



KALAYCI
LONDON

Exchanges & Returns

Thank you for your purchase, we are delighted to have you shopping with us.

If you are not satisfied with your purchase, you have 28 days from date of receipt to exchange/refund your item.

Items must be in original condition with all tags, and have not been worn, altered or washed.

Please take extra care when trying garments on as we cannot accept items that are marked with makeup, fake tan, deodorant etc. If items are returned back to us in a worn or marked condition we will not be able to accept them for a refund and the goods will be returned to you.

For international purchases, you have 14 days from date of receipt to notify customerservice@kalaycilondon.com of your return and items must be received by us within 14 days of the notification.

Any items not received within this period will not be accepted. We advise that you return items with tracking.

Please allow up to 14 days for your refund to be processed.

Return Address: Kalayci London, Cinch Self Storage, 25 Mollison Avenue, London EN3 7LW

FIRST NAME

LAST NAME

EMAIL

ORDER NO

Please tick one option

Exchange	Credit Note	Refund
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

ITEMS RETURNING

Qty	Item Name	Size	Reason Code	Comments

EXCHANGE INFORMATION

Qty	Item Name	Size

RETURN REASON CODES

01 - Don't like the style
02 - Not what I expected
03 - Too small
04 - Too large

05 - Arrived too late
06 - Quality of the product
07 - Purchased multiple sizes
08 - Colour not as expected

09 - Too short
10 - Too long
11 - Sent wrong item
12 - Fabric not as expected

KALAYCI LONDON

CUFFLEY PLACE
SOPERS ROAD
CUFFLEY
HERTFORDSHIRE
EN6 4SG
UNITED KINGDOM

RETURN ADDRESS
THIS IS NOT A PRE PAID LABEL

