



SHOP ONLINE AT SHOPNYLIZARDS.COM
CONTACT CUSTOMER SERVICE AT
1-855-NYLIZARDS
SHOP@NYLIZARDS.COM

RETURN AND EXCHANGE FORM

ABOUT RETURNS AND EXCHANGES

Thank you for shopping at ShopNYLizards.com. We take great pride in our reputation for quality and excellent value. It is important to us that you are completely satisfied with your purchase. If for any reason you do not absolutely love your selections, we will gladly issue a refund for the value of the merchandise or exchange your items within 30 days of the purchase. Returns made within 30 days of purchase will be issued in the original form of payment. Refunds for items returned after 30 days of the original purchase date will be in the form of a gift card and will be returned at the current retail price. Items returned after 90 days of purchase will not be accepted. All items must be unworn, unwashed, and in new condition to be eligible for a refund, merchandise credit, or exchange. *Custom replica jerseys and authentic Warrior jerseys cannot be returned or exchanged at any time.*

STEP 1: PLEASE FILL OUT THE BILLING INFORMATION BELOW

CUSTOMER NAME: _____
 ORDER NUMBER: _____
 ADDRESS: _____
 CITY: _____ STATE: _____ ZIP: _____
 PHONE NUMBER: _____
 EMAIL: _____

STEP 2: PLEASE FILL OUT THE INFORMATION BELOW ONLY IF SHIPPING AN EXCHANGE TO AN ADDRESS OTHER THAN YOUR BILLING ADDRESS

CUSTOMER NAME: _____
 ADDRESS: _____
 CITY: _____ STATE: _____ ZIP: _____
 PHONE NUMBER: _____
 EMAIL: _____

STEP 3: LIST THE ITEM(S) YOU ARE RETURNING AND INCLUDE A REASON NUMBER USING THE CHART TO THE RIGHT

QTY. RETURNED	REASON RETURNED	SIZE	ITEM

SIZING	QUALITY/PREFERENCE	SERVICE/OTHER
11 - Too Big	21 - Defective	31 - Wrong Item Shipped
12 - Too Small	22 - Not as Pictured	32 - Late Arrival
	23 - Don't Like Fabric	33 - Duplicate Shipment
	24 - Don't Like Color	34 - Changed Mind
	25 - Don't Like Style	

STEP 4A: IF YOU WOULD LIKE TO EXCHANGE THE ITEM(S) LISTED ABOVE, PLEASE LIST THE ITEMS YOU WOULD LIKE IN EXCHANGE.* IF YOU DO NOT WISH TO EXCHANGE THE ITEM(S) LISTED ABOVE, PLEASE SKIP TO STEP 5

QTY.	ITEM	SIZE	PRICE EACH	TOTAL

***PLEASE NOTE:** If the item you have requested as part of an exchange is no longer available or out of stock, you will be notified and can request a different item, size, or a refund in accordance with the above refund policy.

STEP 4B: PAYMENT FOR BALANCE

If a balance is due on exchanged merchandise, please provide payment information below. If a balance is due and no payment information is provided, exchange merchandise will not be processed and a refund will be issued in accordance with the above refund policy.

PLEASE CHARGE TO MY (CHECK ONE): Visa Mastercard Discover American Express
 CC#: _____ Exp. Date: _____ Signature: _____
 -OR-
 I'D LIKE TO USE A SHOPNYLIZARDS.COM GIFT CARD
 Gift Card #: _____

STEP 5: RETURN YOUR PACKAGE

Enclose this form along with your merchandise in a securely sealed package that has all original shipping labels covered and removed. Attach the Return Label below to the outside and return via an insured/traceable method. Once received, we will process your requested return or exchange as quickly as possible. Please allow 30 days for us to process your request upon receipt.

SHOPNYLIZARDS.COM
 648 FRANKLIN AVE.
 1ST FLOOR
 GARDEN CITY, NEW YORK 11530

RETURN LABEL - CUT ALONG DOTTED LINE