# cooking collection

Instructions for use and warranty details

To register your warranty or make a warranty claim, scan this QR code:



Built In Oven Model No.: OMF6014



Dear Customer,

Thank you and congratulations for choosing Kleenmaid.

Your new appliance has been designed and meticulously tested to ensure that it meets all your culinary requirements, and has been carefully manufactured using top quality materials to give you years of reliable performance.

For best results, carefully read the instructions on how your new appliance is to be installed. Correct installation will avoid delays and unnecessary service call costs.

Once installation is complete, please read this instruction manual carefully and get to know the controls and the features of your new Kleenmaid appliance. These simple instructions will enable you to achieve excellent results from the very first time you use it.

Again, congratulations and thank you for choosing The Best You Can Own.

**KLEENMAID** 

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Before using this oven please study this entire User Manual carefully. Keep this manual in a safe place for future reference. Ensure that other people using the product are familiar with these instructions as well. The latest version of this manual is available on our website. (See back cover for details.)

# **WARNING**

- When the oven is first switched on, it may give off a pungent odour. This is due to the bonding agent used for the insulating panels within the oven. Please run up the new oven empty with the conventional cooking function, 250 ℃, for 90 minutes to clean oil impurities inside the cavity.
- During the first use, it is completely normal for to be a trace of smoke and an odour. If it does occur, please wait for the smell to clear before putting food into the oven.
- Please use the oven in a well ventilated environment.
- The appliance and its accessible parts become hot during use. Care should be taken to avoid touching heating elements. Children shall be kept away unless continuously supervised.
- If the surface is cracked, switch off the appliance to avoid the possibility of electric shock.
- Cleaning and user maintenance shall not be made by children.
- Do not allow children to go near the oven when it is operating, especially when the grill is on.
- Ensure that the appliance is switched off before replacing the oven lamp to avoid the possibility of electric shock.
- Children should be supervised to ensure that they do not play with the appliance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by person responsible for their safety
- Accessible parts may become hot during use. Young children should be kept away.
- An all-pole disconnection means must be incorporated in the fixed wiring in accordance with the wiring rules.

- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.
- A steam cleaner is not to be used.
- This appliance is not intended to be operated by means of an external timer or separate remote-control system.
- The oven must not be installed behind a decorative door in order to avoid overheating.
- The oven and its hinges and associated parts are designed to support the weight of the oven door only, and any damage to the door or its hinges or associated parts which is caused by excessive weight of any kind being placed onto the oven door will not be covered by warranty. The full cost of any warranty service call regarding damage which is assessed to be the result of excessive weight of any kind being placed onto the oven door will be for the care of the owner.
- Children should specifically be prevented from climbing or standing on the oven door.
- The appliance should never be lifted or moved by holding the door handle, and it is recommended that the door be removed before lifting or moving the oven.
- If the appliance fails to operate correctly during the warranty period please visit our website to request a warranty service (see back cover of this manual for details). When booking a service please provide your Model No: OMF6014, and the individual Serial Number of your appliance. This is found on the label inside the front right hand side of the oven, visible when the oven door is open.



WARNING: IT MUST BE ENSURED THAT THIS APPLIANCE IS CONNECTED ONLY TO A 230vac +10%/-6% 50Hz MAINS POWER SUPPLY WHICH CONTINUOUSLY COMPLIES WITH THE RELEVANT AUSTRALIAN STANDARD. FAILURE TO DO SO MAY SERIOUSLY DAMAGE THE APPLIANCE AND ANY SUCH DAMAGE IS NOT COVERED BY THE MANUFACTURER'S WARRANTY.



# SAFETY HINTS

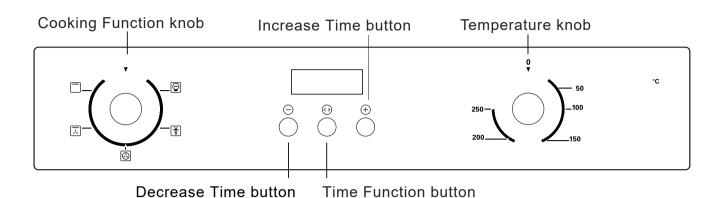
- Do not use the oven unless you are wearing something on your feet. Do not touch the oven with wet or damp hands or feet.
- The oven door should not be opened often during the cooking period.
- The appliance must be installed by an authorized technician and checked before use.
   The manufacturer is not responsible for any damage that might be caused by defective placement, and installation by unauthorized personnel.
- Do not place items on the open drawer or door of the oven as this may unbalance your appliance or break the door.
- Some parts of the appliance may retain heat for a long time; wait for it to cool down before touching the points that are exposed to direct heat.
- If the appliance will not be used for a long time, please turn it off and unplug it.

## **DECLARATION OF COMPLIANCE**

When you have unpacked the oven, make sure that it has not been damaged in any way. If you have any doubts at all, do not use it: contact a professionally qualified person. Keep packing materials such as plastic bags, polystyrene, or nails out of the reach of children because these are dangerous.

Note: Remove the oven and all materials from the carton and oven cavity. There are oven specific accessories (e.g. screws and plugs) supplied with the oven which should be retained for installation and not discarded with packaging.

# PRODUCT DESCRIPTION

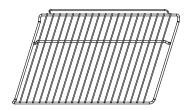


Symbol	Function description
9	Oven Lamp: This enables the user to observe the progress of cooking without opening the door.
*	Defrost: The circulation of air at room temperature enables quicker thawing of frozen food,(without the use of any heat). It's a gentle but quick way to speed up the defrosting time and thawing of ready-made dishes and cream filled produce etc.
@	Convection: Warm air heated by the rear element is quickly and evenly distributed throughout the oven by the fan. This results in a faster and more economical cooking process. The convection mode allows food to be cooked simultaneously on different shelves.
	Radiant grilling: The upper grill element switches on and off to maintain temperature. Best results can be obtained from using the top shelf for small items and lower shelves for large items.
TT	Grilling with fan: The upper grill element works with fan

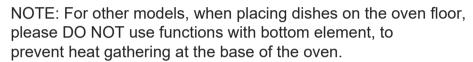
Reminder: To open the oven door, always use one hand to hold the handle in the centre.

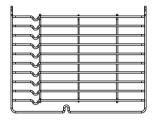
## **ACCESSORIES**

Wire shelf: For grill, dishes, cake pans, pans with items for roasting and grilling.

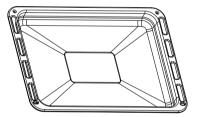


Slider bracket: When cooking larger size food items these shelf support rails on the right and left sides of the oven can be removed, and dishes and trays can be put on the oven floor whilst using functions such as Radiant grilling or Grilling with fan.

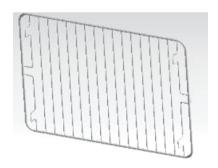




Universal pan: For cooking large quantities of food such as moist cakes, pastries, frozen food etc, or for collecting fat/spillage and meat juices (use with wire rack insert).



Wire rack: For grilling and roasting. Place the wire insert in the universal pan, with the legs facing downward. This ensures that dripping fat and meat juices are collected.



# INSTRUCTIONS FOR OPERATION

When the oven is first connected to the electrical supply, the display will automatically show "12.30", one beep will sound and the " 12 " will commence flashing. Ensure the correct time of day is set before using the oven. Please note: The clock is a 24 hour clock so, for example, 2PM is shown as 14.00.

## To set the correct time of day

- 1> Press " + " " " button to adjust the hour setting. 2> Press " to confirm the hour setting.
- 3> Press " + " " " button to adjust the minute setting.
- 4> Press " (;)" to confirm the minute setting and the timer will be in standby mode.

Note: If the display does not flash, adjust the time of day by pressing the " + " and " - " buttons at the same time and holding for more than 3 seconds.

Note: Occasionally the time-of-day clock in this appliance may lose or gain time. This is due to fluctuations in the mains power supply. Although annoying, is not something you can prevent nor will it affect the other functions of the appliance.

### To turn the oven on and off

If the timer is in standby mode, press " for more than 3 seconds, the timer will enter manual mode and the symbol "-\ldots " will light up continuously.

- 1> Set the cooking function using the Cooking Function knob and the temperature with Temperature knob.
- 2> Set the time function, then cooking will commence. If you set dur or End, after cooking, the oven will automatically turn off.

If you set manual or minute minder, after cooking, bring the cooking function and oven temperature knob to "0" position. Press " ( ) " and " + " buttons for more than 3 seconds to return to standby mode.

## Time function setting

In manual mode, press " (>) " to enter the time function setting. The sequence of the function setting is Manual mode-Minute minder-Dur-End-Manual mode. Then select cooking function and adjust the cook temperature if required.

### Manual mode:

In manual mode, only the day's time and the symbol " "\\\," light up. The cooking duration has to be controlled by the user.

Notes: In manual mode, to ensure the oven is not left on accidentally, after 5 hours with no buttons being pressed, the timer will flash once a second to warn that the oven will enter standby mode. After a total of 10 hours, the timer will enter standby mode.

When the timer is flashing in manual mode, press any button to reset the timer if you intend to continue using the oven. Or press " ( and " + " together for more than 3 seconds to enter standby mode if oven will not be used.

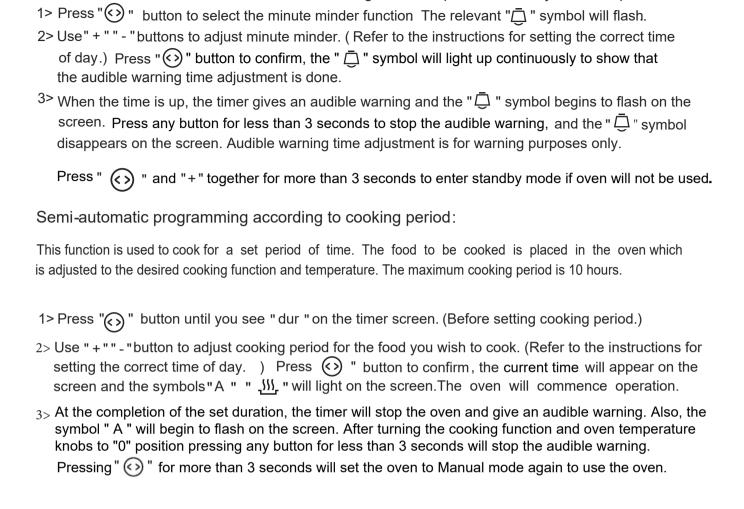
## Avoid Accidental Operation

When the oven is not in use the Control knobs can be disabled, thereby avoiding accidental activation of heating elements by a child or other person

To disable the control knobs (ie enter standby mode after using the oven) press " together for more than 3 seconds. The heating functions are now locked.

To enable the control knobs when the oven is in standby mode press " 0 " for more than 3 seconds, the timer will enter manual mode and the symbol " , " will light up continuously. Normal operation of the oven may continue.

### Audible warning time adjustment:



This function can be used to receive audible warning at the completion of the adjusted time period.

### Semi-automatic programming according to finishing time:

This function is used to cook according to the desired finishing time. The food to be cooked is put into the oven and the oven is adjusted to the desired cooking function and temperature.

- 1> Press "O" button until you see " End " on the timer screen.(Before setting finished time).
- 2> Use " + " " " button to adjust finishing time. (Refer to the instructions for setting the correct time of day.)
- 3> Press " O " button to confirm, the current time will appear on the screen and the symbols "A" " W " will light on the screen. The oven will commence operation.
- 4> At the completion of the set duration, the timer will stop the oven and give an audible warning. Also, the symbol "A" will begin to flash on the screen. After turning the cooking function and oven temperature knobs to "0" position pressing any button for less than 3 seconds will stop the audible warning.
  - Pressing "O" for more than 3 seconds will set the oven to Manual mode again to use the oven.

### Full Automatic Programming:

This function is used to cook at a later time with a set duration. The food to be cooked is put into the oven. The oven is adjusted to the desired cooking function and the oven temperature is adjusted to the level suitable for the food to be cooked. To set the duration and end times:

First: Press " button until you see " Dur " on the timer screen. Use " +" "- " buttons to adjust the cooking period for the food you wish to cook. Press " button to confirm, the current time will appear on the screen and the symbol "A" will display continuously on the screen.

Second: keep pressing the "O" button until you see "End" on the timer screen. When you see "End" on the timer screen, use " +" "- " buttons to adjust finishing time. Press "O" button to confirm, the current time will appear on the screen and the symbol "A" will display continuously on the screen. The symbol "J", "disappears until the time cooking starts.

# You can set a time up to 23.59 hours after the time obtained by adding the cooking period to the current time of day.

The oven will start operating at the time calculated by deducting the cooking period from the set finishing time, and will stop at the set finishing time. The timer will give an audible warning and the symbol "A" on the display screen will begin to flash. After turning the cooking function and oven temperature knobs to "0" position pressing any button for less than 3 seconds will stop the audible warning.

Pressing" ©" for more than 3 seconds sets the oven to Manual mode again to use the oven.

Please note:Once full automatic mode is set the time cannot be changed. To change the duration or end times reset the automatic mode by performing the steps above again.

### **General Notes:**

1>Long press on"+" or "-" for more than 3 seconds, the time will progressively and rapidly increase or decrease.

2>When the time functions are being set, if there is no operation for 5 minutes then the oven will return to manual mode.

3> When setting each of the time functions, pressing on " for more than 3 seconds will cancel the current setting and the oven enters manual mode.

4> During time function setting, pressing on "+"and " () " for more than 3 seconds, a beep sounds, the current time function setting is cancelled and the oven enters standby mode.

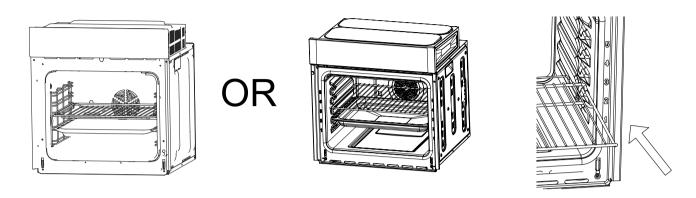
5> It is recommended to run the oven elements for 15 minutes at 200 degrees to burn off any residue from their surfaces.

6> If the unit is not in use, always set the knobs to "0".

### SHELF PLACEMENT WARNING:

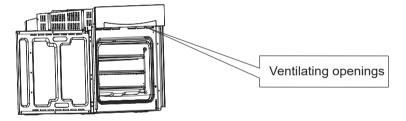
To ensure the oven shelves operate safely, correct placement of the shelves between the side rails is imperative. Shelves and the pan can only be used between the first and fifth layers.

The shelves should be inserted correctly to ensure that hot food items do not slide out during careful removal of the shelf or tray.



## **VENTILATING OPENINGS**

When cooking is finished, if the temperature at ventilating openings is over 70 degrees, the cooling fan will continue working. The cooling fan will not stop working until the temperature becomes lower than 60 degrees.



## **BULB REPLACEMENT**

The replacement process is as follows:

- 1> Disconnect power from the mains outlet or switch off the circuit breaker of the unit's mains outlet.
- 2> Unscrew the glass lamp cover by turning it counter-clockwise (note, it may be stiff) and replace the bulb with a new one of the same type.
- 3> Screw the glass lamp cover back in place.

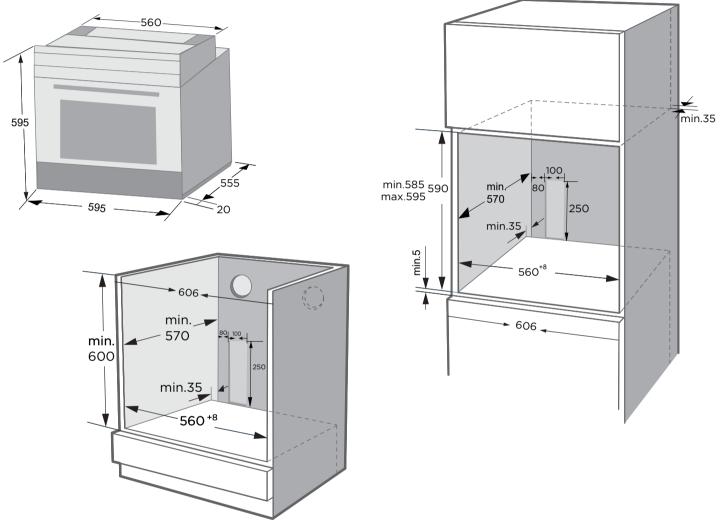
NOTE: Only use 25W/230V, T300°C halogen lamps.

# INSTALLATION INSTRUCTIONS

Note: Before making preparations for or commencing installation, the installer should refer to the current online version of the User Manual, which is available on the Kleenmaid website (see back cover for details).

Note: Remove the oven and all materials from the carton and oven cavity. There are oven specific accessories (e.g. screws and plugs) supplied with the oven which should be retained for installation and not discarded with packaging.

### **DIMENSIONS**



#### Note:

- 1. Only plus deviations are admissible for all dimensions.
- 2. The cabinet does not include the power switch or socket.
- 3. The setback from the glass fascia to the niche front should be 20 mm.
- 4. The cabinet dimension is in mm.

### FITTING THE OVEN INTO THE KITCHEN UNIT

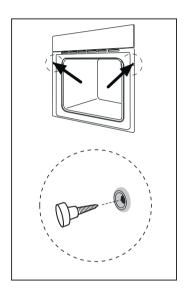
Fit the oven into the space provided in the kitchen unit. It may be fitted underneath a work top or into an upright column. Fix the oven in position by screwing into place, using the two fixing holes in the frame. (See diagram page 14.) To locate the fixing holes, open the oven door and look inside. To allow adequate ventilation, the measurements and distances indicated in this manual must be adhered to when fixing the oven. For column installation ensure that a 35mm minimum depth full width ventilation cutout is made at the rear above and below the oven.

### **IMPORTANT**

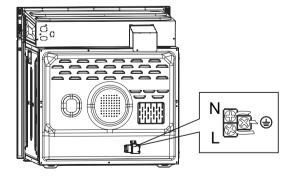
If the oven is to work properly, the kitchen housing must be suitable. The panels of the kitchen unit that are next to the oven must be made of a heat resistant material. Ensure that the glues of units that are made of veneered wood can withstand temperatures of at least 120 °C. Plastics or glues that cannot withstand such temperatures will melt and deform the unit. Once the oven has been lodged inside the unit, electrical parts must be completely insulated. This is a legal safety requirement. All guards must be firmly fixed into place so that it is impossible to remove them without using special tools. Remove the back of the kitchen unit to ensure an adequate current of air circulates around the oven. The oven must have a rear gap of at least 45 mm.

### SECURING THE OVEN TO THE CABINET

- 1. Fit oven into the cabinet recess.
- 2. Open the oven door and determine the location of the mounting screw holes.
- 3. Fix the oven to the cabinet with two screws.



## **ELECTRICAL CONNECTION**



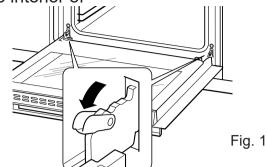
Note: This appliance should be connected to the mains power supply via the supplied plug & cord, and a standard 10A GPO.

# **CLEANING AND MAINTENANCE**

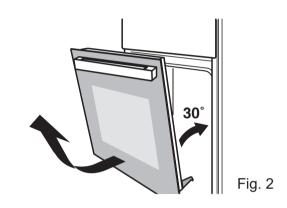
## REMOVING THE DOOR FROM OVEN (OPTIONAL)

Removing the door allows full access to the entire interior of the oven for easier cleaning and maintenance.

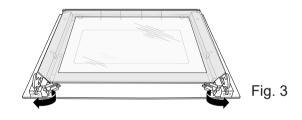
1. To remove the door, open the door to the maximum angle, then pull the buckle at the door hinge backward. Fig.1



 Close the door to an angle approximately 30°. Hold the door with one hand on each side. Lift up and slowly pull the door out from the oven. Fig.2



- 3. Open the door rotation bracket assembly by performing the action shown in Fig.3.
- 4. Lift up the door outer glass and gently pull it out, then take the door middle glass out in the same way. Fig.4 & Fig.5.
- 5. Reverse the above procedures to return the door to its original position.



#### WARNING:

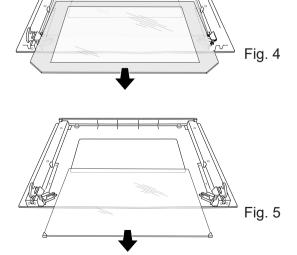
Don't forcibly pull out the door as this may cause glass breakage during the dismantling process.

### WARNING:

The hinge springs which are under tension could operate suddenly without warning causing personal injury.

#### WARNING:

Do not lift or carry the oven door by the door handle.



# **CLEANING AND MAINTENANCE**

To enhance appearance and reliability, keep the unit clean. The modern design of the unit facilitates maintenance. The parts of the unit which come into contact with food should be cleaned regularly.

- Before any maintenance and cleaning, disconnect the power.
- Set all controls in the OFF position.
- Wait until the inside of the unit is only slightly warm but not hot cleaning is easier than when warm.
- Clean the surface of the unit with a damp cloth, soft brush or fine sponge and then wipe dry. In case of heavy soiling, use hot water with a non-abrasive cleaning product.
- Do not use abrasive cleaners or sharp metal scrapers for cleaning the glass of the oven door as these can scratch the surface or lead to the glass being damaged.
- Never leave acidic substances (lemon juice, vinegar) on stainless steel parts.
- Do not use a high pressure cleaner for cleaning the unit. The baking pans may be washed in mild detergent.

### DISPOSAL

This appliance is marked according to the European directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE).

By ensuring this product is disposed correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. The symbol on the product indicates that this product may not be treated as household waste. Instead it should be handed over at the applicable collection point for the recycling of electrical and electronic equipment. Disposal must be carried out in accordance with local environmental regulations for waste disposal. For more detailed information about treatment, recovery and recycling of this product, please contact your local council, household waste disposal service or the shop where you purchased the product.

# **SPECIFICATIONS**

Model	OMF6014
Oven Dimensions(H/W/D)	595x595x575mm
Rated Voltage	220-240V~50Hz-60Hz
Total Power	2.1kW 9.1A
Power Cord	10A H05VV-F 3X1.0 1m

WARRANTY SERVICE: If the appliance fails to operate correctly during the warranty period please visit our website to request a warranty service (see back cover of this manual for details). When booking a service please provide your Model No: OMF6014 and the individual Serial Number of your appliance. This is found on the label inside the front right hand side of the oven, visible when the oven door is open.

### KLEENMAID WARRANTY

#### **TERMS AND CONDITIONS**

- Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid will provide parts and labour to you the customer as set out herein.
- Kleenmaid may engage a Service Agent to provide service under this warranty.
- Kleenmaid's Products come with quarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
- The benefits given to you under this Kleenmaid Warranty are in addition to other rights and remedies to which you may be entitled under the Australian Consumer Law in relation to the Product to which this Kleenmaid Warranty relates. Subject to the conditions below, the Product is warranted by Kleenmaid and/or its agents to be free from defects in materials and workmanship for the Warranty Period for normal Domestic Use.
- Product Identification:
  - a. Kleenmaid reserves the right to reject claims for any services or work where you cannot produce for verification the serial number and a proof of purchase for the Product (including but not limited to the original invoice).
  - this Kleenmaid Warranty will be voided if the serial number for the Product cannot be verified. This is not intended to exclude, restrict or modify any right or remedy to which you may otherwise be entitled under the consumer guarantee provisions of the Australian Consumer Law.
  - c. in the event that a request for repair is made against this Kleenmaid Warranty where the serial number for the Product cannot be verified or you cannot produce for verification a proof of purchase for the Product (including but not limited to the original invoice), the repairer will not carry out any repairs on the Product and you will be charged a service call-out
- What is covered by this Kleenmaid Warranty:
  - the Product is covered for faulty workmanship or parts that have failed under normal Domestic Use.
  - Kleenmaid and/or its agents will determine by objective testing if there are any defects in the Product and/or faulty workmanship.
  - c. this Kleenmaid Warranty is only applicable if repairs on Products are carried out within Mainland Australia.
  - d. this Kleenmaid Warranty:
    - i. covers a Product purchased as new, manufactured for use in Mainland Australia;
    - ii. commences from the date of delivery of the Product;
    - iii. provides for the labour and replacement parts necessary to maintain the Product in good operating condition as specified in this Kleenmaid Warranty, however, if repair is needed because of Product failure during normal Domestic Use, Kleenmaid has the option to repair or replace the defective Product or part of the Product with a product or part of like kind and quality. A replacement part may be new or reconditioned of like kind and quality and may cost less than the original Product purchased and no charges or refunds will be made based on the replacement product or part cost difference; and
    - is only applicable when the Product is used and operated in accordance with the Manufacturer's instructions.
- What is not Covered by this Kleenmaid Warranty (excluded):
  - a. any damage or failure to or of the Product or part of the Product:

    - i. due to the Product being inadequately serviced to manufacturer's recommendations;
       ii. resulting from environmental conditions including and not limited to dirt, dust, rodents, insects, rust, corrosion, salt built-up, of or in any part of the Product;
    - iii. resulting from excessive use but fair wear and tear is excepted;
    - iv. resulting from installation by an unqualified or uncertified tradesperson:
    - v. resulting from poor or incorrect installation including and not limited to positioning and externally fitted equipment such as plumbing and drainage, cabling, antennae or due to incompatibility of connected equipment;
  - vi. caused by overheating as a result of sitting or positioning of the Product, where there is no provision for adequate ventilation or adequate protection from excessive dust;
  - vii. if the Product has been dismantled, repaired or serviced by any person other than someone authorised by Kleenmaid or its agents or representatives;
  - caused by power surges or spikes, including and not limited to, mains power and telecommunications connections, or to other unspecified sources, incorrect power current, voltage fluctuation, amperage fluctuation, rust or corrosion;
  - ix. if the Product is dropped, collision of the Product with another object, use for which the Product is not designed, damage to the Product caused by your own negligence, accidental or deliberate misuse of the Product by you, theft, abuse, vandalism, flood, fire, earthquake, electrical storms or any other act of God or any war related events; or
  - x. due to the introduction of abnormal heat loads to the Product;
  - costs of attendance and testing where no fault or defect covered by the terms of this Kleenmaid Warranty is identified in the Product:
  - initial setup and installation of the Product;
  - normal maintenance costs and costs incurred through the installation of items listed as requiring periodic replacement;
  - Products with removed or altered serial numbers;
  - broken or cracked glass other than transport damage to the initial point of delivery:
  - consumables such as but not limited to bulbs/globes, seals, filters, batteries and remote controls;
  - removal and reinstallation of an internal component not performed by an authorised Kleenmaid agent or representative or authorised service centre;
  - cosmetic or structural items; or
  - any failures due to interference from or with other products and/or sources.
- This Kleenmaid Warranty ceases if:
  - a. the Product ceases to carry the original manufacturer's serial number or is sold at an auction;
  - b. the Product is rented; or
  - there is failure to pay monies owing on invoices as a result of non-warranty work being carried out at the request of the end user as per point 16 below.

- 9. Service under this warranty may be limited by the area in which you live. Service to remote and regional areas may incur additional travel costs which will be payable by you. You will be advised of this at the time you make a claim and Kleenmaid arranges to attend your premises.
- 10. Neither Kleenmaid nor its representatives provide loan equipment under the terms of this Kleenmaid Warranty.
- 11. Any unauthorised access to the internal hardware of the Product will void this Kleenmaid Warranty.
- 12. Repair Notice: Products presented for repair may be replaced by refurbished Products of the same type rather than being repaired. Refurbished parts may be used to repair the Products.
- 13. Replacement items are "like for like" and is not "new for old" and does not indicate in any way that a faulty Product will be replaced with a new part or unit. "Like for like" may either be a quality checked, refurbished or reconditioned unit of the same or later batch of model/size/specifications
- 14. The cost of making a claim under this Kleenmaid Warranty is not covered by Kleenmaid, including any costs of transportation or travel expenses between your home and your nearest authorised service agent.
- 15. Kleenmaid accepts no liability for items that are lost, damaged, or stolen as a result of freight, transport or storage. If you are required to transport the Product to an authorised service centre, you must ensure that it is securely packed and insured.
- 16. On Public Holidays or other periods when regular business and wholesale operations are temporarily ceased, repairer availability and warranty response times may extend beyond the standard response times due to the unavailability of repairers and parts.
- 17. For any repair performed on a Product under this Kleenmaid Warranty where no fault can be found, or the item is deemed by Kleenmaid or an authorised agent, to be not faulty under this Kleenmaid Warranty, or the repair or fault is not covered under this Kleenmaid Warranty, a 'No Fault Found' fee is payable by you. Kleenmaid will advise you of this cost and seek your agreement to pay such costs before commencing such repairs.
- 18. Any repairs or services required that are outside the terms and conditions of this Kleenmaid Warranty can be carried out at your request at your cost (including where the Product has not been installed or set up correctly). Kleenmaid will always advise you of this cost and seek your agreement to pay such costs before commencing such repairs. A credit card may be required prior to the commencement of such services.
- 19. Extra charges will be payable by the customer should the Product not be readily accessible without special equipment, such as but not limited to cranes and lifts or should the Product be installed in a position that service access is blocked and/or repair work is not possible without uninstalling the Product to gain access.
- 20. You, the customer, may be entitled to purchase an extended warranty in respect of the Product. Any extended warranty will not be issued by Kleenmaid but by a third party. Any extended warranty services will be provided directly by the third party as principal and not as agent for Kleenmaid, under their extended warranty terms and conditions and not under this Kleenmaid Warranty.
- 21. To make a claim under this Kleenmaid Warranty, please have your proof of purchase and the serial number of the Product ready and call (02) 9310 1207 during business hours.
- 22. This Kleenmaid Warranty is given by:

Name: Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid Business address: Level 2, Suite 3, 204 Botany Rd, Alexandria NSW Australia 2015 Telephone: (02) 9310 1207

- 23. Definitions:
  - a. Australian Consumer Law means the Competition and Consumer Act 2010 (Cth).
  - b. **Domestic Use** means use of the Product for personal, domestic or household purposes.
  - c. Kleenmaid means Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid.
  - d. **Mainland Australia** means the following States and Territories of Australia: New South Wales, Victoria, South Australia, Western Australia, Queensland, Tasmania, Northern Territory, Australian Capital Territory.
  - e. Product means the appliance sold by Kleenmaid to you as evidenced by the original purchase invoice.
  - f. Service Agent means any independent service agent engaged by Kleenmaid to carry out any repair or service under this warranty.
  - g. **Warranty Period** means for domestic use and for Products purchased on or after 1 January 2019 the period of 60 months, otherwise 36 months. For non-domestic use 12 months or such alternative period as may be specified.

**UPDATE NOTICE:** This Kleenmaid Warranty is current as at 1 December 2022 but is subject to variation from time to time. For the latest version of the Kleenmaid Warranty, please see our website <a href="https://kleenmaid.com.au/warranty/">https://kleenmaid.com.au/warranty/</a> or phone us on (02) 9310 1207.

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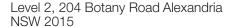
# Other products available in the Kleenmaid range of appliances

- Washing machines
- Clothes dryers
- Dishwashers
- Ovens
- Cooktops
- Steam ovens
- Microwave ovens
- Built in espresso coffee machines
- Rangehoods
- Freestanding ovens
- Refrigerators & Freezers
- Beverage Serving Cabinets
- Water Dispensers
- Vacuum Cleaners

To register your warranty or make a



Compass Capital Services Pty Limited trading as Kleenmaid ABN 96138214525





Register your Kleenmaid Appliances Warranty www.kleenmaidwarranty.com.au



Request a Warranty Service www.kleenmaidwarranty.com.au

E: warranty@kleenmaid.com.au Please download the current User Manual for this appliance at www.kleenmaid.com.au



