



RETURN FORM

We accept unworn pieces in their original condition **within 14 days of receipt**. Any returns made after this time are accepted on a case-by-case basis and will be subject to a 50% restocking fee.

Refunds are issued to the original payment method. An email confirmation of your refund will be sent to you. You should see the credit back to your credit card in 3-5 business days, depending on how fast your bank is. If the original payment method is unavailable, the return will be issued as store credit in the form of an online gift card.

If the items being returned were a gift, the refund will be issued as an online gift card. Shipping costs are not refundable at this time, and Fresh Tangerine is not responsible for return shipping costs.

If you need to exchange an item for another size, please place a new order online and return the original items for a refund. This is the *only* way we can accommodate exchanges.

When returning items, please package them in a **box and provide ample padding** to protect the pieces during shipment. Returning the items in the box you received them in works perfectly! Fresh Tangerine will not be responsible for inadequately packaged items or items damaged during shipment in any way. We have the right to deny credit if the merchandise returned does not meet our return policy requirements. We are not responsible for tracking your return, and are unable to issue a refund for lost or damaged packages.

Please fill out this form and send it back with the items . If you have any questions or concerns about the return process, please contact us at info@freshtangerine.com or by phone at 206-257-1803.

CONTACT INFORMATION

Today's date: _____ Name: _____ Order #: _____

Email: _____ Phone: _____

Was this a gift? Yes No If yes, then Name of purchaser: _____.

ITEMS YOU ARE RETURNING

Item	Quantity	Size	Price	Reason

SHIP YOUR RETURN WITH THIS FORM TO:

Fresh Tangerine
ATTN: Returns
89 Yesler Way, Mezzanine
Seattle, WA 98104

INTERNAL USE ONLY Date Received:

Processed: