size or condition except as specifically provided in this Installation and Operation document. There are no other warranties, express or implied, which extend beyond the description in this document.
2. All warranties implied by law are limited in duration to the one-year term of the Parts Warranty. Your exclusive remedy is limited to the replacement of defective parts. We will not be liable for any consequential or incidental damages caused by any defect in this unit.
3. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow limitation on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.
4. No warranties are made for units sold outside the continental United States and Canada. Your distributor

or final seller may provide a warranty on units sold outside these areas.

5. NDUSTRIA will not be liable for damages if our performance regarding warranty resolution is delayed by events beyond our control including accident, alteration, abuse, war, government restrictions, strikes, fire, flood, or other acts of God.

HOW TO OBTAIN WARRANTY SERVICE OR PARTS

If you have a warranty claim or service question, contact:

NDUSTRIA

1100 Seven Mile Rd NW
Comstock Park, MI 49321
Telephone: +1.716.551.7900
www.ndustria.com

Have the model number and date of purchase available for this call. Do not return your unit to the store where it was purchased.

Owner responsibilities are set forth in the instruction manual—read it carefully.