

# LIMITED LIFETIME WARRANTY POLICY

## LIFETIME WARRANTY

The following components are warranted for life to the original owner, subject of proof of purchase: Firebox, Combustion Chamber, Heat Exchanger, Grate, and Stainless Steel Burners.

## FIVE YEAR WARRANTY

The following components are warranted for 5 years to the original owner, subject of proof of purchase: Vent Free Ceramic Fiber Logs and Aluminized Burners.

## BASIC WARRANTY

Monessen warrants the components and materials in your gas appliance to be free from manufacturing and material defects for a period of two years from date of installation. After installation, if any of the components manufactured by Monessen in the appliance are found to be defective in materials or workmanship, Monessen will, at its option, replace or repair the defective components at no charge to the original owner. Monessen will also pay for reasonable labor costs incurred in replacing or repairing such components for a period of two years from the date of installation. Any products presented for warranty repair must be accompanied by a dated proof of purchase.

This Limited Lifetime Warranty will be void if the appliance is not installed by a qualified installer in accordance with the installation instructions. The Limited Lifetime Warranty will also be void if the appliance is not operated and maintained according to the operating instructions supplied with the appliance, and does not extend to (1) firebox/burner assembly damage by accident, neglect, misuse, abuse, alteration, negligence of others, including the installation thereof by unqualified installers, (2) the costs of removal, reinstallation or transportation of defective parts on the appliance, or (3) incidental or consequential damage. All service work must be performed by an authorized service representative.

This warranty is expressly in lieu of other warranties, express or implied, including the warranty of merchantability of fitness for purpose and of all other obligations or liabilities. Monessen does not assume for it any other obligations or liability in connection with the sale or use of the appliance. In states that do not allow limitations on how long an implied warranty lasts, or do not allow exclusion of indirect damage, those limitations of exclusions may not apply to you. You may also have additional rights not covered in this Limited Lifetime Warranty.

Monessen reserves the right to investigate any and all claims against the Limited Lifetime Warranty and decide upon method of settlement.

## IF WARRANTY SERVICE IS NEEDED:

1. Contact your supplier. Make sure you have your warranty, your sales receipt and the model/serial number of your Monessen product.
2. DO NOT ATTEMPT TO DO ANY SERVICE WORK YOURSELF.



LOVE AT FIRST LIGHT

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