

Manufacturer Warranty

Our heater is designed to provide you and your family with great outdoor experiences for years to come. To register, please fill in the Model and Serial number as well as the date of purchase in the areas below. For future reference, please save this information. Your electric heater's owner's manual should be carefully read before use. Please make sure that all family members are aware of the proper way to operate the heater and how to prevent serious injury.

Innova Heating warrants that this electric heater is designed and manufactured to be free from defects in materials and workmanship for a period of three years from the original date of purchase.

THREE YEAR LIMITED WARRANTY

THIS WARRANTY IS APPLICABLE TO THE ORIGINAL OWNER ONLY in accordance with the warranty terms and conditions specified below.

Innova Heating Co. (warrantor) will furnish the original owner replacement parts for any component part which fails before three years of use from date of original purchase. At our option, Innova Heating Co. may offer to rebuild or replace the heater within the limited warranty period. Installation, use and maintenance must be in accordance with instructions contained in the Installation Instructions.

THE WARRANTY DOES NOT COVER:

- Service and labor costs incurred for diagnosing, removing or reinstallation of the heater(s) or parts(s) thereof.
- Shipping and delivery charges.
- Damage or repairs due to faulty installation, misapplication, negligence, thermal shock, earthquake, flood, fire, and purposeful damage to the heater.
- Failure to operate due to electrical service issues including voltage conditions, blown fuses or circuit breakers.
- Damage due to the inadequacy or interruption of electrical service.
- Normal product wear (oxidation, scratches, heating element replacement, etc.)

GENERAL CONDITIONS PERTAINING TO WARRANTY

The warranty shall be null and void if the heater is not installed by a licensed heating contractor and/or licensed electrician or if the heater is not installed according to the Installation Instructions, normal industry practices and/or if the heater is not maintained and repaired according to the instructions.

Written permission is required for the return of any parts or equipment and any such return must be made on the basis of transportation charges prepaid. Shipment may be refused unless prior written permission is obtained and good returned prepaid.

LIMITATION ON IMPLIED WARRANTIES

Implied warranties, including any warranty of merchantability imposed on the sale of this heater under provincial or State law are limited to three year duration. Some states do not allow limitations on how long an implied warranty lasts.

CLAIMS PROCEDURE

Any claim under this warranty should be initiated with the dealer who sold the heater, or with any dealer handling the warrantor's products. If this is not practical, the owner of the heater should contact Innova Heating Co. toll free at 1-800-660-5390 (hours of operation 8-5 MF) or via email info@InnovaHeatingCo.com.