

VOITAS WALLBOX APP

Quick Start Guide

RELEASE DATE: MARCH 2024, REV. 1.2.0



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Introduction

The VOITAS Wallbox is immediately ready for use after correct installation. However, we recommend that you install the VOITAS APP and configure all VOITAS devices with it to use the full potential of the VOITAS Wallbox.

Download and install the VOITAS APP

Install and set-up the VOITAS APP to use all features of the VOITAS Wallbox and VOITAS Smart Meter. The app is available for both iOS and Android devices. Search for „VOITAS Wallbox“ in the AppStore or Google PlayStore.

You can also scan the QR codes on the left to download the VOITAS App on your device.

VOITAS App Configuration

Creating Account

When using the app for the first time, create a user account. **Make sure the Wi-Fi and location of your mobile device are enabled and that the VOITAS app has access to them.**

1. open the VOITAS app and click on the **Register** panel.
2. fill in all the fields and set the password. Make sure you have entered your email address correctly.
3. you will receive an email confirming the creation of your account. If you did not receive the email, check your spam folder.
4. open the e-mail and press the "Confirm e-mail" button.

Log in

Now you can log in with your new account.

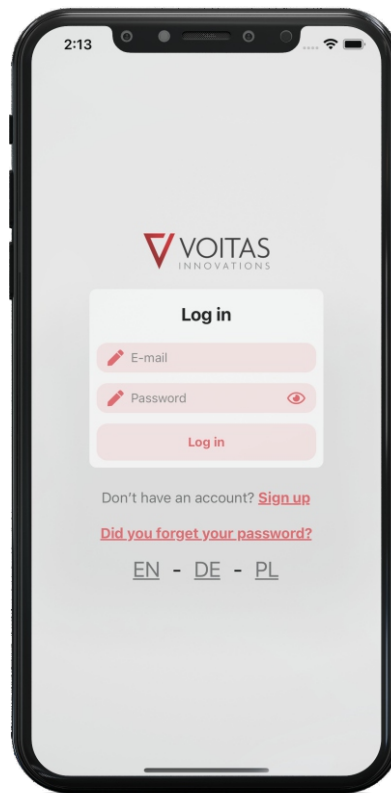
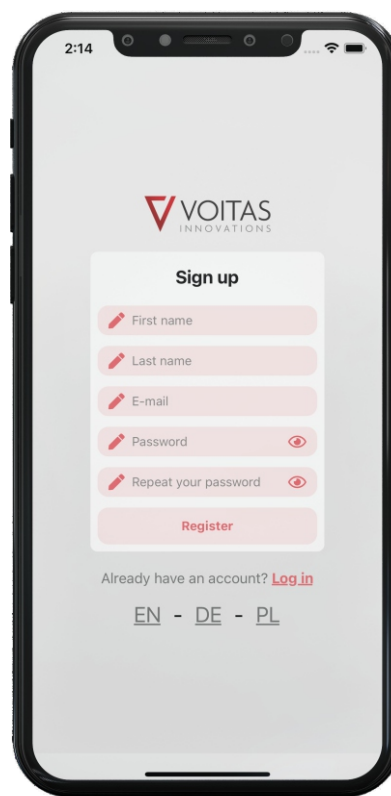
1. Enter your e-mail address and password.
2. Click on the **Log in** button.

Setting up the VOITAS Wallbox for the first time

If you are using the app for the first time and no VOITAS device has been connected yet, the "Configuration" button will appear on the home screen.

NOTE:

When using the app for the first time, it is recommended that the Wallbox is connected to the Internet to receive the latest updates. Please wait approx. 60 minutes until the update is completed and restart the device.



App Screen

Wallbox configuration
(more on page 4)

Smart Meter Configuration
(more on page 6-7)

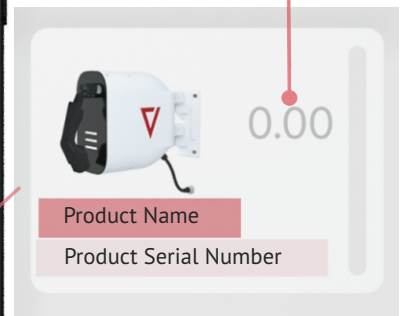
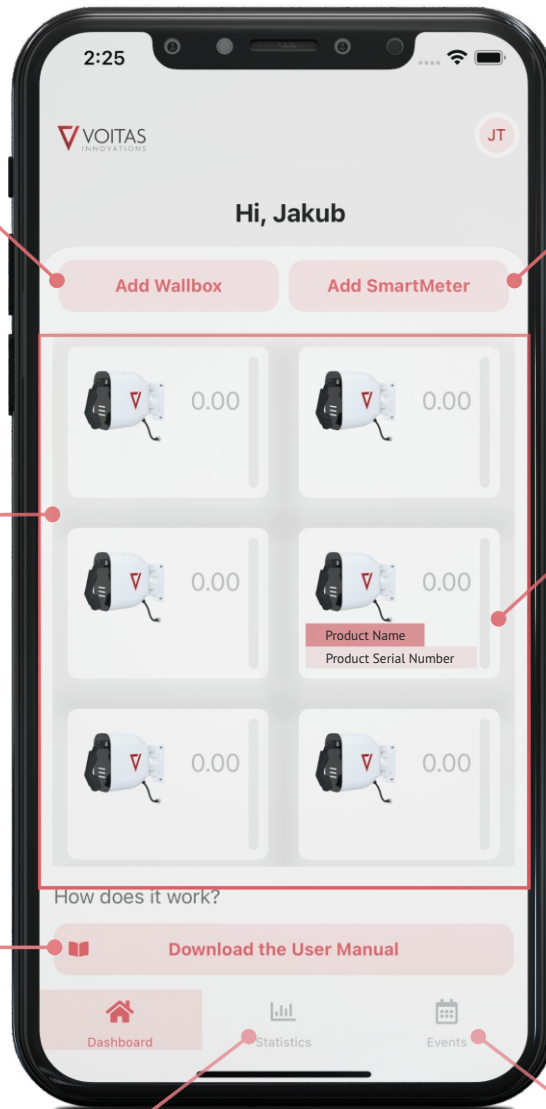
Current energy input

Products
(Find your existing VOITAS products here)

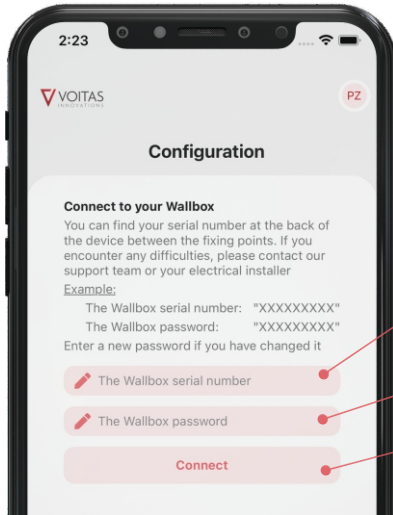
User manuals
for selected products

Statistics
(more on page 9-10)

Events
(more on page 12)



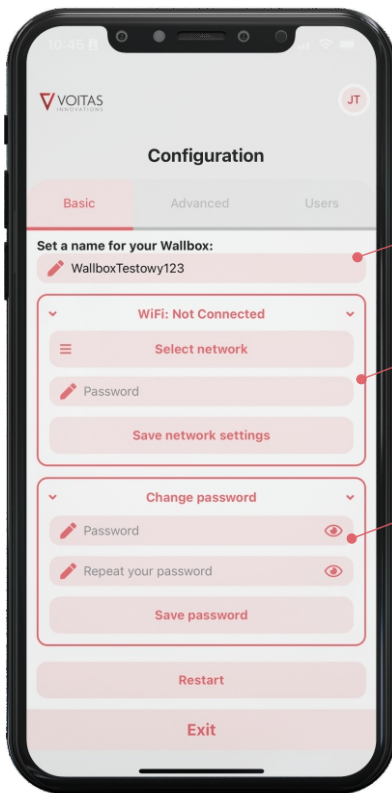
First set-up of the VOITAS Wallbox



Step 1. Enter the serial number of your Wallbox (You will find it between the mounting points, on the back of the unit)

Step 2. Enter the password for your Wallbox

Step 3. Connect with your Wallbox

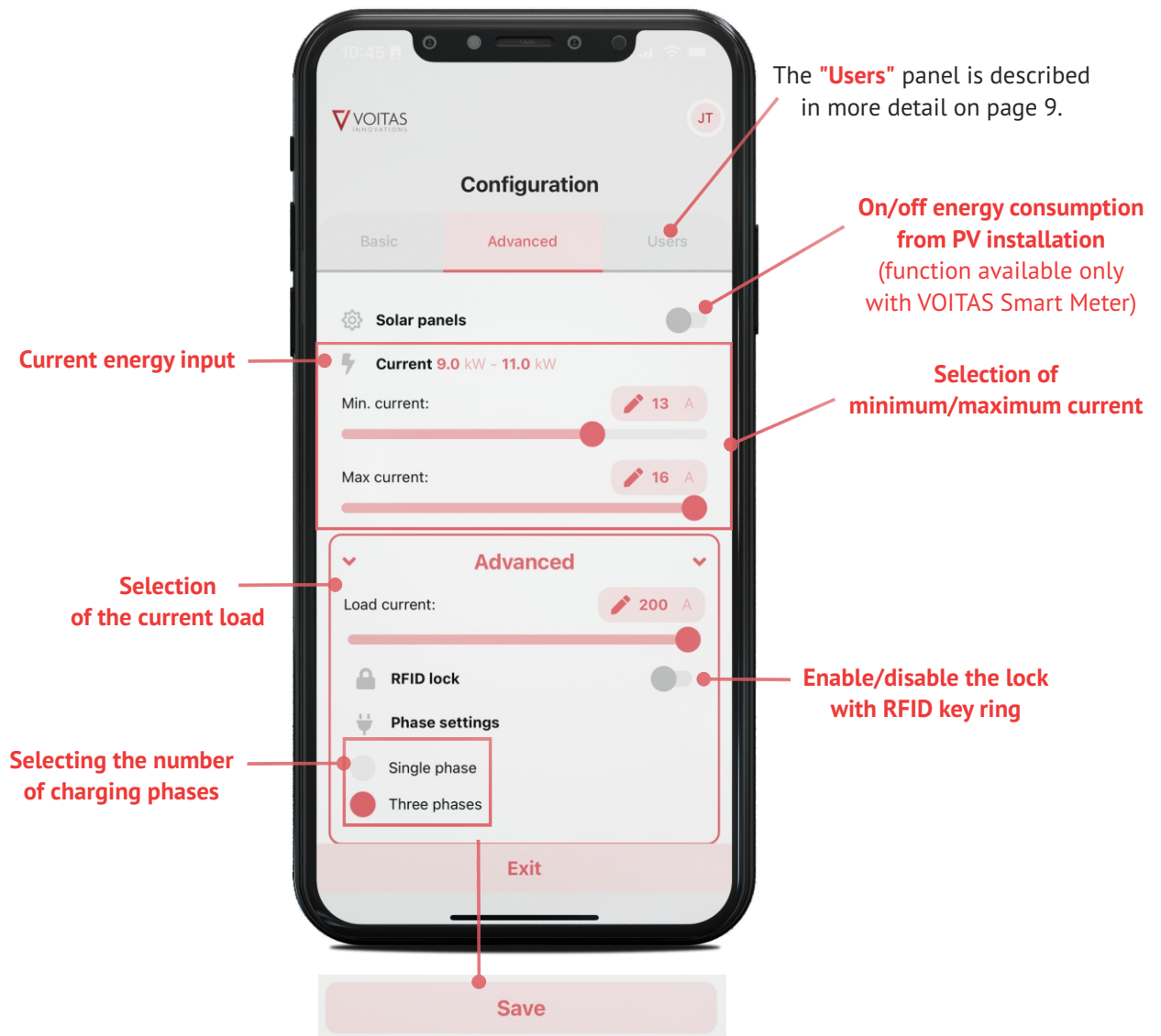


Step 4. Set a name for your Wallbox

Step 5. Connect to your network and save your settings

Step 6. Set a new password for your Wallbox

Configuration panel - Advanced



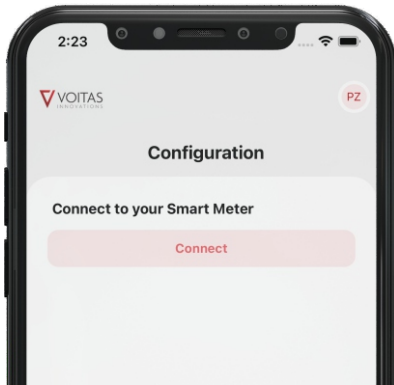
Under the "Advanced" module there is a function for saving settings

First set-up of VOITAS Smart Meter

Before starting to configure the smart meter in the app, you need to enter the Internet connection configuration mode.

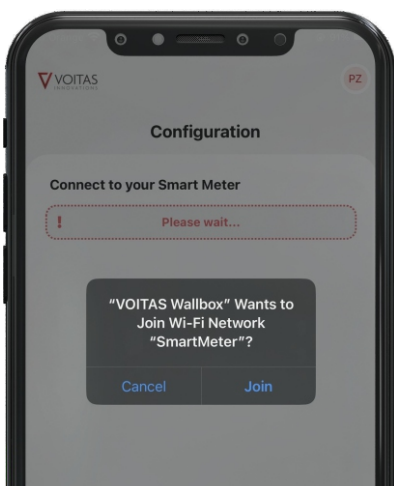


- **Step 1.** Once the power is connected, the **PWR LED** will indicate that the device is on.
- **Step 2.** Hold down the **"BTN"** button for at least 5 seconds.
- **Step 3.** Wait until the **Wi-Fi LED** starts flashing at a rate of once per second.



Step 4. Now launch the VOITAS application. In the **"Application screen"** section, select the **"Add Smart Meter"** command.

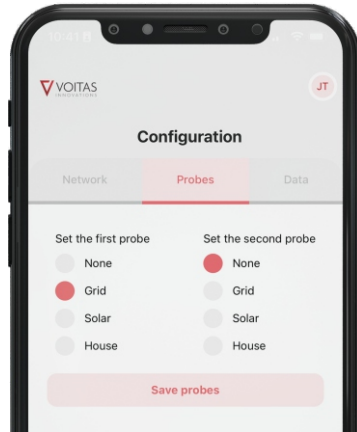
Step 5. Click **"Connect"** to move to configure the network connection to the Smart Meter.



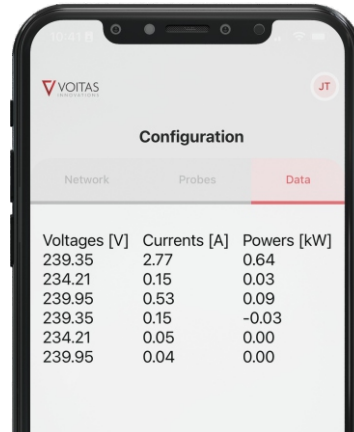
Step 6. Confirm the connection of the Smart Meter to the network.

First set-up of VOITAS Smart Meter

Current sensors

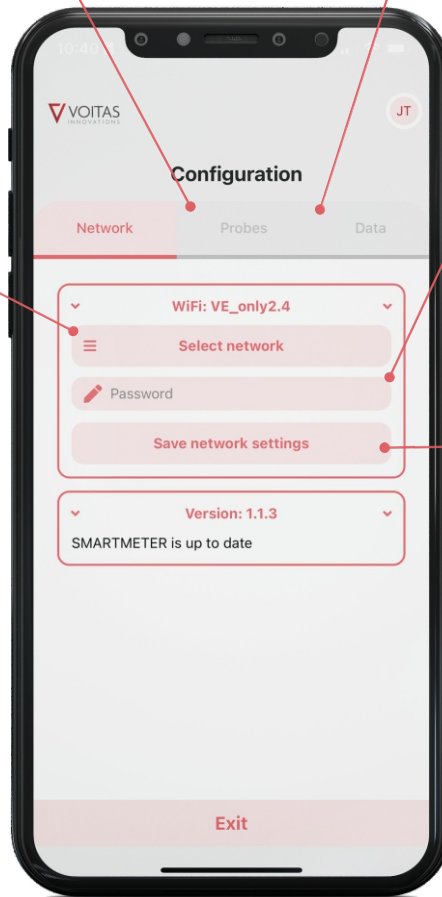


Data



Voltages [V]	Currents [A]	Powers [kW]
239.35	2.77	0.64
234.21	0.15	0.03
239.95	0.53	0.09
239.35	0.15	-0.03
234.21	0.05	0.00
239.95	0.04	0.00

Step 7. Select the network you want to join



Step 8. Enter your password to access to your network

Step 9. Save settings

Adding/managing RFID users

IMPORTANT:

Adding an RFID user is only possible with a pre-purchased VOITAS RFID token. Each VOITAS V11 has an RFID reader installed by default. If you decide to use it, you can purchase a VOITAS RFID token at any later time

Adding User

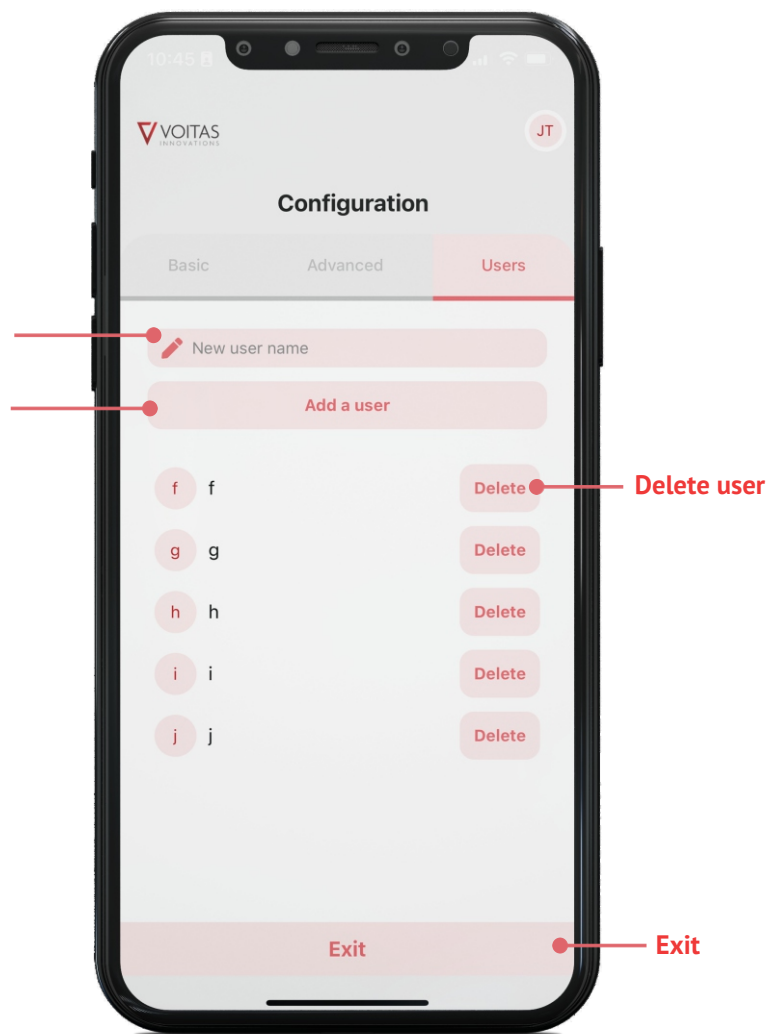
Step 1. Enter your username

Step 2. Click the "Add User" button

Step 3. Apply the corresponding VOITAS RFID pendant to the front of the device. Wait for the LEDs to turn green.

Step 4. Click "OK." The user will appear at the bottom of the list

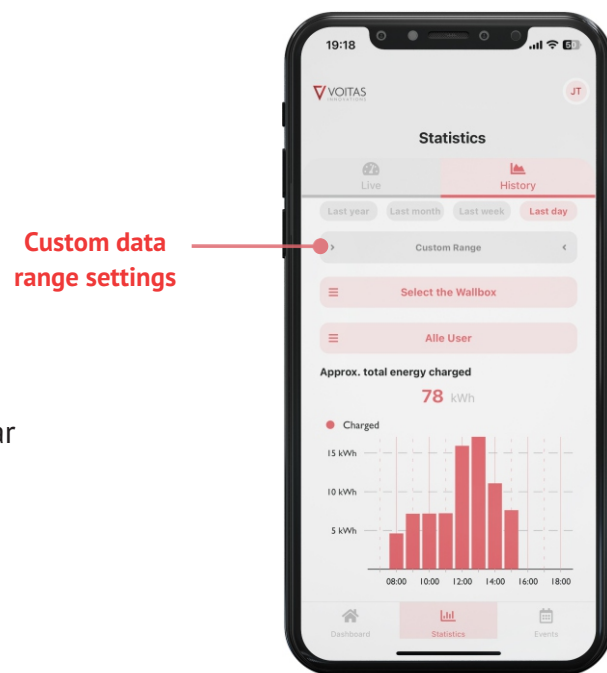
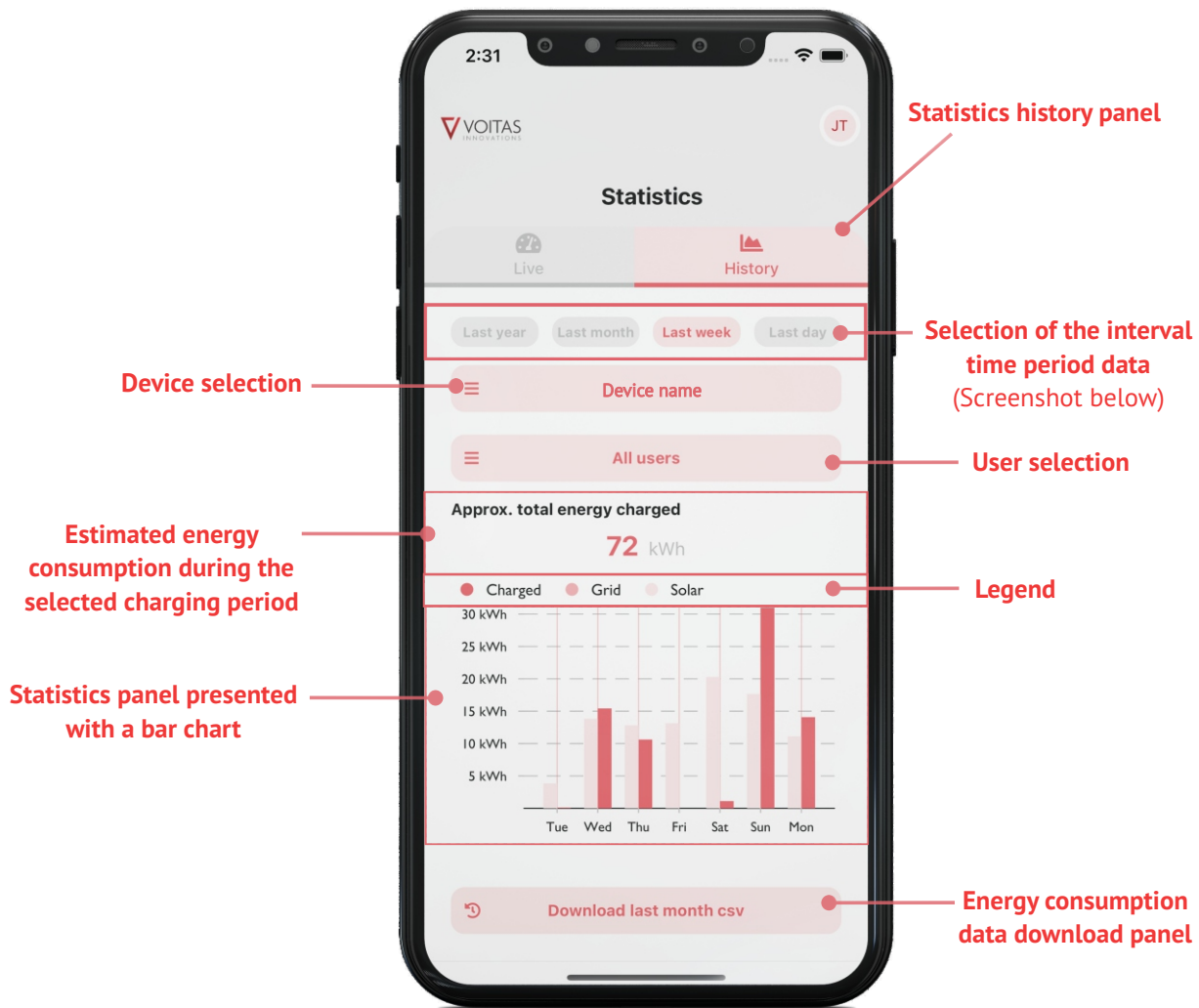
Step 5. (Optional)
Perform the same action for other users



Actual Data



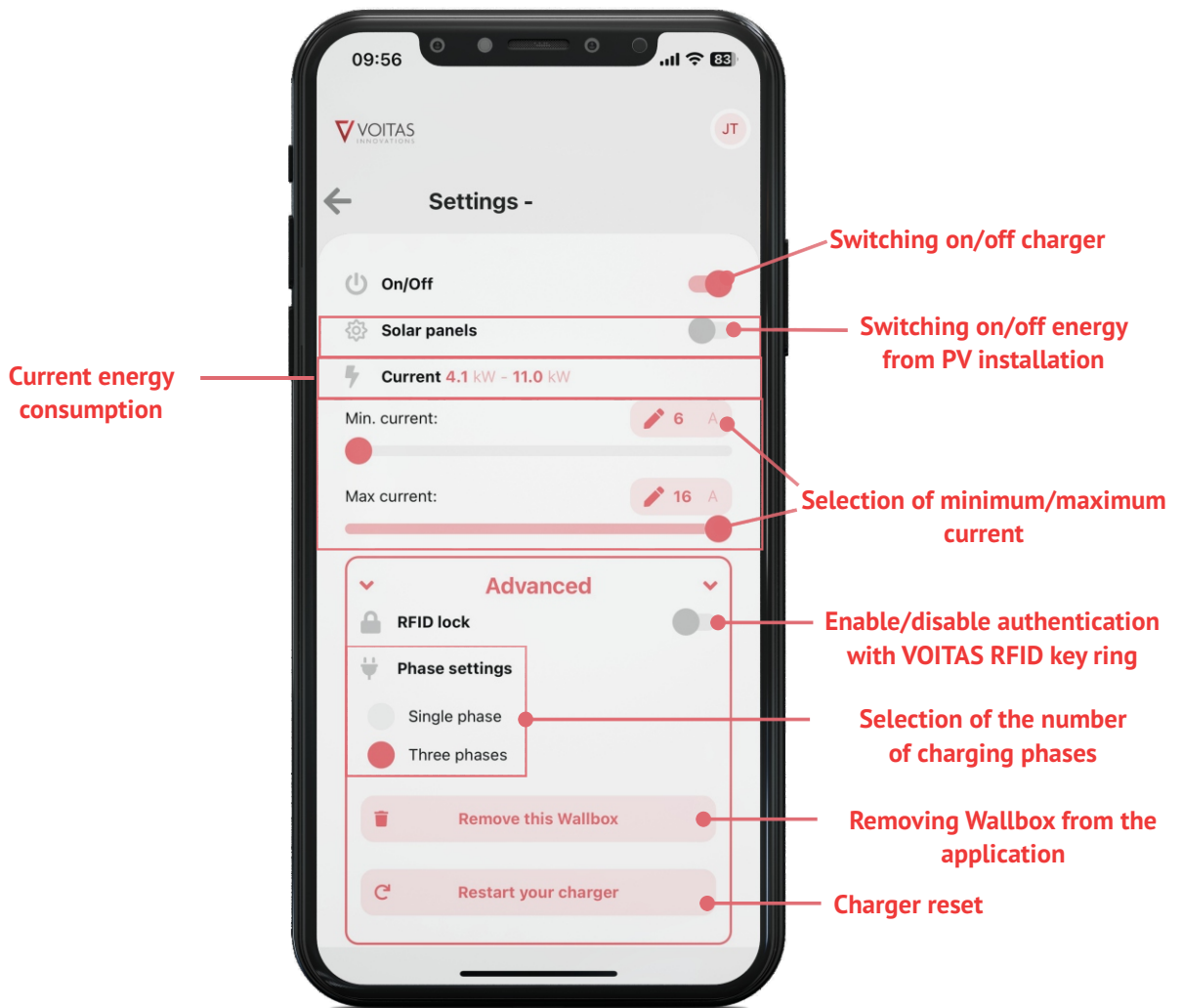
History



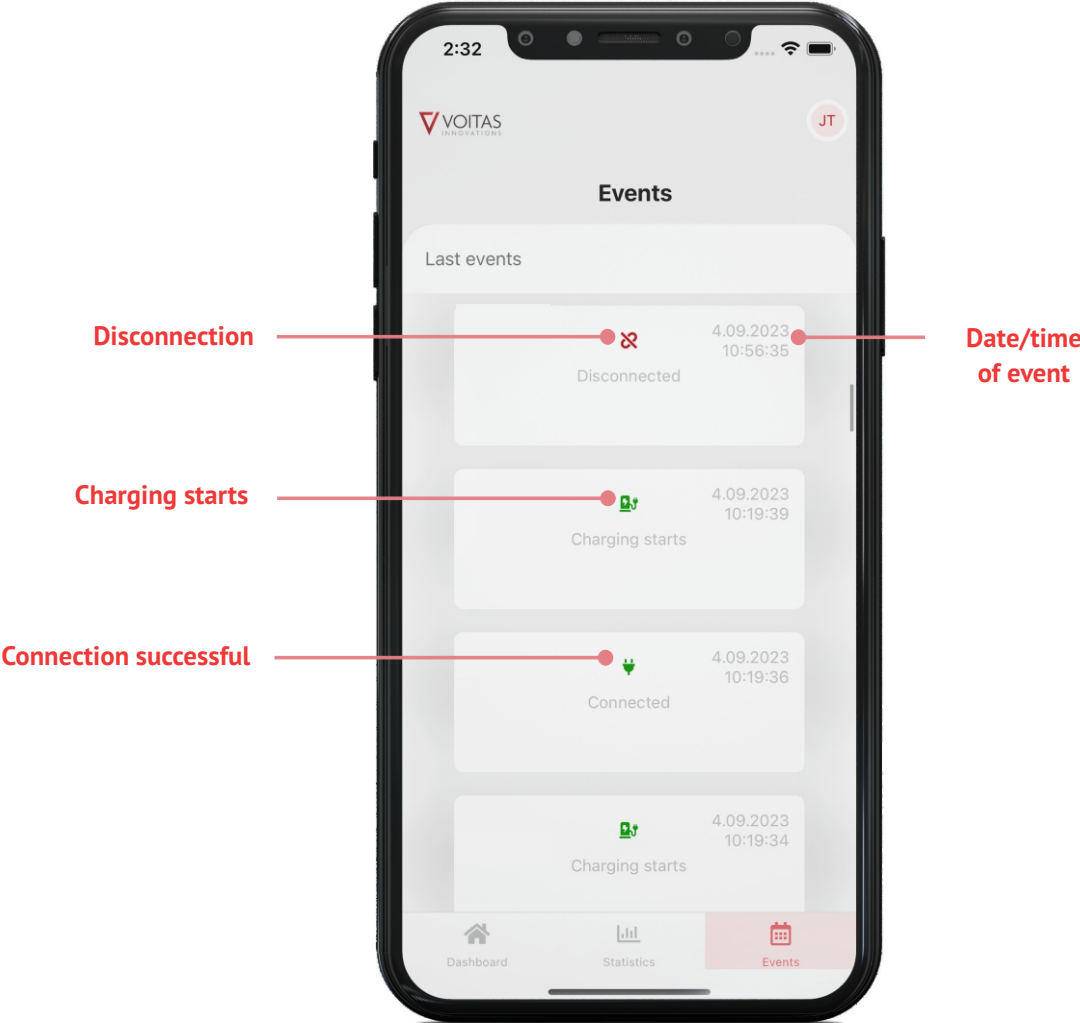
Energy statistics of the VOITAS Smart Meter - information about the energy generated by solar modules, surplus energy and its use in the charging process.

These statistics are available only for VOITAS Smart Meter with current transformers "Solar" and "Grid".

Settings



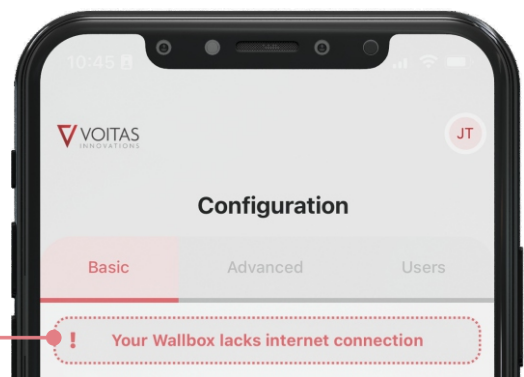
Events



Troubleshooting

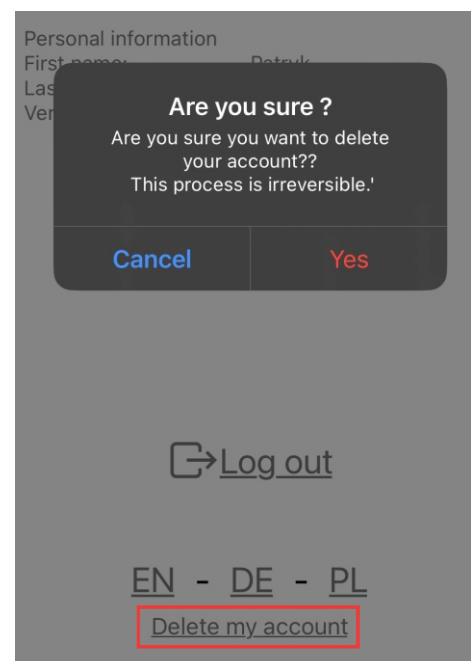
This message means that the Wallbox is not connected to the Internet.

Please check if the connection to the internet or the device is correct.



To delete your account, click the "Delete my account" button.

Then confirm your choice in the box above.



Profile

