



Wholesale Terms and Conditions

Global Cupping Wholesale prices and pricelists are confidential, and for the use of approved Wholesale Account holders only. Publishing or revealing the Wholesale pricing outside of your business is strictly forbidden without prior written consent from Global Cupping. Failure to preserve the confidentiality of our Wholesale pricing will result in the immediate and permanent termination of your Wholesale account.

Global Cupping reserves the right to seek compensation for any loss or damages that would result from any breach of confidentiality.

1. Minimum Order Requirements

- Global Cupping reserves the right to set a minimum order value for all Wholesale orders which is exclusive of shipping and taxes.
- Sales that are running on the Global Cupping website do not apply to Wholesale accounts, including but not limited to coupons, promotions, etc.
- Shipping, duties and taxes are not included in the cost of the goods or the minimum order value.

2. Method of Payment

- We accept the following methods of payment for Wholesale accounts:
 - Credit Card
 - PayPal
 - Wire Transfer, E-Transfer, E-Check
 - Bitcoin

3. Shipping and Delivery

- The processing time for orders is typically 48 to 72 hours based upon product availability. We request that you place orders as far in advance as possible to ensure that you do not run out of product.
- We utilize a number of shipping companies based on pricing and availability and endeavor to utilize the most economical means of shipping.
- If you have an account with a preferred shipping company that you would like to use and have the shipping costs charged to, we are happy to accommodate this.
- Shipping times will vary from country to country - on average, expect that it will take 7-10 days for your order to arrive.
- Wholesale account holders are responsible for all shipping and handling expenses, including (if applicable), customs clearance, import/export fees, freight risks and insurance, and may be required to act as the importer of record.



4. Order Cancellations & Returns

- Processing begins immediately, which means no cancellations will be allowed or authorized more than 24 hours after your order is placed.
- Pre-authorization for returns must be given in advance and are subject to a 25% restocking charge. Return shipping charges and any applicable taxes or fees etc. are the responsibility of the Wholesale account holder.
- All returns must be made within 48 hours of being received, be in the original packaging and in re-sellable condition. Custom orders may not be returned. Any product that has been opened or used will not be accepted for return.
- Damages due to the delivery service or courier are to be reported and filed as a claim within 24 hours.
- IF the claim is approved, a replacement order will be shipped after receiving the damaged materials back and/or the claim has been paid by our insurer where applicable.
- As a condition of a return, you agree to photograph the damaged items, and submit immediately.

5. Retail Limitations

- The Wholesale account holder agrees not to sell our products on any large-scale e-commerce website such as Amazon, Wal-Mart, Target, Mercado Livre etc., without prior written approval from Global Cupping.
- Global Cupping will provide a MSRP for all products, however the account holder is eligible to sell at a price higher than the MSRP.

6. Miscellaneous

- Our prices are subject to change at any time.
- Any other retail sales, discounts or price reductions are not applicable with Wholesale orders.
- Being accepted as a Wholesale account holder does not bind you or Global Cupping to a contractual period of time.

7. Termination of Agreement

- There are no monthly contract requirements for this Wholesale agreement and as such it may be terminated by either party without limitation or penalty at any time at either organizations' sole discretion.
- You agree to notify Global Cupping in writing to express your intent of termination of your Wholesale account should you choose to do so.

8. Limitation of Liability

- Global Cupping shall not be liable for any direct, indirect, incidental, special, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, or other intangible losses, or personal injuries or death resulting from use or sale of our products.