



Welcome to Tom Schneider Furniture

This guide will help you get to know your furniture and offers care and maintenance tips which will keep your furniture looking great for many years of enjoyment.



tom schneider

PRODUCT CARE GUIDE



At Tom Schneider, your furniture is made with passion and is produced to the highest quality. Each piece is carefully handcrafted using the finest materials from around the world to achieve the perfect, curved finish.

While they're low-maintenance, we have some tips to help you keep your furniture looking great for years to come.

Wooden furniture

Wood is a natural and wonderful material. Our natural wood veneers are responsibly sourced and no two pieces are the same, which adds to the uniqueness and beauty of your furniture. While we make every effort to match all products, it must be appreciated that by using real wood there will always be a variance in tone, grain and markings, which is testament to its origin as a tree.

Wood care:

Natural woods mature over time so to avoid noticeable colour differences we recommend exposing table leaves and moving ornaments regularly.

All wooden products should be protected from prolonged or intense sunlight to avoid bleaching and furniture should not be placed too close to heat sources such as radiators, as this could damage the finish.

A professional polisher will be able to repair any unfortunate scratches or marks that may occur.

Use a duster or very lightly dampened cloth to clean the wooden surfaces of your furniture, taking care not to leave it wet. To add a sheen we recommend using natural wax based polishes. However, household polishes such as Pledge or Mr Sheen etc can also be used.

Glass

Our tempered glass tops and shelves are toughened and tested to UK and European industry standards. The toughening process sometimes creates a strain pattern which can look like waviness in the glass when viewed from certain angles, and should not be considered a flaw. In the event that the glass is accidentally broken, it will shatter relatively safely into small clusters.

Please note that glass is susceptible to scratches and must be protected from any sharp or abrasive items when in use. We suggest cleaning glass tops with a glass cleaning agent and a microfibre cloth.

After successful delivery, glass is not covered by our extended guarantee. Tom Schneider is not responsible for any damage to glass after the delivery has been made.

Upholstery

Chic, soft and luxurious, our wide selection of fabrics encompasses natural and synthetic fibres offering you an assortment of colours and textures to choose from. Due to the variety of fabrics, we recommend employing a specialist upholstery cleaning company to clean your dining chairs.

Fabrics

Our premium fabric selections offer a multitude of upholstery options in a variety of finishes, each carefully selected for their quality, durability and of course, for how beautifully they complement our woods.

Whether you've chosen a patterned design, a luxurious plain, or a glamorous velvety finish, you're welcome to get in touch with us for any advice you may need when caring for your dining chairs. Each has a unique composition and will need specific care for everyday cleaning though we do recommend professional cleaning for any major spills or stains.



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Leathers

We offer a leather range of the highest quality from one of the UK's leading suppliers.

Our leathers are natural, and much like our own skin, they breath, are warm and each hide displays unique, individual characteristics such as scars and growth lines. These marks are not defects, but inherent features of high quality, natural leather that are a testament to its origin.

Leather care:

All leather upholstery should be protected from prolonged exposure to intense sunlight to prevent it from drying out and fading in colour. Leather can accumulate dust easily, so try to dust regularly with a soft cloth to keep its pores free from build-ups of dust and grime.

Occasional overall cleaning should be carried out by wiping over with an ordinary detergent and water, applied using a damp cloth, taking care not to over-wet the leather. Polishes and stain removers should be avoided as they may damage the leather.



Small Parts

Our small parts sometimes need replacing following a move or redecoration. We can supply shelf pegs that hold up glass and silicone pads which support glass tops. These can be purchased on our website.

Assembly Instructions

Any furniture purchased from Tom Schneider requiring additional assembly will have detailed instructions included within the packages. Please get in touch with us if you need further help.

For further information, questions or concerns you may have regarding furniture care please call or email us:

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