

## LIMITED WARRANTY

Skytech Products Group (Firegear Outdoors) hereby warrants to the end user that products will be free from material and workmanship defects that prevent safe and correct operation of the product. The warranty commences from date of sale to the end user for the following period:

## **CONSUMER/NON-COMMERCIAL APPLICATIONS:**

Stainless Steel Components	5 Years
Gas Valve, Spark Igniter & Electronic Parts	2 Years
Log Sets	3 Years
Glass Windshields	5 Years
Glass Media	1 Year
Controls	5 Years
AnF Enclosures	5 Years
GFRC (Glass Fiber Reinforced Concrete)	1 Year

Lava Rock and Lava Stones are not covered by warranty

## **COMMERCIAL APPLICATIONS:**

Stainless Steel Components	1 Year
Gas Valve, Spark Igniter & Electronic Parts	1 Year
Log Sets	1 Year
Glass Windshields	1 Year
Glass Media	1 Year
Controls	1 Year
AnF Enclosures	1 Year
GFRC (Glass Fiber Reinforced Concrete)	1 Year

Lava Rock and Lava Stones are not covered by warranty

End User must provide a bill of sale, canceled check, or payment record from the end user to verify purchase date and to establish warranty period. This Limited Warranty shall be valid and limited to the original purchaser only.

**WARNING** Any modification to the product will void the warranty.

This Limited Warranty shall be limited to the repair and/or replacement of parts that have proven to be defective under normal use and service. Before returning any parts, contact our Technical Service Department for a Return Materials Authorization (RMA) number. All warranty claims must be made by the OEM / Distributor / Dealer account on behalf of the end user. You may contact Technical Service at (855) 498-8324.

All approved returned defects must be confirmed by our Technical Service Department. If the defect is confirmed and we approve the claim, we will replace such parts without charge. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Travel, diagnostic cost, service labor to repair the defect and freight charges on warranty parts to and from the factory will be responsibility of the owner. We will not be responsible for labor charges and/or damage incurred in installation, repair, and replacement.

This Limited Warranty is voided if not assembled, installed and operated as intended. This Limited Warranty does not cover any defects due to accident, abuse, misuse, alteration, misapplication, vandalism, improper installation or improper maintenance or service, removal from the original location or re- installation into another location, or failure to perform normal and routine maintenance.

Damage due to severe weather conditions such as hail, hurricanes, earthquakes, tornadoes, discoloration due to overheating, exposure to chemicals (including salt), either directly or in the atmosphere, or very high humidity, is not covered by this Limited Warranty.

There are no other express warranties except as set forth herein. For consumer applications, any applicable implied warranties of merchantability and fitness are limited induration to the period of coverage of this Limited Warranty. Some states do not allow limitation on how long an implied warranty lasts, so this limitation may not apply to you.

For Commercial applications, the liability of Firegear Outdoors is limited to the express terms of this warranty. We expressly disclaim any and all implied warranties, including any warranties of fitness for a particular purpose or merchantability.

We are not liable for any special, indirect or consequential damages. Our maximum liability is limited to the purchase price of the purchased products. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusions may not apply to you.

We do not authorize any person or company to assume for it any other obligation or liability in connection with the sale, installation, use, removal, return, or replacement of its equipment; and no such representations are binding.

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