



**SUPPORT**Join a supportive team



**ENVIRONMENT**Eco friendly, grey water & septic safe



INSPIRE
Share your love of eco products



OPPORTUNITY
Achieve financial goals



LIFESTYLE
Gain worklife/family balance



QUALITY

Award winning products that work



**GROW**No experience necessary



**BENEFITS**Discounts on eco friendly products



AUSTRALIAN MADE Family owned and proud of it

## JOIN OUR ENDEAVOUR

Tri Nature products are sold through Tri Nature consultants. These people become consultants because of their concern for the environment and the health and safety of their family.

## THE BUSINESS GUIDE

The Tri Nature Business Guide is designed to promote the retail sale of Tri Nature products. Some examples to promote Tri Nature are Markets, and sharing with friends and family. Most people join Tri Nature after using our products. In promoting the products, they generate income for themselves.



## 4 SOURCES OF POTENTIAL INCOME

1

## **RETAIL PROFIT**

Consultants buy at 25% off the RRP of Tri Nature Products and are able to earn an income by on selling at the RRP to friends or customers.

2

## **COMMISSION**

When you place a minimum personal order over \$250 ex GST in a month, you will receive commission based on the personal orders commission table. This is paid in the following month after the purchases are made.

3

## TEAM COMMISSION

By introducing like-minded people to Tri Nature you can earn 3 - 7% on your Total Team Volume. Both Consultants and Loyalty Club members sponsored by you are included in your Total Team Volume (TTV). 4

## BREAKAWAY COMMISSION

As you promote Managers within your team, you will be paid commission on their team order total from 3.5 - 4.5%.

## TEAM BONUS GUIDE

	STATUS	МРО	20 - 50	30 - 50	40 - 50	60 OR Above	PTV	TTV
10	Loyalty							
20	Consultant	\$300					LB 3%	
30	Support Consultant	\$300	2				<b>\$400</b> LB 4%	
40	Senior Consultant	\$300	2	2			<b>\$1400</b> LB 4.5%	
50	Executive Consultant	\$300	2	3	1		<b>\$3000</b> LB 5.5%	
60	Gold Manager	\$450	2	6	2 0	R 1	<b>\$7500</b> LB 7%	
70	Platinum Manager	\$450	6			1	<b>\$3000</b> LB 7%	<b>\$10,000</b> BB Level 1 - 3.5% BB Level 2 - 3%
80	Sapphire Manager	\$450	4			2	<b>\$2500</b> LB 7%	<b>\$20,000</b> BB Level 1 - 4% BB Level 2 - 3.5% BB Level 3 - 3%
90	Emerald Manager	\$450	2			3	<b>\$2000</b> LB 7%	<b>\$40,000</b> BB Level 1 - 4.5%  BB Level 2 - 4%  BB Level 3 - 3.5%  BB Level 4 - 3%

MPO: Minimum Personal Order

This is the total of your personal order/s placed for the month.

**PV:** Personal Volume

The total of orders placed in a month.

**PTV:** Personal Team Volume

Placed within your team EXCLUDING your breakaway team volume and EXCLUDING your personal volume.

TTV: Total Team Volume

The total of orders placed within your team INCLUDING your breakaway team volume but EXCLUDING your personal volume.

Extra discount is calculated on Personal Volume.

LB: Link Bonus

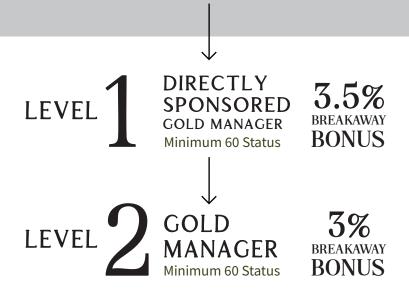
Calculated on Personal Team Volume.

**BB:** Breakaway Bonus

Calculated on the Personal Team Volume of each Breakaway team including the Personal Volume of each breakaway team leader.

**Note:** All volumes are based on total purchases for a given month but do not include GST, freight or non commissionable items.

## PLATINUM MANAGER STATUS 70



## **TEAM BONUS GUIDE**

	STATUS	МРО	20-50	60 OR ABOVE	PTV	TTV
70	Platinum Manager	\$450	6	1	<b>\$3000</b> LB 7%	<b>\$10,000</b> BB Level 1 - 3.5% BB Level 2 - 3%

## ADDITIONAL PERSONAL VOLUME

PV RANGE EX GST	COMMISSION PERCENTAGE
Up to \$249.99	0%
\$250 - \$349.99	5%
\$350 - \$499.99	12%
\$500 - \$999.99	15%
\$1000 - \$1999.99	18%
\$2000 - \$4999.99	20%
\$5000 and over	22%

**MPO:** Minimum Personal Order

This is the total of your personal order/s placed for the month.

PV: Personal Volume

The total of orders placed in a month.

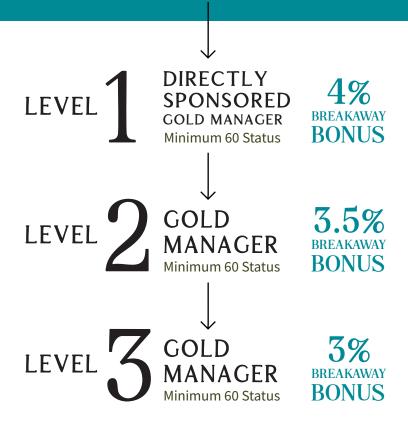
**PTV:** Personal Team Volume

Placed within your team EXCLUDING your breakaway team volume and EXCLUDING your personal volume.

TTV: Total Team Volume

The total of orders placed within your team INCLUDING your breakaway team volume but EXCLUDING your personal volume.

## SAPPHIRE MANAGER STATUS 80



## **TEAM BONUS GUIDE**

	STATUS	МРО	20-50	60 OR ABOVE	PTV	TTV
80	Sapphire Manager	\$450	4	2	<b>\$2500</b> LB 7%	\$20,000 BB Level 1 - 4% BB Level 2 - 3.5% BB Level 3 - 3%

## ADDITIONAL PERSONAL VOLUME

PV RANGE EX GST	COMMISSION PERCENTAGE
Up to \$249.99	0%
\$250 - \$349.99	5%
\$350 - \$499.99	12%
\$500 - \$999.99	15%
\$1000 - \$1999.99	18%
\$2000 - \$4999.99	20%
\$5000 and over	22%

**MPO:** Minimum Personal Order

This is the total of your personal order/s placed for the month.

PV: Personal Volume

The total of orders placed in a month.

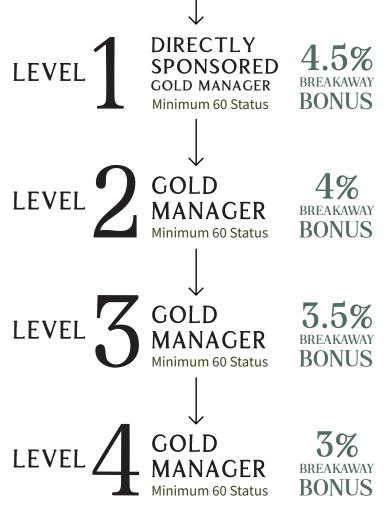
**PTV:** Personal Team Volume

Placed within your team EXCLUDING your breakaway team volume and EXCLUDING your personal volume.

TTV: Total Team Volume

The total of orders placed within your team INCLUDING your breakaway team volume but EXCLUDING your personal volume.

# EMERALD MANAGER STATUS 90



## **TEAM BONUS GUIDE**

	STATUS	МРО	20-50	60 OR ABOVE	PTV	TTV
90	Emerald Manager	\$450	2	3	<b>\$2000</b> LB 7%	\$40,000 BB Level 1 - 4.5% BB Level 2 - 4% BB Level 3 - 3.5% BB Level 4 - 3%

## ADDITIONAL PERSONAL VOLUME

PV RANGE EX GST	COMMISSION PERCENTAGE
Up to \$249.99	0%
\$250 - \$349.99	5%
\$350 - \$499.99	12%
\$500 - \$999.99	15%
\$1000 - \$1999.99	18%
\$2000 - \$4999.99	20%
\$5000 and over	22%

**MPO:** Minimum Personal Order

This is the total of your personal order/s placed for the month.

**PV:** Personal Volume

The total of orders placed in a month.

PTV: Personal Team Volume

Placed within your team EXCLUDING your breakaway team volume and EXCLUDING your personal volume.

**TTV:** Total Team Volume

The total of orders placed within your team INCLUDING your breakaway team volume but EXCLUDING your personal volume.



# START YOUR BUSINESS NOW

## **ESSENTIAL**

This is for people who are familiar with Tri Nature and just want to get started. Simply pay your joining fee and start buying products at 25% off RRP.

\$50
INC JOINING FEE



## BUSINESS STARTER BUNDLE\*

This pack is for people that need to familiarise themselves with our products. Take advantage of our one off Business Starter Bundle at this heavily discounted price.

\$270

INCLUDES JOINING FEE DELIVERY/FREIGHT RRP VALUE \$526.39

#### **INCLUDES:**

- 1 x Consultant Handbook
- 1 x 2kg Alpha Plus Laundry Powder Soft Pack
- 1 x 1kg Alpha Plus Pre-Wash Soaker Soft Pack
- 1 x 500ml Enhance Pre-Wash Spray
- 1 x 500ml Angelica Fabric Softener Lotus & Camellia
- 1 x 2kg Citrus Dishwashing Powder Soft Pack
- 1 x 500ml Chamomile Dishwashing Liquid
- 1 x 500ml Sanazone Odourless Disinfectant
- 1 x 500ml Moisturising Hand Wash White Tea
- 1 x 500ml Maxim Descaler
- 1 x 500ml Citrus Rinse Aid

- 1 x 500ml Blitz Oven & BBQ Cleaner
- 1 x 500ml Sphagnum Moss Disinfectant
- 1 x 500ml Supre Multi-Purpose Spray Eucalyptus
- 1 x 500ml Optimate Floor Cleaner
- 1 x 500ml Ultra Cream Cleanser
- 1 x 500ml Excel Bathroom Cleaner
- 1 x 500ml Hyaline Glass & Window Cleaner
- 1 x 250ml Body Moisturiser Blood Orange
- 1 x 250ml Body Wash Blood Orange
- 1 x 500ml Daily Care Shampoo
- 1 x 500ml Daily Care Conditioner

<sup>\*</sup>Tri Nature reserves the right to change the contents of the Business Starter Bundle at any time. Only available to New Independent Consultants.

## TRI NATURE PTY. LTD. A.C.N. 001 784 327

14 SANDPIPER CLOSE, KOORAGANG NSW 2304 Mail: BOX 304, HUNTER REGION MAIL CENTRE NSW 2310



Date:..../..../

## INDEPENDENT CONSULTANT APPLICATION FORM

### PLEASE PRINT CLEARLY

SPONSOR'S NAMEJulie Wester	man sponsor'	S MEMBER NO.	402604				
ACCOUNT NAME: (COMPANY NAME IF APPLICABLE)							
Mr, Mrs, M/s, Miss, etc (IF INDIVIDUAL)							
GST Registered YES NO	ABN:						
CONTACT (IF COMPANY)	PH	ONE					
POSTAL ADDRESS							
SUBURB	ST	ATEP/C	ODE				
DELIVERY ADDRESS (IF DIFFERENT TO POSTAL)							
SUBURB	ST	ATEP/C	ODE				
MOBILE	CONTACT NUMBER (	.)					
☐ I wish to receive newsletters/specials and up	dates via email to help the environment in line wit	th Tri Nature's Policy:					
EMAIL ADDRESS							
COMMISSION PAYMENTS: Please pay my	bonus payments into 🔲 Bank OR	☐ Tri Nature A/C					
ORGANISATION	ACCOUNT HOLDER'S NA	ME:					
BSB A/C No:							
Please choose from either of the two COMF	PULSORY options:						
OPTION 1 - JOINING FEE - \$50							
OPTION 2 - BUSINESS STARTER BUN	DLE \$270 VALUED AT \$526.39 RRP*						
1 x Joining fee 1 x Consultant Handbook 1 x Freight 1 x 2kg Alpha Plus Laundry Powder Soft Pack 1 x 1kg Alpha Plus Pre Wash Soaker Soft Pack 1 x 500ml Enhance Pre Wash Spray 1 x 500ml Angelica Fabric Softener - Lotus & Car	1 x 500ml Citrus Rinse Aid 1 x 500ml Sanazone Odourless Disinfectant 1 x 500ml Blitz Oven & BBQ Cleaner 1 x 500ml Sphagnum Moss Disinfectant 1 x 500ml Supre Multi-Purpose - Eucalyptus 1 x 500ml Optimate Floor Cleaner 1 x 500ml Ultra Cream Cleanser	1 x 250ml Body Moistur 1 x 500ml Moisturising 1 x 500ml Daily Care Sh 1 x 500ml Daily Care Co	Hand Wash - White Tea ampoo				
1 x 500ml Maxim Descaler 1 x 2kg Citrus Dishwashing Powder Soft Pack	1 x 500ml Excel Bathroom Cleaner 1 x 500ml Hyaline Glass & Window Cleaner	TOTAL					
1 x 500ml Chamomile Dishwashing Liquid	1 x 250ml Body Wash - Blood Orange	\$					
DELIVERY INSTRUCTIONS (must be provide	ed - default ATL is 'LEAVE AT FRONT DOOR')						
If not at home please leave at:	Back Door 🔲 Verandah 🔲 Carport 🔲 Otl	ner:					
PAYMENT METHOD: - My preferred method	d of payment is:						
☐ Credit Card//	/ Expiry Date: _	/ CVV: _					
☐ Bank Transfer: Tri Nature Pty Ltd BSB: 012	780 ACC NO: 2065 92937 (please give refe	erence: <b>NEW</b> and quote y	our <b>FULL NAME</b> )				
Please acknowledge your agreement to I want to be an Independent Consultant of Tri Nature Pty conditions included with this application. I agree that I do	Ltd. Please charge my payment Method for the items		d agree to the terms and				

## **Tri Nature Consultant Terms & Conditions**



#### **BUSINESS STARTER BUNDLE TERMS & CONDITIONS:**

\* Tri Nature reserves the right to change the contents of the Business Starter Bundle at any time. Only available to New Consultants.

#### **DEFINITIONS**

Member for the purposes of this document the term member encompasses individuals and business with a full membership (also known as Tri Nature Independent Consultants).

#### **CODE OF ETHICS/CONDUCT**

#### TRI NATURE PRODUCTS

- I will always present Tri Nature products honestly without making any false or excessive claims making
  every effort to learn about Tri Nature products and their correct usage through the literature available, sponsors, and by
  attending meetings if held in my area.
- 2. All products are packaged under strict quality control in specifically designed and approved containers. Repackaging/refilling of any product for the purpose of reselling that product is strictly prohibited. Tri Nature's product guarantee and product liability protection will be void if products are repacked, relabelled or any other form of modification.

#### TRI NATURE MEMBERSHIP

- I acknowledge that the rules and conditions of my membership are subject to compliance with the provisions of the Australian Consumer Law, any relevant state or local legislation, rules and regulations and the DSAA Code of Practice.
- 4. I will always promote the Tri Nature membership opportunity in an honest and truthful manner. I will not make inappropriate or exaggerated claims as to the financial rewards.
- I acknowledge that my acceptance as a member makes me an independent contractor, not an agent or employee
  of Tri Nature.
- 6. I will endeavour to maintain a high professional and ethical standard at all times in dealing with Tri Nature, my fellow members and consumers of Tri Nature products. No member shall do anything (whether or not in the course of their membership) which Tri Nature determines, in its sole and absolute discretion, is or could be detrimental to the reputation or image of the Company, its products, Consultants, trademarks, trade names, or goodwill.
- 7. A member may on-sell by retailing products purchased from Tri Nature. Tri Nature products can also be sold through retail outlets deemed appropriate by Tri Nature, where the registered Tri Nature member is the proprietor of the store and has the express permission of Tri Nature. The sale of Tri Nature products through unapproved retail outlets is strictly prohibited.
- 8. While expanding organisations is a key strategy, member retention is crucial. Members should be encouraged to create a wide, long-term customer base, and service them to their best ability to ensure long-term business success.
- 9. A member who sponsors another member is responsible for assisting their new member to learn about Tri Nature products and procedures, and for assisting them to grow their business.
- 10. A new member may lack the experience to provide the best level of follow-up and service. Sharing best business solutions with your new member will not only help benefit their business, but in turn will benefit yours as their up line.
- 11. Tri Nature members will not at any time use a Tri Nature members list to procure members of Consultants for any other direct selling company, network marketing company, or multi-level marketing company, nor are they to pass a Tri Nature list onto any other persons or company to use as an addition to a database mailing list or used in recruiting members or Consultants for another company. Tri Nature member's lists always remain the property of Tri Nature. Members dishonouring this agreement will have their membership agreement terminated immediately, forfeiting any outstanding monies owed to them at the time of termination.
- 12. A member shall not approach a business in an attempt to retail products to them unless the members holds an Australian business number (ABN) and is registered for GST and therefore able to supply a tax invoice.

### **CONDUCT WITH CUSTOMERS**

- 13. Members should be guided by the customers' interests and should always conduct themselves in a courteous and considerate manner. It is the responsibility of the member to explain the usage and any notifications listed on the product label or information sheet.
- 14. Detailed information and a realistic view should be provided regarding product results. This will help ensure customers are not disappointed, as satisfied customers provide a positive influence and potential source of new customers and members.
- 15. If a customer is dissatisfied with products or the service provided, the member must respond quickly and courteously to attempt to resolve the problem to the customers' satisfaction. 30 day money back guarantee honoured if the customer is dissatisfied or has a reaction to the product, within 30 days of purchase. Tri Nature will credit the consultant and the consultant will refund or credit their customers.

### **RULES AND CONDITIONS OF MEMBERSHIP**

- 16. All applicants for membership of Tri Nature must be eighteen (18) years of age or over.
- 17. At all times Tri Nature reserves the right in its sole discretion to reject any application for membership.
- 18. The member shall abide by all federal, state, and local legislation, rules and regulations relating to the sale and distribution of Tri Nature products and shall be solely responsible for the declaration as to income and payment of income tax which may accrue as a result of any profit sharing bonus earned as a member of Tri Nature. The member shall be solely responsible for their own compensation/sick and accident insurance and superannuation.

### **Tri Nature Consultant Terms & Conditions** (Continued)



- 19. Only one Tri Nature account is permitted per member. Should another individual in the member's house hold wish to join as a member, they must be assigned the same sponsor as the existing membership within the household.
- 20. A member may terminate their membership of Tri Nature by giving seven (7) days notice, in writing, to Tri Nature. Any such notice of termination shall be without prejudice to any claims by one party against the other.
- 21. Tri Nature reserves the right to terminate any member's agreement, should there be any breach by the member of the agreement, by giving seven days notice in writing to the member.
- 22. A member shall not sell, assign, or transfer their membership without approval in writing from Tri Nature. Any application to sign, sell, assign or transfer membership shall be made in writing to Tri Nature and Tri Nature will consider such application on its merits.
- 23. A member must advise Tri Nature in writing of change to postal and delivery addresses, email addresses, contact telephone numbers, and bank account details for bonus payments. If any correspondence from Tri Nature to the member is returned unclaimed, the members will automatically be made inactive and further orders will not be despatched to that member until such time as new details are provided in writing.
- 24. Any application by a member to change their sponsor needs to be provided to Tri Nature in writing. The application needs to detail the reasons behind the requested change in a thorough manner. The request will be dealt with at Tri Nature's discretion.

#### FEES/ANNUAL REGISTRATION

- 25. The member is responsible for all costs and expenses incurred by the member in the conducting of their business.
- 26. Annual registration fees for membership must be paid immediately when they fall due.
- 27. If a member has any credits on their Tri Nature account when the annual registration falls due the credit will automatically be applied to the annual registration invoice.
- 28. Failure to pay annual registration fees within 30 days from date of issue will result in immediate cancellation of membership, and all down lines within that membership will be automatically moved up to the sponsor. All credits on the cancelled Tri Nature account will be forfeited. The terminated member will be able to re-join Tri Nature at the full membership initial joining fee, however previous down lines and credits will not be reinstated. Any outstanding amounts owed to Tri Nature will be deducted from commission.

#### **PAYMENTS**

- 29. Tri Nature has MasterCard and Visa card facilities available for members' convenience. If a credit card transaction is declined every endeavour will be made to contact the member. The order will not be despatched until such time as payment has been made. No further orders will be accepted until such time as the debt is cleared.
- 30. Members are not permitted to provide Tri Nature with anyone's credit card details other than their own, unless a Credit Card Authorisation Form has been completed and forwarded to Tri Nature.
- 31. A 3% surcharge applies to all Credit Card Authorisation Forms upon processing.
- 32. Tri Nature Pty Ltd will retain title to the products you order until you have made payment in full for those products. All risk in the products will pass to you upon their delivery to or collection by a postal or courier service. You should consider whether to obtain any suitable insurance.
- 33. Orders will not be despatched if there are outstanding monies on the Tri Nature Member's account. Any outstanding amount will need to be paid in full to enable despatch of an order.

### **ORDERS AND SHIPPING**

- 34. Tri Nature sells and ships items within Australia only.
- 35. All telephone, email, and website orders received will be processed in the order they are received. Tri Nature will endeavour to despatch goods as soon as possible. Tri Nature will also, from time to time, note special despatch arrangements in the Terms and Conditions attached to sale days and other promotions.
- 36. As manufacturers, we sometimes experience greater demand for an item than expected, or an unforeseen delay in the arrival or delivery of raw materials or packaging. Wherever possible, you will be advised regarding delays or unavailable items at the time of order placement. We do not back order any product that becomes out of stock or that we sell out of. Therefore the responsibility for ordering that item when it becomes available again, is the responsibility of the consultant.
- 37. Members are not permitted to place an order using another member's account including loyalty club, retail and commercial members.
- 38. Members are prohibited from combining orders in one shipment. This includes additions to orders after payment has been received.
- 39. Delivery times advised by Tri Nature are indicative only. Tri Nature will make every effort to adhere to, but not be liable for any failure to observe these delivery times.
- 40. In most cases Tri Nature ships via Startrack and Australia Post during business hours (9am to 5pm, Monday to Friday). Tri Nature reserves the right to alter delivery methods at any time. Tri Nature in its absolute discretion makes the decision regarding the most appropriate delivery method.
- 41. Tri Nature's preferred courier is StarTrack. In the event that your requested delivery address is a PO Box, or you request for your goods be carded to your nearest Post Office if you are not home, your order will be sent via Australia Post. In conjunction with Clause 32 of these Terms and Conditions, all risk in the products will pass to you upon their delivery to or collection by a postal or courier service.
- 42. Unfortunately our carriers are unable to contact you prior to delivery.
- If you order online Tri Nature will send an email to your nominated email address advising that your order has shipped which will include a tracking number for your shipment.



In the event that there may be no one to take delivery of your goods, you are required to provide instructions as to what should be done with the goods upon delivery. The default option is 'Leave at Front Door'. If no such instructions are provided at the time the order is placed, specifying what is to be done with the goods if no one is at home, then the default option will apply. It is at the couriers discretion to deem your delivery address as safe to leave your order. If you are not sure if someone will be home or are not sure of the security of the provided delivery instructions, we strongly suggest having your delivery sent to an alternate address. If your delivery address is in a remote area, we suggest that you nominate an alternate address that offers reliable freight services. in conjunction with Clause 32 of these Terms and Conditions, any goods left at a premises unattended are done so at the sole responsibility of the customer.

### **PRODUCT RETURNS**

- 45. Tri Nature guarantees that only the highest quality raw components are used in the manufacture of their products. If for any reason a Tri Nature product is found to be unsatisfactory, Tri Nature will refund the cost of the product to the Tri Nature member on return of the product within 30 days, provided that at least 75% of the original product is returned, and that a copy of the tax invoice detailing purchase of the item is returned with the product. In the event that Tri Nature deems a returned product faulty, Tri Nature will also refund the cost of returning the product provided a tax invoice for the cost of the return is provided. A Tri Nature Consultant is responsible for refunding the price to their retail customer and obtaining the product from the retail customer and returning it to Tri Nature. The Tri Nature Consultant should discuss the problem with Tri Nature if they are unsure whether the guarantee is valid in any instance.
- 46. If a product is received in a damaged condition, Tri Nature requires a photograph of the damage to be emailed so that it can be forwarded onto the freight company for reimbursement. On receipt of this email, the member will receive replacement stock with no additional freight cost to the member, or alternatively the member's Tri Nature account will be credited with the cost of the goods. The free freight will only cover the replacement products.
- 47. Any problem found after the receipt of an order, including damaged goods, must be reported to Tri Nature within seven (7) days of receiving the order. Any problem will be resolved to the satisfaction of both the member and Tri Nature as quickly as possible.
- 48. Product which is not required by the member due to 'Change of mind' must be returned within fourteen (14) days of receipt of the product at the members' expense. The members' Tri Nature account will be credited with the cost of the product on receipt of the product at Tri Nature's premises.

#### **COMMISSION/BONUS PAYMENTS**

- 49. The Tri Nature month ends at Midnight (AEST) on the last day of each calendar month. Tri Nature may from time to time alter the month end day for any reason. Advance notice of such changes will be made to all Tri Nature members deemed to be affected by this alteration.
- Tri Nature calculates all profit sharing bonus payments on a monthly basis and will make payments earned by members prior to the end of the following month.
- 51. Each Tri Nature member is personally responsible for ensuring all criteria are met to qualify for payment.
- 52. The final figures for the month will be available within one business day of all orders being processed and invoiced.
- 53. Payment of profit sharing bonus payments will be made to a bank account nominated in writing by the member. If no bank details have been provided in writing the bonus payment will be credited to the members Tri Nature account to be used against future orders.
- 54. Tri Nature members are not permitted to accumulate credits on their Tri Nature account. The credits should be used as soon as practicable after they are received.
- Tri Nature reserves the right to determine what the credits can and cannot be used for.

### **BRAND REPRESENTATION & PR**

- 56. A member shall not engage in promoting any other companies products, business opportunity or name in direct competition with Tri Nature's products.
- A member shall not engage in any other activity either directly or indirectly, by themselves or in conjunction with any other person or entity, which in the opinion of Tri Nature is in conflict with the sale of Tri Nature products.
- 58. No member may represent Tri Nature or speak for Tri Nature or its products to the media. Should a member be approached for this purpose all enquiries should be directed to Tri Nature.
- 59. A Tri Nature member may only use advertising material that has written approval from Tri Nature. Members using non-approved advertising material will have their membership agreement terminated.
- Members must only use Tri Nature approved materials to talk about our products. Consultants must rely on labels and similar official materials to describe how to use the products. Pay attention to any possible warnings or cautions. Tri Nature will not take responsibility for any situations arising from a member informing a customer of product claims or uses not displayed on the product label or official company literature.
- Members must not claim the products have any medical, therapeutic, or curative properties. Tri Nature products are not intended to diagnose, treat, cure, or prevent any disease or condition. Tri Nature will not be liable for any false claims.
- 62. Tri Nature members are not permitted to use the Tri Nature name in any domain names, or email addresses without written permission from Tri Nature. If written consent has been granted, this can be revoked by Tri Nature at any time if deemed necessary.

Phone: 02 4928 2199 Email: sales@trinature.com Website: www.trinature.com



63. Members are not permitted to list their telephone numbers independently using the Tri Nature name in the white pages, yellow pages, or other business directory without the express permission of Tri Nature.

#### INTELLECTUAL PROPERTY

- Tri Nature strictly prohibits the reuse or republication of all content (including images, social media content, advertising, etc) unless written consent has been given.
- 65. A member may advertise Tri Nature products and for potential Tri Nature members using the Tri Nature logo only with the express permission of Tri Nature. All material to be published including advertisements, media releases, web pages, posters and flyers, must be submitted to Tri Nature and only used with the express permission of Tri Nature. Members publishing non-approved material will have their membership agreement terminated.
- Members must use the current versions of logos, product images, and other assets available in all operations. It is the members' responsibility to update their own materials and sites, and to keep them up to date in accordance with the materials available to them. **Below is the current Independent Consultant Logo.**



67. Logos and assets may NOT be altered in any way. Resizing of assets, tools and materials created must be sent to Tri Nature for written approval prior to public release of those materials.

#### **ONLINE MEDIA**

- 68. Members are responsible for all Tri Nature-related content that they post online, including, but not limited to, social media sites, blogs, videos, comments, and any other submissions that can be traced back to them, whether or not they own, operate, or control the site.
- 69. Members must fact-check materials that they intend to post online to ensure that the information is truthful and accurate.
- 70. Members using social media outlets as part of their Tri Nature business must clearly identify themselves (by both name, and as an Independent Consultant of Tri Nature) within unrestricted, publicly accessible profile settings. Anonymous postings, or use of an alias is prohibited.
- 71. Members must not act as an official spokesperson for Tri Nature, or represent themselves in such a way that the public could confuse them for an official representative of the Tri Nature Company. It must be very easy for the public to identify that they are interacting with YOUR business as an independent Consultant of Tri Nature products, and not the Tri Nature Company itself.
- 72. Always use the 'Tri Nature Independent Consultant's logo, and identify yourself as an independent consultant in your activities.
- 73. Members may only use the Tri Nature name in a manner that clearly distinguishes themselves as Independent Consultants of Tri Nature. Without limitation, this restriction applies to the identification of your business on every possible platform business registration, email addresses, markets/shows/expos, retail stores, online groups, forums, social media sites, and all other online and physical environments.

### Examples of unauthorised use of the Tri Nature name are:

The Tri Nature Page, Let's Talk Tri Nature, Tri Nature's Green Challenge, etc.

#### Examples of acceptable business names:

- Maureen King Tri Nature Independent Consultant, Maureen's Green Shop, etc
- 74. Any member using the Tri Nature trademark within their business name in any circumstance, is strictly prohibited from selling or distributing other brands/products in any capacity.
- 75. Be mindful that you cannot send emails to people who have not personally given you authorisation. Spamming is illegal and can negatively impact the reputation of both yourself, and Tri Nature.

### **RULES & CONDITIONS**

- 76. Tri Nature reserves to right the amend these rules and conditions of membership, code of ethics, policies and procedures, prices and guidelines from time to time in the best interest of Tri Nature and its members. All members will be notified in writing of any amendments to these conditions of membership, and all amendments are automatically incorporated as part of the membership agreement. The members must read all correspondence from Tri Nature as not being aware of any changes will not exempt the members from those changes.
- 177. If any member is considered by Tri Nature to have breached any of the Rules & Conditions of membership, Tri Nature reserves the right to immediately cancel the membership. Cancellation of a membership will result in all down lines within that membership being automatically moved up to the sponsor. Any application to re-join made by the terminated member will be at the discretion of Tri Nature.
  - If the member is permitted to re-join, they will be required to pay the full membership initial joining fee, and any previous down lines will not be reinstated.
- 78. It is expressly agreed that any arbitration entered into, in relation to any part of this agreement, is to be dealt with under the laws of New South Wales in the state of New South Wales.
- In signing of the attached Full Membership Application you acknowledge you have read and understood these terms and conditions.
- Should Tri Nature reject your application for any reason you will be notified in writing to the address provided on your membership application.