



TP-N-601

Vive Comfort
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 Hours of Operation: M-F 9AM - 6PM Eastern

Thermostat Application Guide

Description	
Gas or Oil Heat	Yes
Electric Furnace	Yes
Heat Pump (No Aux. or Emergency Heat)	Yes
Heat Pump (With Aux. or Emergency Heat)	No
Multi-Stage Systems	No
Heat Only Systems	Yes
Heat Only Systems - Floor or Wall Furnace	Yes
Cool Only Systems	Yes
Millivolt	Yes

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Power Type

Battery Power
 Hardwire (Common Wire)
 Hardwire (Common Wire) with Battery Backup

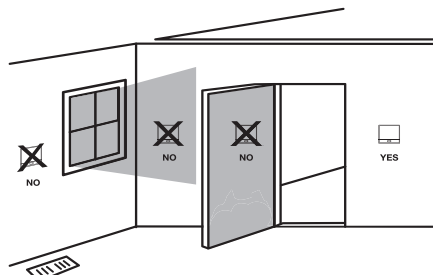
A trained, experienced technician must install this product.

Carefully read these instructions. You could damage this product or cause a hazardous condition if you fail to follow these instructions.

Una version en español de este manual se puede descargar en la pagina web de la compañía.

Wall Locations

The thermostat should be installed approximately 4 to 5 feet above the floor. Select an area with average temperature and good air circulation.



Do not install thermostat in locations:

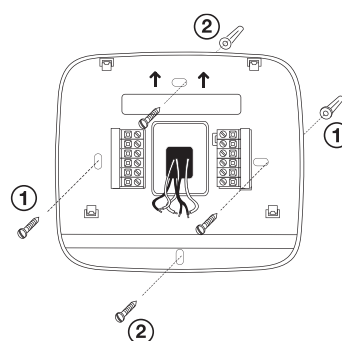
- Close to hot or cold air ducts
- That are in direct sunlight
- With an outside wall behind the thermostat
- In areas that do not require conditioning
- Where there are dead spots or drafts (in corners or behind doors)
- Where there might be concealed chimneys or pipes

Installation Tip

Pick an installation location that is easy for the user to access. The temperature of the location should be representative of the building.

Subbase Installation

- 1 Horizontal Mount
- 2 Vertical Mount



For vertical mount put one screw on the top and one screw on the bottom.
 For horizontal mount put one screw on the left and one screw on the right.

Installation Tip: Electrical Hazard

Failure to disconnect the power before beginning to install this product can cause electrical shock or equipment damage.

Mercury Notice

All of our products are mercury free. However, if the product you are replacing contains mercury, dispose of it properly. Your local waste management authority can give you instructions on recycling and proper disposal.

Specifications

The display range of temperature ... 41°F to 95°F (5°C to 35°C)
 The control range of temperature... 44°F to 90°F (7°C to 32°C)
 Swing (cycle rate or differential) Heating is adjustable from 0.2° to 2.0°
 Cooling is adjustable from 0.2° to 2.0°
 Power source 18 to 30 VAC, NEC Class II, 50/60 Hz for hardwire
 Battery power from 2 AA Alkaline batteries
 Operating ambient 32°F to +105°F (0°C to +41°C)
 Operating humidity 90% non-condensing maximum
 Dimensions of thermostat 4.7"W x 4.4"H x 1.1"D

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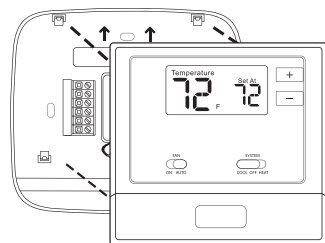
Rev. 1821

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Installation Tips

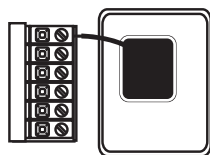
Mount Thermostat

Align the 4 tabs on the subbase with corresponding slots on the back of the thermostat, then push gently until the thermostat snaps in place.



Battery Installation

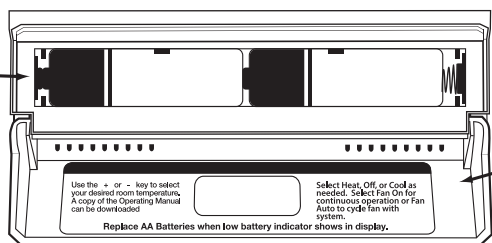
Battery installation is recommended even if thermostat is hardwired (C terminal connected).



Important:

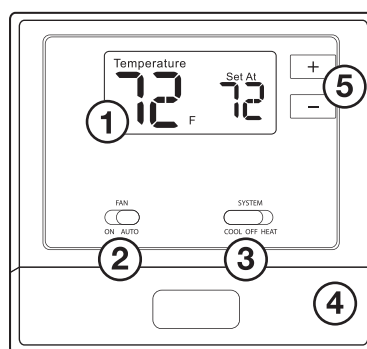
High quality alkaline batteries are recommended. Rechargeable batteries or low quality batteries do not guarantee a 1-year life span.

Insert 2 AA Alkaline batteries (included). High quality alkaline batteries are recommended.



Simple operating instructions are found on the back of the battery door.

Getting to know your thermostat



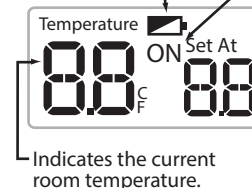
- 1 LCD
- 2 Fan switch
- 3 System switch
- 4 Easy change battery door
- 5 Temperature setpoint buttons

Low Battery Indicator:

Replace batteries when indicator is shown.

System Operation Indicators:

ON will display when the COOL or HEAT is on. Compressor delay feature is active when flashing.



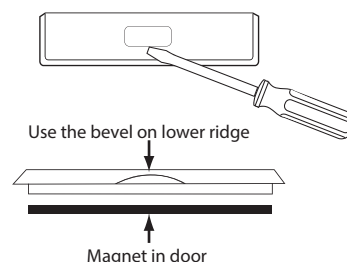
Indicates the current room temperature.

Displays the selected setpoint temperature.

Important

The low battery indicator is displayed when the AA battery power is low. If the user fails to replace the battery within 21 days, the screen will only show the low battery indicator but maintain all functionality. If the user fails to replace the batteries after an additional 21 days (days 22-42 since first "low battery" display) the setpoints will change to 55°F (Heating) and 85°F (Cooling). If the user adjusts the setpoint away from either of these, it will hold for 4 hours then return to either 55°F or 85°F. After day 63 the batteries must be replaced immediately to avoid freezing or overheating because the thermostat will shut the unit off until the batteries are changed.

Removing The Private Label Badge



Gently slide a screwdriver into the bottom edge of the badge. Gently turn the screwdriver counter clockwise. The badge is held on by a magnet in the well of the battery door. The badge should pry off easily. **DO NOT USE FORCE.**

About The Badge

All of our thermostats use the same universal magnetic badge. Visit the company website to learn more about our free private label program.

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Caution: Electrical Hazard

Failure to disconnect the power before beginning to install this product can cause electrical shock or equipment damage.

Warning:

All components of the control system and the thermostat installation must conform to Class II circuits per the NEC Code.

Wiring

1. If you are replacing a thermostat, make note of the terminal connections on the thermostat that is being replaced. In some cases the wiring connections will not be color coded. For example, the green wire may not be connected to the **G** terminal.
2. Loosen the terminal block screws. Insert wires then retighten terminal block screws.
3. Place nonflammable insulation into wall opening to prevent drafts.

Installation Tip

Do not overtighten terminal block screws, as this can damage the terminal block. A damaged terminal block can keep the thermostat from fitting on the subbase correctly or cause system operation issues.

Max Torque = 6in-lbs.

Terminal Designations

- | | |
|--|---|
| C Common wire from secondary side of cooling system transformer, or from heat only system transformer | RH Transformer power for heating |
| O Heat pump changeover valve energized in cooling | RC Transformer power for cooling |
| B Heat pump changeover valve energized in heating | G Fan relay |
| W Heat relay | Y Compressor relay |

Wiring Tips

RH & RC Terminals

For single transformer systems, leave the jumper wire in place between RH and RC. Remove jumper wire for two transformer systems.

Heat Pump Systems (With NO AUX or Emergency Heat)

If wiring to a heat pump, use a small piece of wire (not supplied) to connect terminals W and Y.

C Terminal

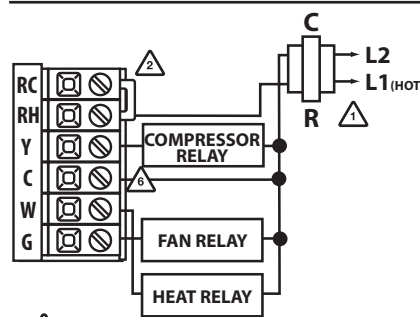
The C (common wire) terminal does not have to be connected when the thermostat is powered by batteries.

Wire Specifications

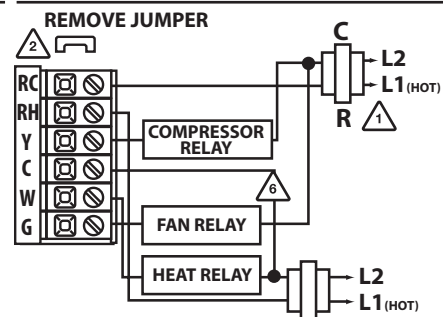
Use shielded or non-shielded 18-22 gauge thermostat wire.

- 1 Power supply
- 2 Factory-installed jumper. Remove only when installing on 2-transformer systems
- 3 Use either **O** or **B** terminals for changeover valve
- 4 Use a small piece of wire (not supplied) to connect **W** and **Y** terminals
- 5 Set fan operation switch to Electric
- 6 Optional 24 VAC common connection when thermostat is used in battery power mode

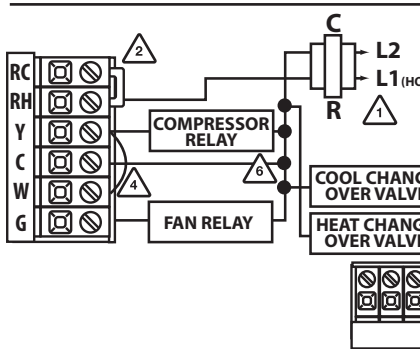
Typical 1H/1C System: 1 Transformer



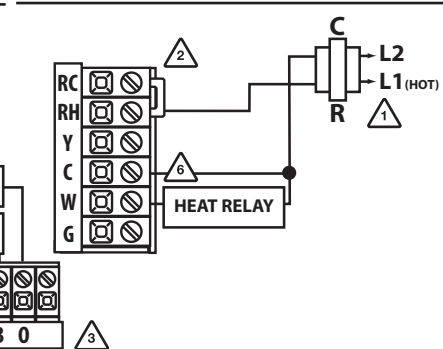
Typical 1H/1C System: 2 Transformer



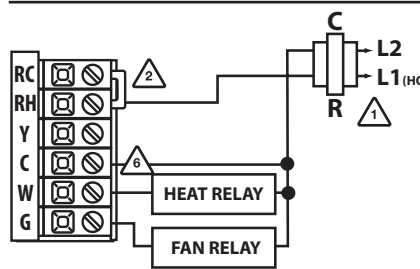
5 Typical 1H/1C Heat Pump System



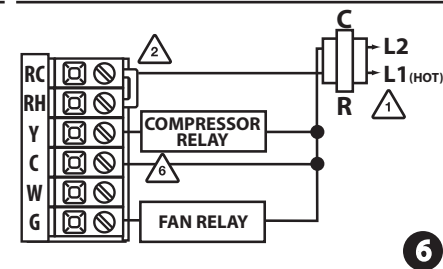
Typical Heat-Only System



Typical Heat Only System With Fan



Typical Cool-Only System



Technician Setup

Gas or Electric Setup

Gas: For systems that control the fan during a call for heat, put the fan operation switch to the GAS position.

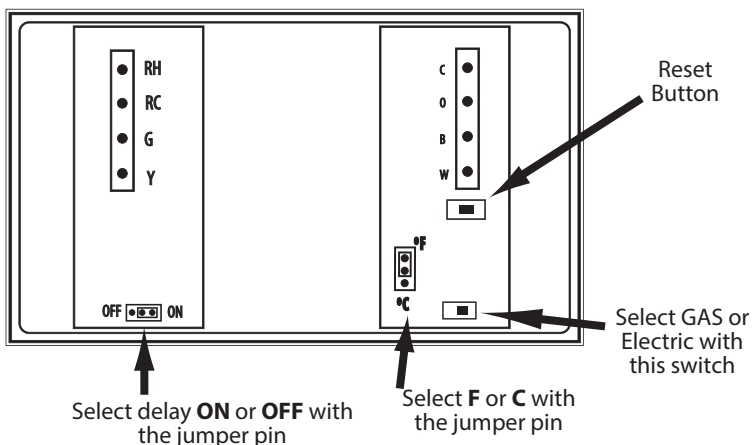
Electric: Select Electric to have the thermostat control the fan during a call for heat.

Fahrenheit / Celsius Display

Select **F** or **C** with the jumper pin on the back of the thermostat.

Delay

The compressor delay will not allow the compressor to be turned on for 5 minutes after it was last turned off. The cooling icon will flash during the delay period. Select **OFF** or **ON** with the jumper pin as desired.



Important

The **RESET** button must be pressed after changing any switch or jumper pin setting. Batteries must be installed for this operation.

Technician Setup

Adjusting the Temperature Swing

The swing setting, often called **CYCLE RATE**, **DIFFERENTIAL** or **ANTICIPATION** is adjustable. A smaller swing setting will cause more frequent cycles and a larger swing setting will cause fewer cycles. There are separate swing settings for heat and for cool. Follow the steps below to adjust the **SWING** setting for heat or cool:

1. Select HEAT or COOL with the system switch.
2. Hold down the **+** and **-** keys together for 3 seconds.
3. Use the **+** or **-** key to adjust the swing. The swing is adjustable from 0.2° to 2.0°. For example: A swing setting of 0.5° will turn the cooling on at approximately 0.5° above the setpoint and turn the cooling off at approximately 0.5° below the setpoint. The factory default for cooling is 0.5° and 0.4° for heating.
4. Wait approximately 10 seconds for the thermostat to return to normal operation.

Room Temperature Calibration

This feature allows the installer to change the calibration of the room temperature display. For example: If the thermostat reads 70° and you would like it to read 72° then select +2. You can adjust the room temperature display to ready 4° above or below the factory calibrated reading. Follow the steps below to adjust the temperature reading:

1. Select OFF with the system switch.
2. Hold down the **+** and **-** keys together for 3 seconds.
3. Use the **+** or **-** key to adjust the room temperature display.
4. Wait approximately 10 seconds for the thermostat to return to normal operation, or more system switch.