

MONTIICO- LUNCH BAG WARRANTY & CARE GUIDE



About our products -

We use durable, hard wearing materials to ensure a premium product that can sustain serious use.

As added reassurance, all MontiiCo Lunch Bags are covered by a manufacturer's warranty which guarantees our products to be free from defects in material or workmanship for a period of 6 months from the date of purchase.

Our bags are designed with kids in mind and we know how important it is for you and the environment that they're made to last.

Please keep in mind that although our products are tested for durability, they are not indestructible. Any problem caused by normal wear and tear, misuse, incorrect product care or storage is not covered by our manufacturer's warranty.

This includes colour fading, scuffing, scratching, staining, mould/mildew and tears.



Caring for your MontiiCo Insulated Lunch bag



Everyday Use -

By taking good care of your MontiiCo Lunch Bag, you can be sure it'll keep your food fresh for years to come. Here are some helpful tips to keep in mind:

- To keep lunches fresh and avoid condensation forming in the bag, always use the black fabric cover included with the ice pack.
- Remove the black cover before freezing the ice pack and let the fabric air dry, making sure it's totally dry before further use.
- Cutlery and other sharp stuff should not be stored in your lunch bag, as this may damage the lining of your bag, and is not covered by the warranty.
- Keep the bag as cool as possible by zipping it up when the lunch has been taken out. Cold air will then stay in the bag, instead of the atmosphere, making sure any uneaten bites stay fresh for later.

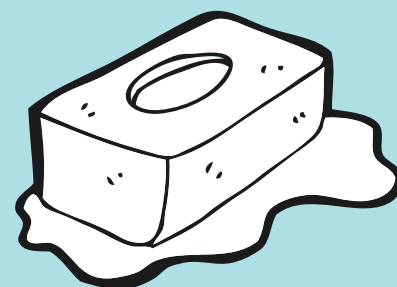
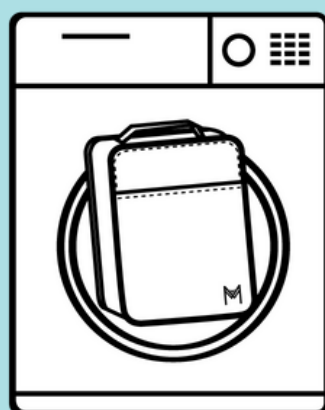
Cleaning of your MontiiCo Insulated Lunch bag -

- Clean-up any spills as quickly as they're made (without stressing), the quicker it's done the less likely it'll stick around.
- Get rid of leftovers as soon as you can, then wipe the interior of the lunch bag with a damp cloth to remove any crumbs or spills.
- Leave the bag to dry overnight. It's best to dry it standing, open on the bench (or an empty dish rack) to allow adequate air flow to thoroughly dry the bag. Ensuring the bag is completely dry each day is especially important in humid or damp climates where mould may grow.



Washing your Montii Insulated Lunch bag

- Regular cleaning and drying (especially in sunlight) will extend the life of your bag by removing dirt and food particles from within the fabric before they grow into mould.
- Did you know our bags are machine washable? They're a little shy and need to be washed on their own, in cold water, on a gentle cycle. Normal detergent is fine, just don't put in any fabric softeners or stain removal products as this may discolour your bag. Do not bleach, soak or iron.
- Bags should be dried standing, or flat and open - fabric side up. Ensure your bag is 100% dry before storing.
- Don't put your bag in the dryer if you want to use it after. It may shrink, melt or come back looking nothing like it did before.
- Tip: If your usual wash doesn't remove staining, make a paste from laundry powder and water and apply it directly to the stained area. Gently brush into the stain, taking care not to damage the fabric. Leave for 15-20 minutes before machine washing and drying in the sun.



A Word on Mould



Mould loves to grow in dark and damp places. Add in spills and scraps that are left hanging around, and we are just inviting it in for a play!

We don't use anti-mould or staining treatments to help you live a toxin-free lifestyle.

Mould is a fungus that needs nutrients and water to grow and is especially prevalent in high humidity and tropical environments.

Don't feed its appetite by keeping your bag clean and dry and following the tips in this care guide.

If you do find mould growing, try these treatments shared with us by a few clever customers:

- Machine wash to remove any remaining dirt/food and surface mould.
- Put the bag inside out in direct sun for a day, then apply a lemon juice and salt solution to the fabric keeping it in the sun until it dries.
- Essential oils such as clove oil may be helpful.
- A mould treatment spray may be used on the bag, we recommend spot testing on a small section first.

