



**VOITAS**  
INNOVATIONS

# **VOITAS APP**

## **QUICK START GUIDE**

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# Quick Start Guide

## Introduction

The VOITAS Wallbox is ready for use straight away after correct installation. However, we recommend that you install the app and configure it correctly with your VOITAS devices in order to be able to utilise all the intelligent functionalities and use the full potential of the VOITAS Wallbox.

## Downloading and installing the VOITAS App

In order to use all the features of the VOITAS Wallbox and the VOITAS Smart Meter, you must install and configure the VOITAS App.

The App is available for both iOS and Android devices. It can be found in the App Store and Google Play Store under the name "VOITAS Wallbox".

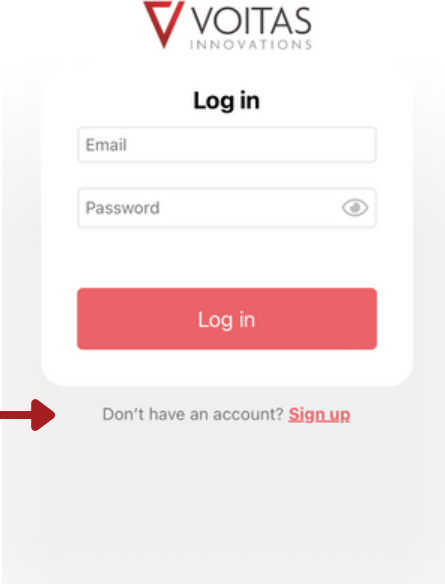
You can also scan the QR codes below to download the VOITAS App to your device.



# Registering user account

When using the app for the first time, you must create a user account. Make sure that Wi-Fi and location are turned on and that VOITAS App has access to it.

1. Open the VOITAS app.



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**Log in**

Email

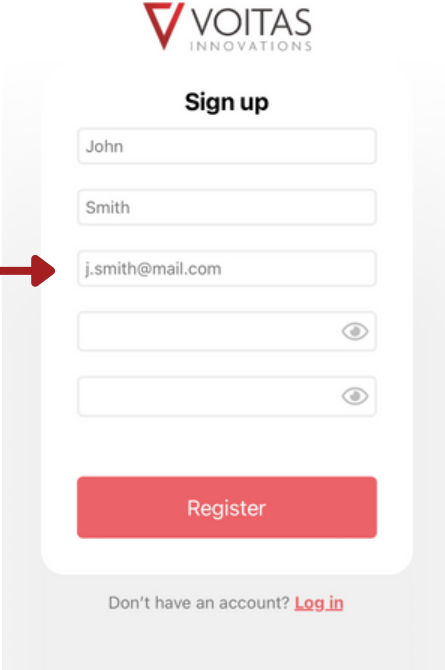
Password

Log in

Don't have an account? [Sign up](#)

2. Click “Sign up” button.

3. Fill in all fields and set your password. Take care to correctly enter the e-mail address to which you will receive the confirmation e-mail.



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**Sign up**

John

Smith

j.smith@mail.com

Register

Don't have an account? [Log in](#)

4. You will receive an email to confirm your account. In case you did not receive anything, please check your spam folder.

5. Open the email and tap the “Confirm E-mail” button.

# First time configuration

## Logging in

Now you can log into your newly created account.

1. Enter your login and password.
2. Click "Log in" button.

## First time VOITAS Wallbox configuration

If you are using the app for the first time and you do not yet have any VOITAS devices connected, the "Configuration" button will appear on the start screen.

NOTICE: At the first start it's recommended that the wallbox is connected to the internet to get latest updates. Please wait around 60 minutes to fully update and restart the device.

1. Click the "Configuration" button. You will be transferred to the "Connect Wallbox" section.
2. Enter your wallbox name (which will be "XXXXXXXXX", where the X's are your wallbox serial number, which is located at the service flap of the device).
3. Enter the password (which for the first configuration will be the serial number of your wallbox).
4. Click "Connect". The message "Detecting..." will appear. You will be transferred to another section.

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Configuration

Wallbox SmartMeter

**Connect to your Wallbox**

You can find your serial number under inspection cover. If you encounter any difficulties, please contact our support team or your electrical installer.

Example:

Wallbox serial number: "XXXXXXXXX"

Wallbox password: "XXXXXXXXX"

Enter a new password if you have changed it.

Wallbox serial number

Wallbox password

Connect

Dashboard Statistics Events Settings Configuration

Detecting...

# First time configuration

## First time VOITAS Wallbox configuration

5. Set network – enter your Wi-Fi name and password and click “Save”. Please wait for the data to be processed.

6. Set password - establish a new password for your wallbox. Please wait for the data to be processed.  
By clicking "Skip and Continue" you'll keep the default password.

7. Assign account.

8. Name your Wallbox – set up a custom name for chosen wallbox.

The screenshot shows the 'Connect to your Wi-Fi' screen. At the top left is the VOITAS INNOVATIONS logo, and at the top right is a 'VG' icon. Below the header is a message: 'Connect to your Wi-Fi' followed by 'You will need to reconnect to the Wallbox.' There are two input fields: 'Choose your network' with a red pencil icon and 'Password'. At the bottom are two red buttons: 'Save and Continue' and 'Skip and Continue'.

The screenshot shows the 'Set Password' screen. At the top left is the VOITAS INNOVATIONS logo, and at the top right is a 'VG' icon. Below the header is a message: 'Set Password' followed by 'You will need to reconnect to the Wallbox.' There are two input fields: 'Password' and 'Repeat Password'. At the bottom are two red buttons: 'Save and Continue' and 'Skip and Continue'.

The screenshot shows a confirmation screen with the question: 'Do you wish to assign your account to this wallbox?'. At the top left is the VOITAS INNOVATIONS logo, and at the top right is a 'VG' icon. At the bottom are two red buttons: 'Assign and Continue' and 'Skip and Continue'.

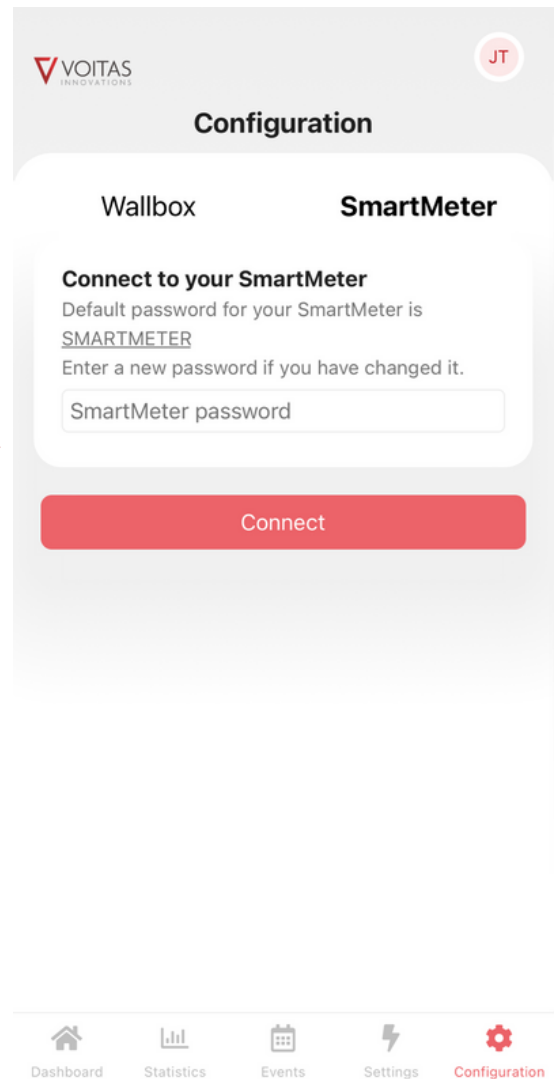
The screenshot shows the 'Name your Wallbox' screen. At the top left is the VOITAS INNOVATIONS logo, and at the top right is a 'VG' icon. Below the header is the title 'Name your Wallbox' and an input field labeled 'Wallbox name'. At the bottom are two red buttons: 'Save and Continue' and 'Skip and Continue'.

# First time configuration

## First time VOITAS Smart Meter configuration

Before you start setting up Smart Meter in the App, enter internet connection configuration mode:

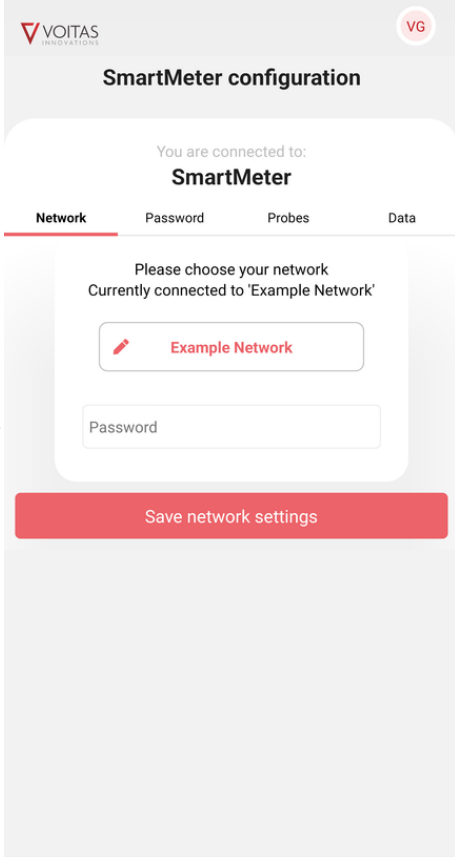
1. When the power is connected, the PWR LED will indicate that the device is on, and the Wi-Fi LED, located on the left side will blink 5 times per second.
2. Hold down the BTN button for about 5 seconds. The L1, L2 and L3 LEDs will indicate entry into configuration mode.
3. Wait until the Wi-Fi LED blinks more slowly about once a second.
4. Go to the device configuration in the App
5. Click the "Configuration" button. You will be transferred to the "Connect Wallbox/SmartMeter" section.
6. Enter your Smart Meter name (which will be "SmartMeter" in default).
7. Enter the password (which for the first configuration will be "SMARTMETER").
8. Choose your Smart Meter and click "Connect". The message "Detecting" will appear. You will be transferred to another section.



# First time configuration

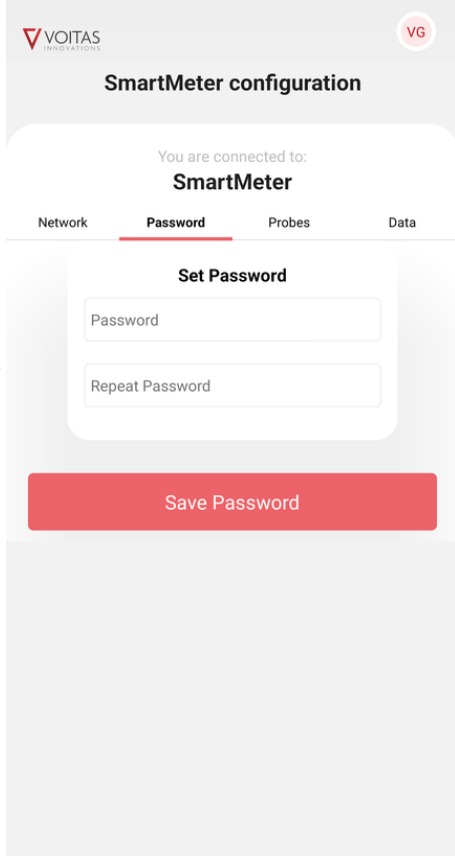
## First time VOITAS Smart Meter configuration

5. Set network – enter your Wi-Fi name and password and click “Save”. Please wait for the data to be processed.



The screenshot shows the 'SmartMeter configuration' interface. At the top, it says 'You are connected to: SmartMeter'. Below this, there are four tabs: 'Network', 'Password', 'Probes', and 'Data'. The 'Network' tab is selected. The main content area prompts the user to 'Please choose your network' and shows 'Currently connected to 'Example Network''. There is a red button with a pencil icon labeled 'Example Network' and a text input field for 'Password'. At the bottom of the form is a red button labeled 'Save network settings'. A red arrow points from the text above to this screen. At the bottom of the screen is a navigation bar with icons for 'Dashboard', 'Statistics', 'Events', 'Settings', and 'Configuration'.

6. Set password - establish a new password for your Smart Meter. Please wait for the data to be processed.



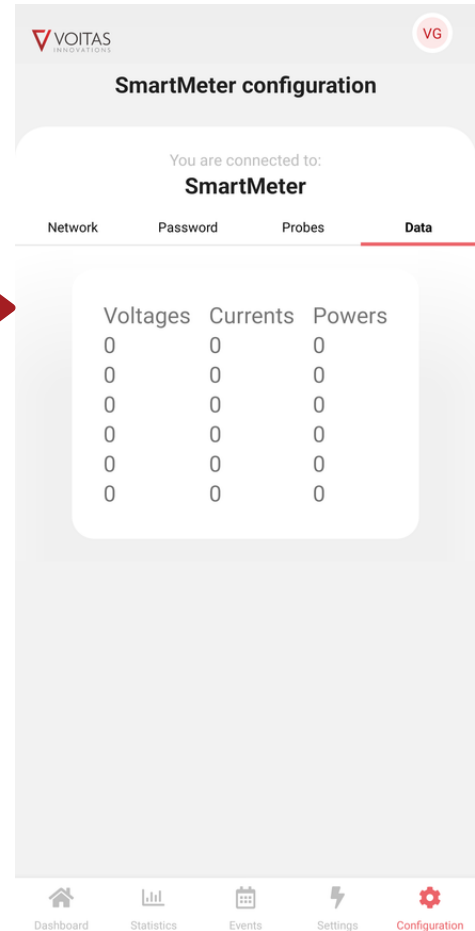
The screenshot shows the 'SmartMeter configuration' interface. At the top, it says 'You are connected to: SmartMeter'. Below this, there are four tabs: 'Network', 'Password', 'Probes', and 'Data'. The 'Password' tab is selected. The main content area is titled 'Set Password' and contains two text input fields: 'Password' and 'Repeat Password'. At the bottom of the form is a red button labeled 'Save Password'. A red arrow points from the text above to this screen. At the bottom of the screen is a navigation bar with icons for 'Dashboard', 'Statistics', 'Events', 'Settings', and 'Configuration'.



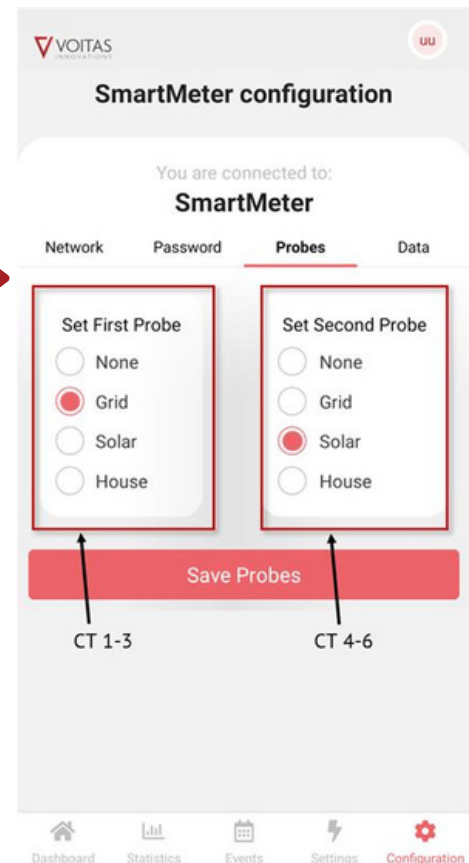
# First time configuration

## First time VOITAS Smart Meter configuration

7. Data - informations about voltages, currents and powers.



8. Probes - set first and second probe (The configuration of the Smart Meter in the app should be carried out by a qualified installer in accordance with the diagrams included in the manual and the connection to the specific installation).

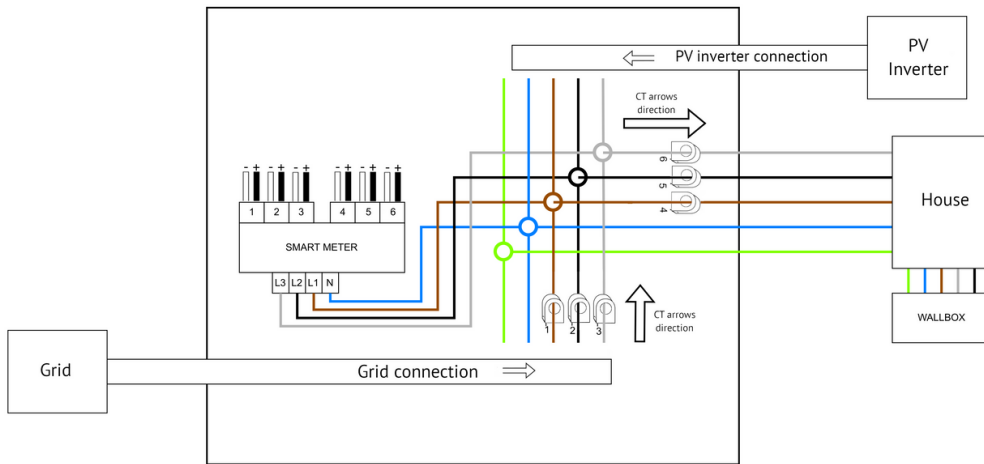


# Probes

Set up the probes according to connection method conducted by your installer in accordance with the following recommendations.

NOTICE: In some cases the positive cables from current transformers can be red instead of black.

## Method 1



You are connected to:  
**SmartMeter**

Network Password **Probes** Data

Set First Probe

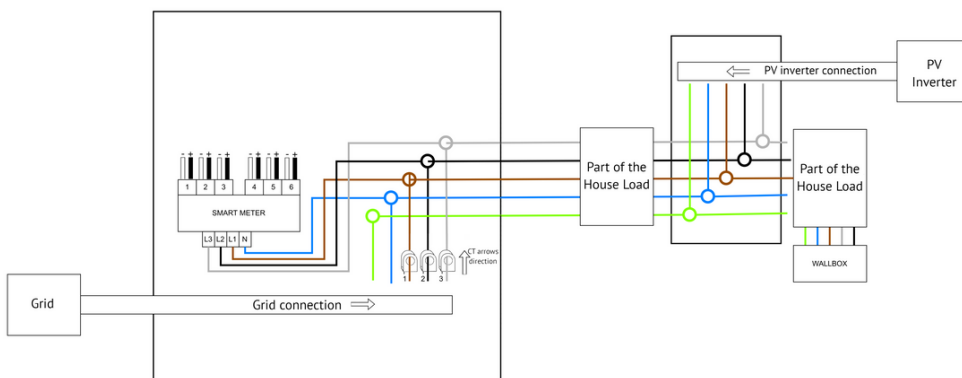
- None
- Grid
- Solar
- House

Set Second Probe

- None
- Grid
- Solar
- House

Save Probes

## Method 2



You are connected to:  
**SmartMeter**

Network Password **Probes** Data

Set First Probe

- None
- Grid
- Solar
- House

Set Second Probe

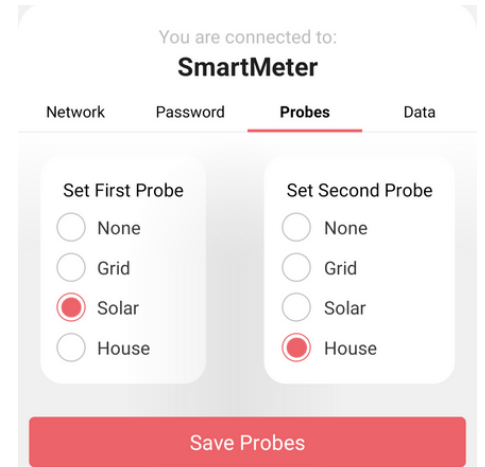
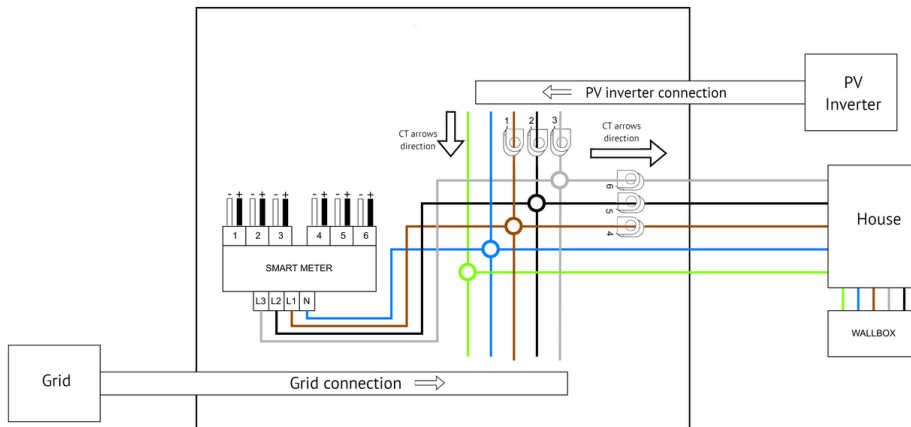
- None
- Grid
- Solar
- House

Save Probes

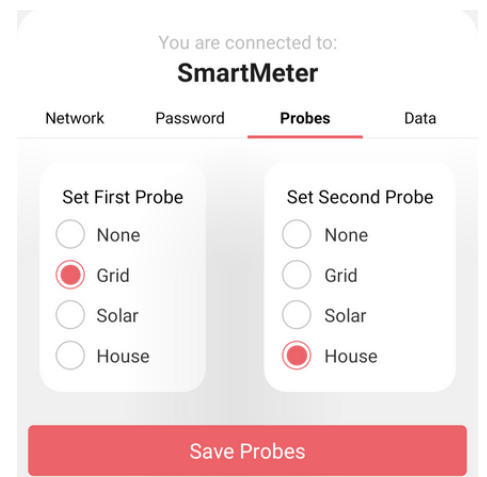
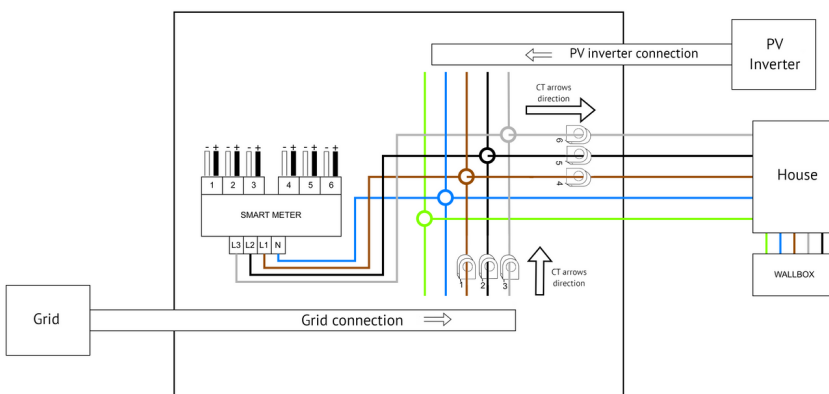
# Probes

Set up the probes according to connection method conducted by your installer in accordance with the following recommendations.

## Method 3



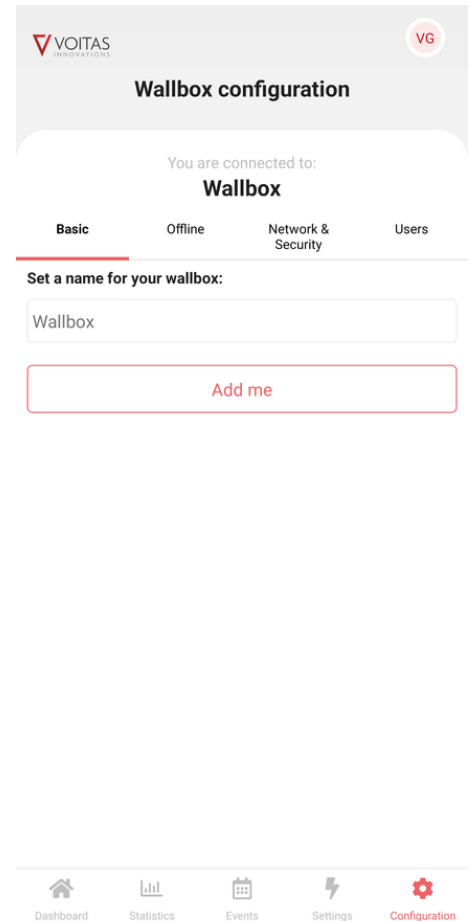
## Method 4



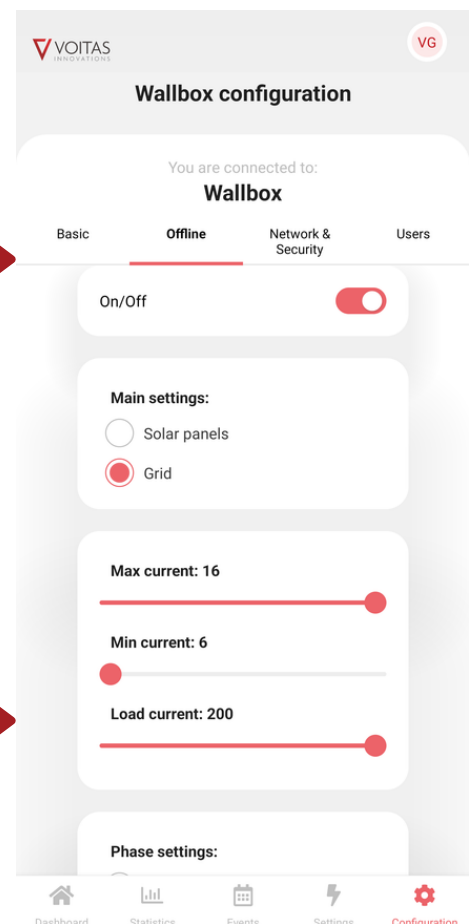
# Default settings

## Set up default settings

1. Basic – wallbox's name



2. Offline – offline settings

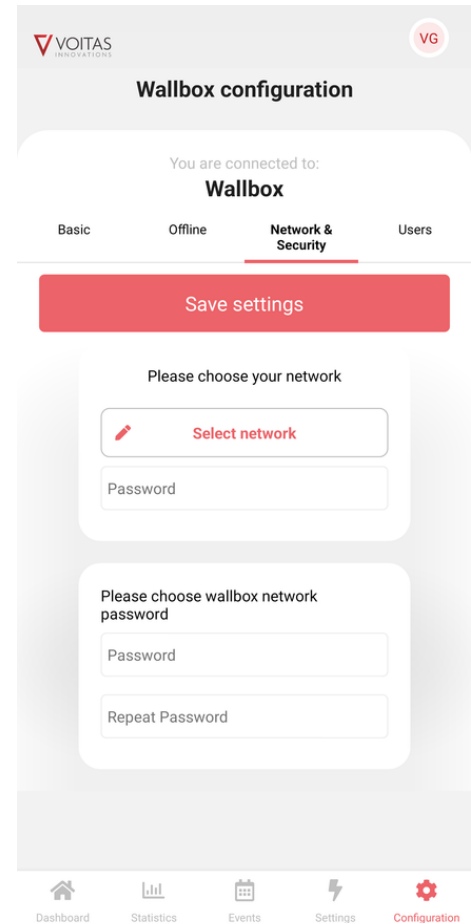


Load current is total available current to be distributed between wallboxes in accordance with the grid protection.

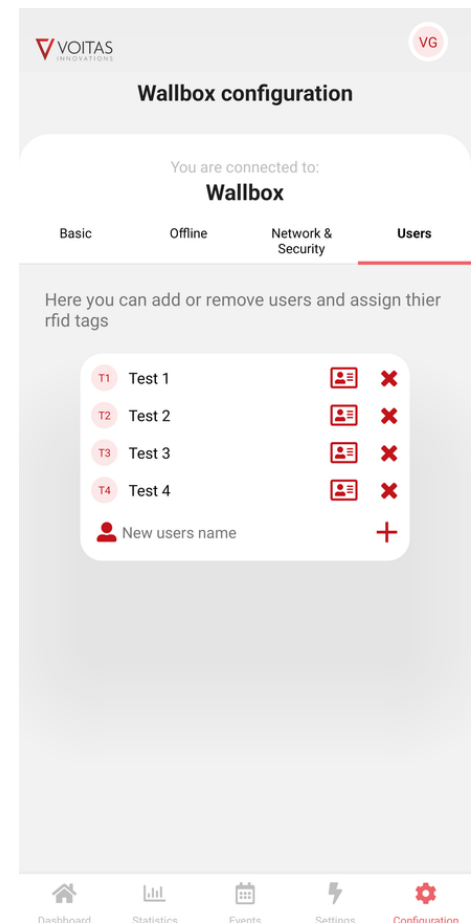
# Default settings

## Set up default settings

3. Network security - network connection and password



4. Users – add RFID Users

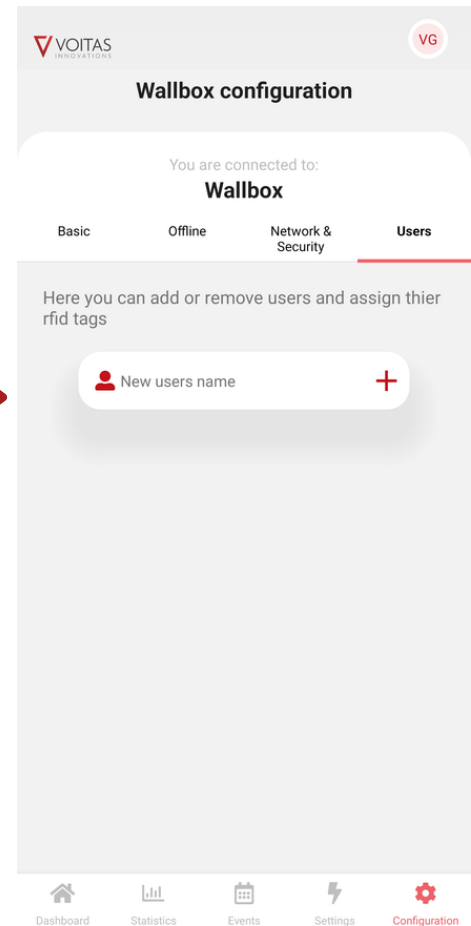


# Add RFID users

## Add RFID users (only possible with VOITAS RFID)

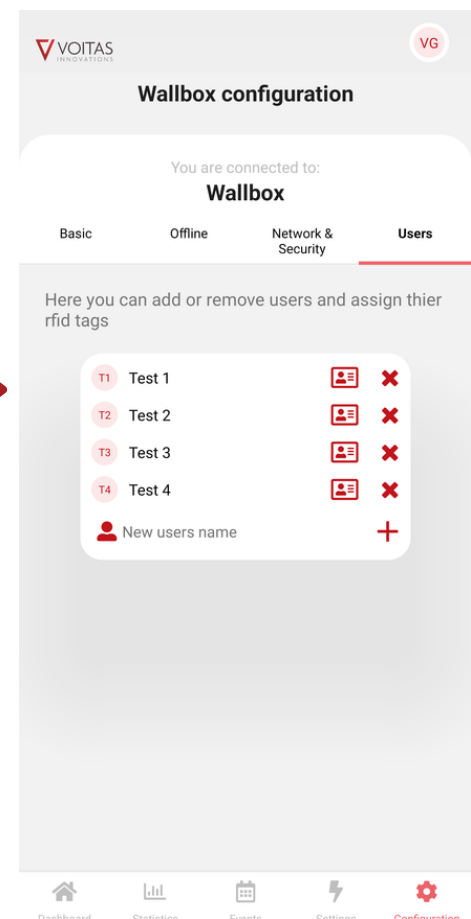
1. To add an RFID user, enter the name of the user and click the PLUS button.

2. Apply the appropriate RFID token to the front panel of the device. Wait for the LED to light up green.



3. Click "OK". The user should appear on the list below.

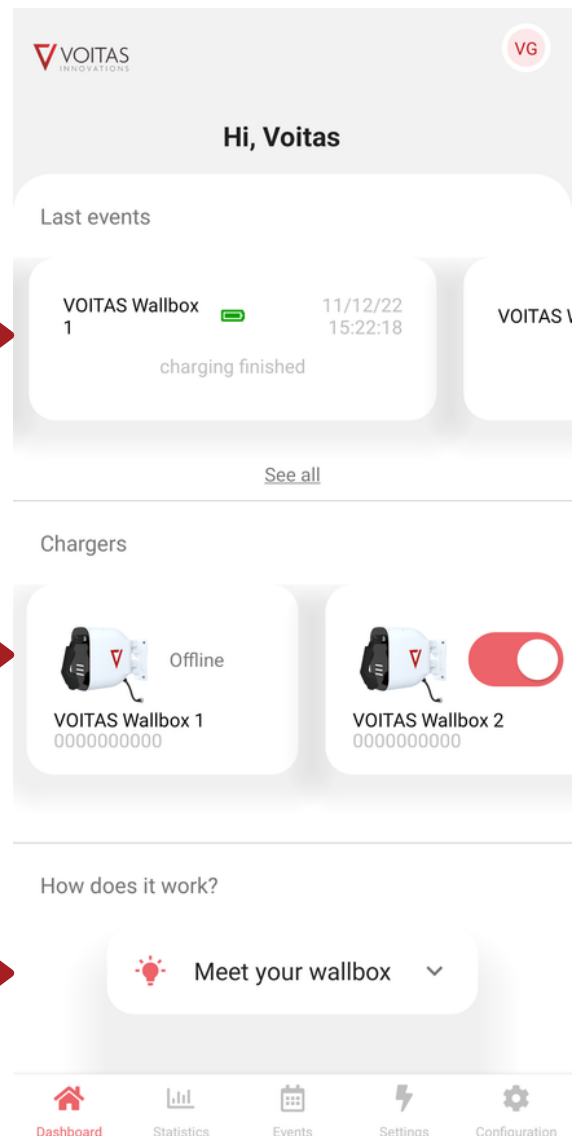
4. Follow the same procedure for subsequent RFID users.



# Functional description

## Dashboard

Last events - latest events triggered by your wallboxes, such as connecting the car or completing the charging.



Chargers - a list of wallboxes configured with the account, with an on/off switch to quickly start and stop charging.



How does it work? - basic information on the functionality of the VOITAS Wallbox with a link to download the User Manual in PDF format.



# Functional description

## Statistics

Time coverage of displayed data.

Selecting a charger.

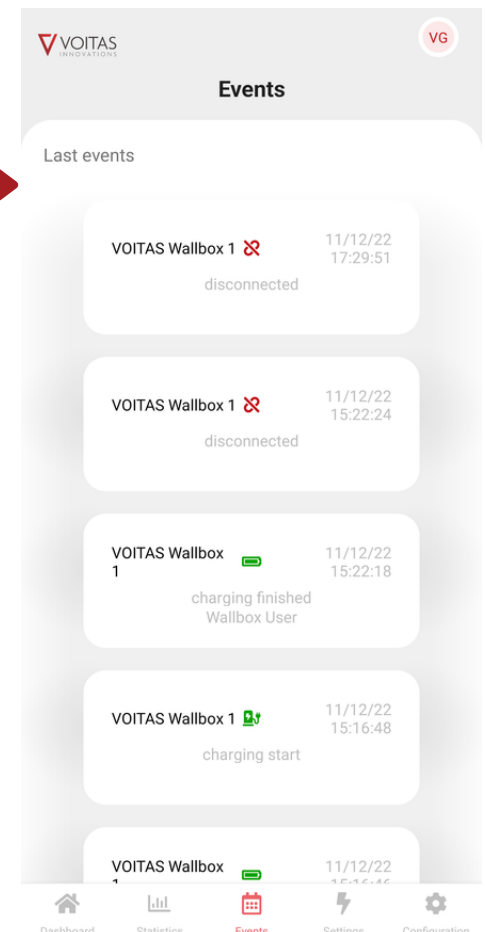
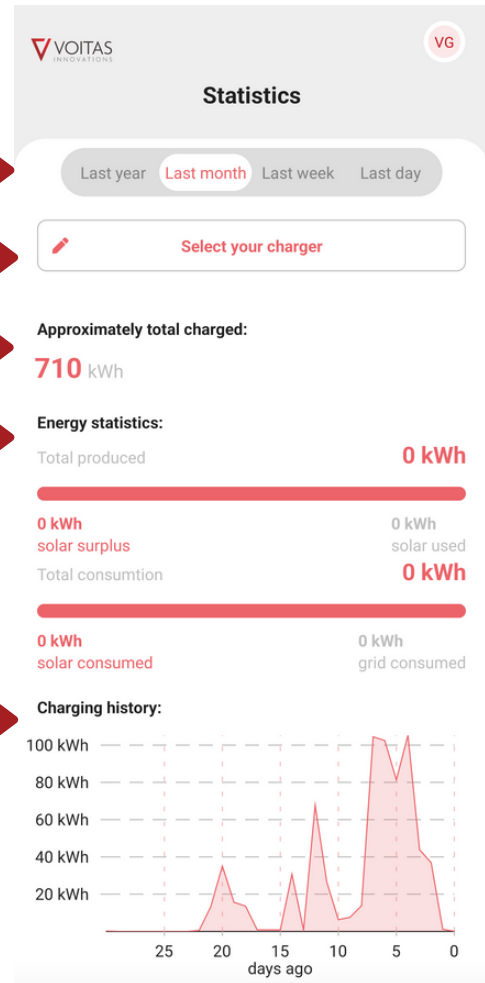
Total charging power over a specified time interval.

Energy statistics from VOITAS Smart Meter - information about the energy produced by the solar panels, the surplus energy and its use in the charging process. This statistics are available only with VOITAS Smart Meter with the probes set for "Solar" and "Grid".

Charging history - in the form of a line graph

## Events

List of events triggered by your wallboxes, such as connecting the car or completing the charging.





# Functional description

## Settings

Selecting a charger



Switching the charging on and off



Choice of energy source - charging from the grid or from surplus solar energy



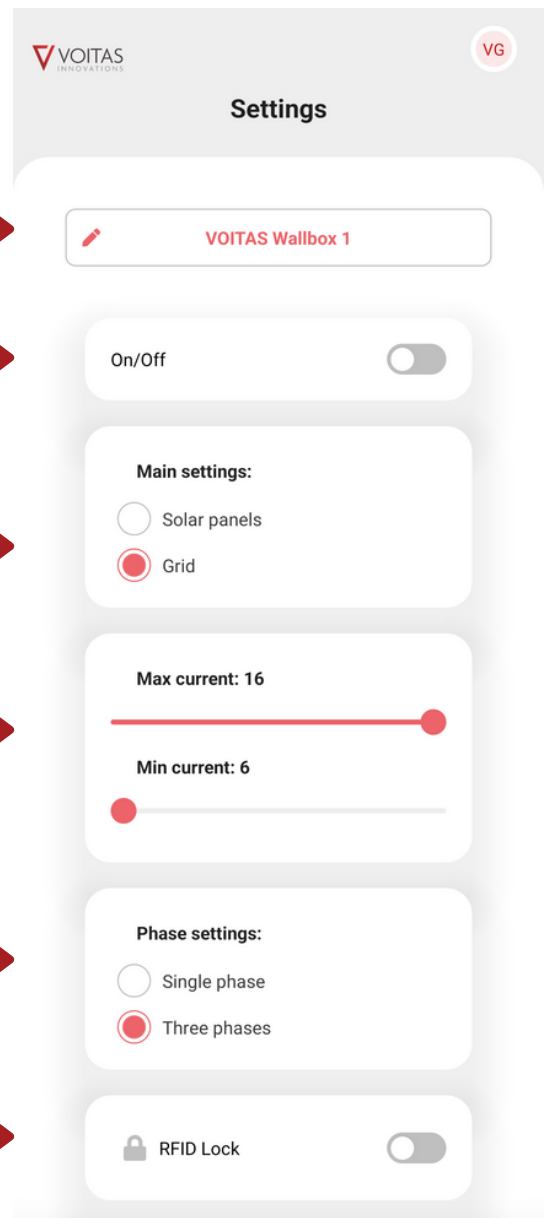
Minimum and maximum current setting



Choice between using single or three phases



Device lock via RFID



# Functional description

## Configuration

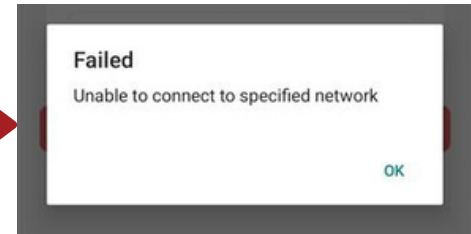
Here you can set up further VOITAS Wallbox and VOITAS Smart Meter devices.

A screenshot of the VOITAS Configuration screen. The screen has a grey header with the VOITAS INNOVATIONS logo on the left and a user profile icon 'JT' on the right. Below the header, the word 'Configuration' is centered. There are two tabs: 'Wallbox' (selected) and 'SmartMeter'. Under the 'Wallbox' tab, there is a section titled 'Connect to your Wallbox' with the following text: 'You can find your serial number under inspection cover. If you encounter any difficulties, please contact our support team or your electrical installer. Example: Wallbox serial number: "XXXXXXXXXX" Wallbox password: "XXXXXXXXXX" Enter a new password if you have changed it.' Below this text are two input fields: 'Wallbox serial number' and 'Wallbox password'. At the bottom of the form is a red 'Connect' button. At the very bottom of the screen is a navigation bar with five icons: a house for 'Dashboard', a bar chart for 'Statistics', a calendar for 'Events', a lightning bolt for 'Settings', and a gear for 'Configuration' (which is highlighted in red).

# Troubleshooting

## Failed connection

If you see this message when connecting your VOITAS Wallbox or Smart Meter, restart Wi-Fi on your mobile phone and the phone itself and try again.





# VOITAS

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## CONTACT US

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