ergomotion®

WiFi Setup Guide

WORKS WITH amazon alexa

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Download Application(s)

1. Download the “Ergo Power Command” App.

Optional application:

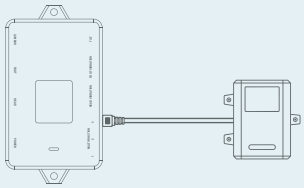
Alexa

To pair your base with an Amazon Alexa device, download the “Amazon Alexa” App in addition to the Ergo Power Command app.

Plugging in your WiFi Dongle

Note: *For Setup A and C,* this step is only necessary if your base was delivered without the WiFi Dongle already connected, or if the WiFi Dongle has become disconnected. ***For Setup B,*** this step is always necessary.

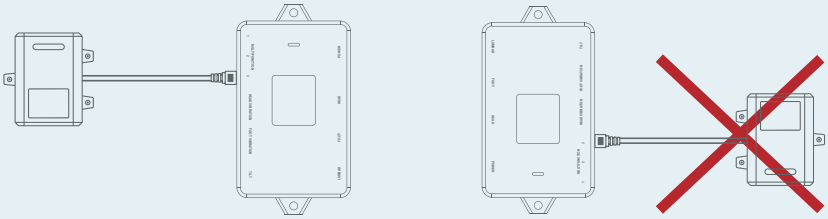
A. Standard Setup



Control Box WiFi Dongle

B. King Setup (Synced)

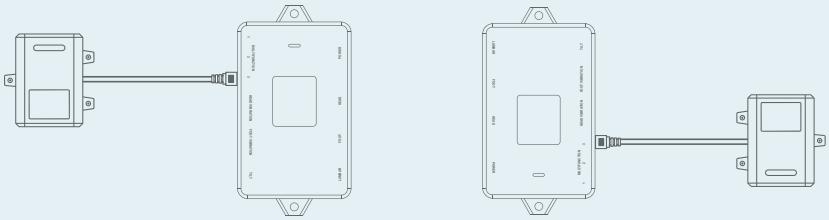
Only one WiFi dongle is needed for a synced King setup. If two WiFi dongles are plugged in, unplug one of them.



WiFI Dongle **1** Control Box 1 Control Box 2 WiFi Dongle 2

C. Split King Setup (Independent)

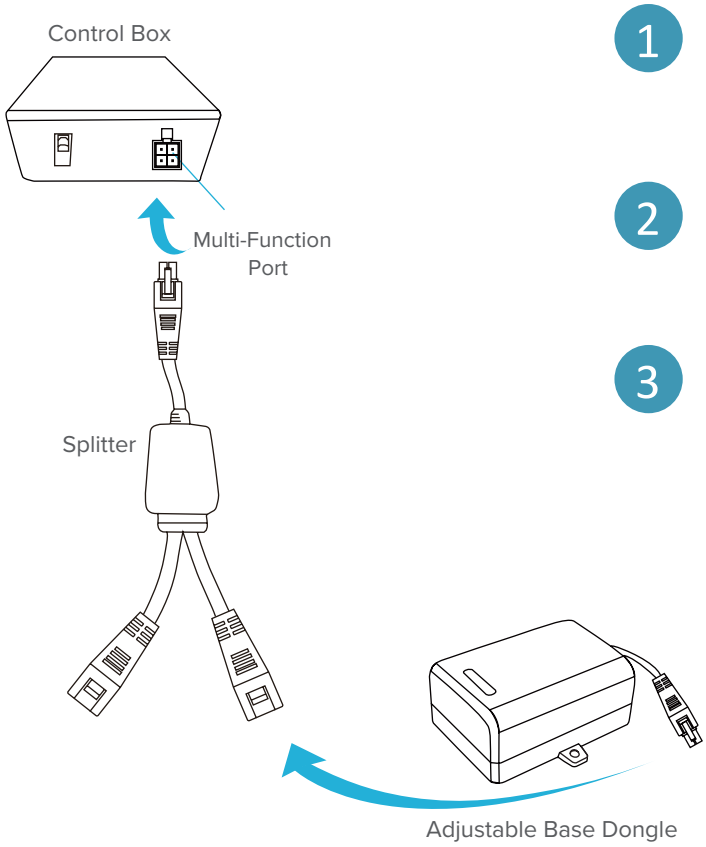
Both bases need their own WiFi dongle and Amazon Alexa device to operate independently.



WiFI Dongle **1** Control Box 1 Control Box 2 WiFi Dongle 2

Adjustable Base Dongle Instructions

**If the adjustable base comes with a 2-Port Splitter installed, skip to Step 3.*



1. Disconnect cords or 2-Port Splitter connected to the Adjustable Base Control Box's Multi-function port. Take note of what was disconnected, they will need to be reconnected later.

2. Connect the male end of the 2-Port Splitter to the Adjustable Base Control Box's multi-function port.

3. Connect the male end of the Adjustable Base Dongle into any of the open ports on the Splitter. The blue light on the Dongle should light up. Reconnect any cords that were disconnected from step 1 into any of the open ports in the 2-Port Splitter.

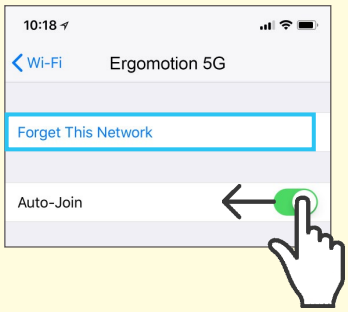
WiFi Selection

1. Ensure 2.4G WiFi is Selected

If your home WiFi router has both 2.4G and 5G WiFi capabilities, ensure that **2.4G WiFi** is selected prior to pairing your Wifi Dongle.

Note: If 5G network is selected:

- select the info button ⓘ
- Turn off **Auto-Join**
- Then select **Forget This Network.**

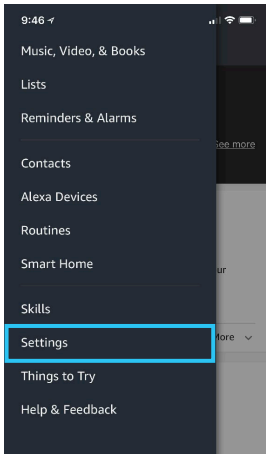


Optional Alexa instructions:

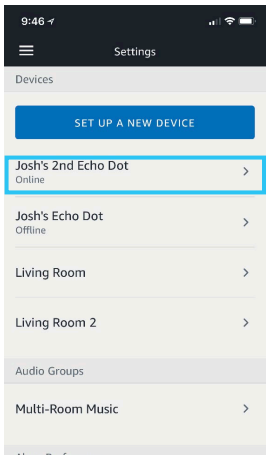
2. Ensure Alexa Device is also using 2.4G WiFi

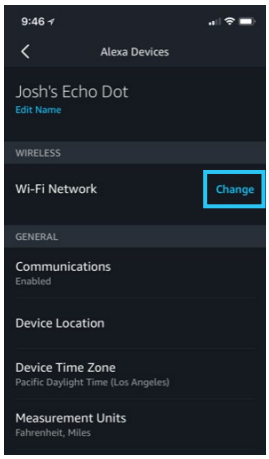
If your Alexa Device is not already using 2.4G WiFi:

a. Open the Alexa app > Go to **Settings**



b. Select the Alexa device that will pair with your bed > Select **Change** WiFi Network & follow the prompts.

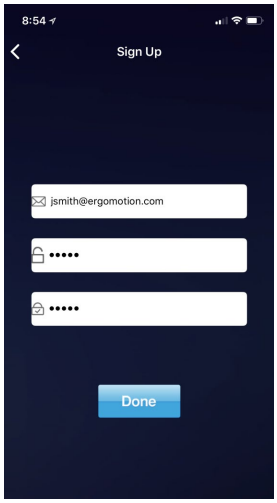




Pair Dongle with “Ergo Power Command” App

1. User register via Email

Open the Ergo Power Command app and create a new account by selecting **Create one** at the bottom of the screen.

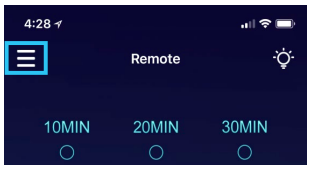


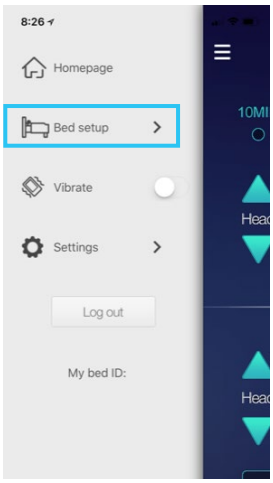
* For a Standard and King setup (synced), only one account is needed
* For a Split King setup, you must have 2 separate accounts

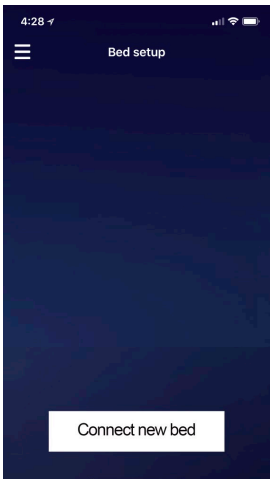
2. Connect New Base

Open the Ergo Power Command app and select the menu button.

Select **Bed Setup** option > Then select **Connect New Bed**.





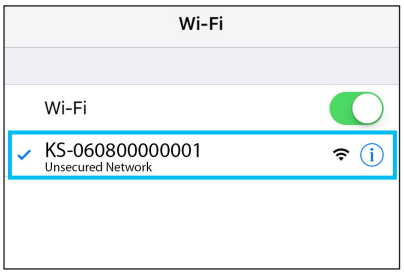


3. Remote

Press the Foot-Up and Foot-Down buttons on the remote together for 5 seconds. The blue LED on the WiFi dongle will flash and the buzzer will beep every 3 seconds, then click **Next**.

4. Pair WiFi Dongle

Open the WiFi settings interface on your phone. Select the WiFi with the name “KS-xxxxxxxxxxx”. Wait for the WiFi connection to complete, then return to the Ergo Power Command App and click **Next.**



NOTE: WiFi Dongle only supports 2.4G WiFi. If your phone currently connects automatically to 5G network, “Forget it” and set the 2.4G to auto-connect.

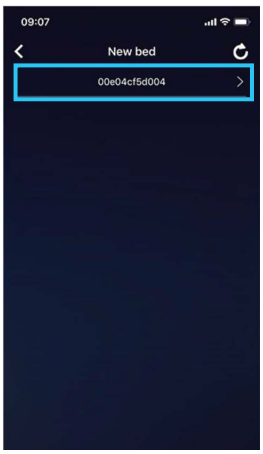
5. Select Home WiFi

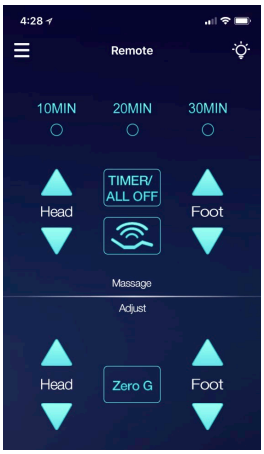
Now select the WiFi name that the WiFi dongle will connect to. Input the WiFi password, then press **Next.**

NOTE: Correct WiFi password must be entered, or you will need to restart from step 2.

6. Pairing Process

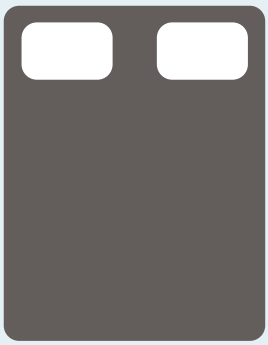
Return to the New Bed screen in the App and wait a moment for the WiFi dongle to be found. Once the ID is displayed, click the ID number, then select **Ok** on the Bind notice when prompted to complete the connection. Make sure your phone is using the same WiFi as the dongle.





NOTE: If you see a "Bind Failure" Warning, just click the ID number again.

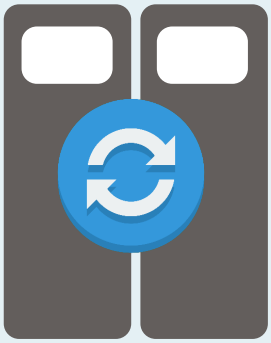
What you'll need to pair with Alexa



A. Standard Setup

If you have a single bed setup, you will need:

- ✓ 1 Amazon account
- ✓ 1 Amazon Alexa device
- ✓ 1 WiFi Dongle
- ✓ You must sign in using the same Ego WiFi account information for each smart device that you use.



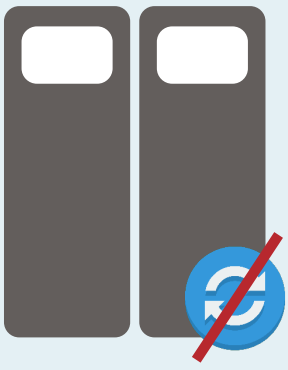
B. King Setup (Synced)

If using 2 beds as a Single King setup (using a sync cord), you will need:

- ✓ 1 Amazon account
- ✓ 1 Amazon Alexa device
- ✓ 1 WiFi Dongle

> **ATTENTION:** If you have 2 synced bases that came Alexa-ready, make sure to unplug one of your WiFi dongles

- ✓ You must sign in using the same Ego WiFi account information for each smart device that you use



C. Split King Setup (Independent)

If using 2 beds separately as a Split King setup (no sync cord), you will need:

- ✓ 2 Amazon accounts
- ✓ 2 Amazon Alexa devices
- ✓ 2 WiFi Dongles

> **ATTENTION:** Each Alexa device will need a different name. Example: Echo and Alexa.

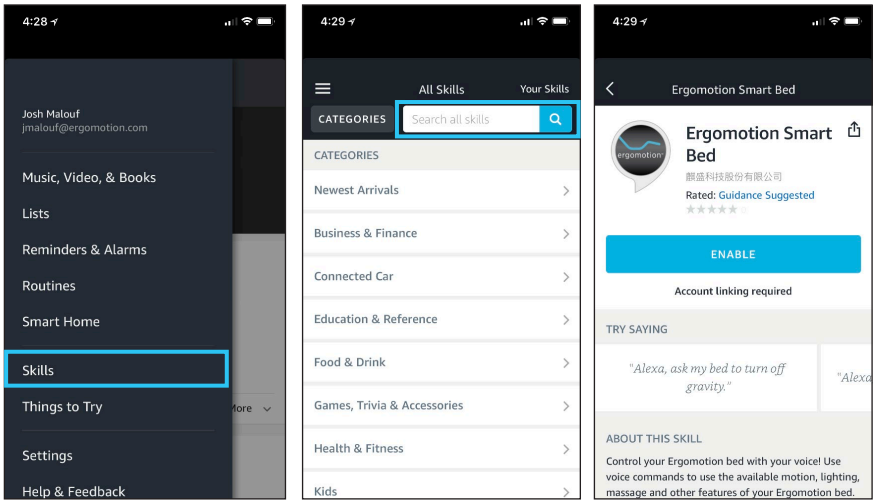
- ✓ You will need to go through the pairing instructions individually with separate phones, alexa devices, and Amazon accounts.

Optional pairing with Amazon Alexa

NOTE: Refer to Page 4 for Alexa WiFi instructions.

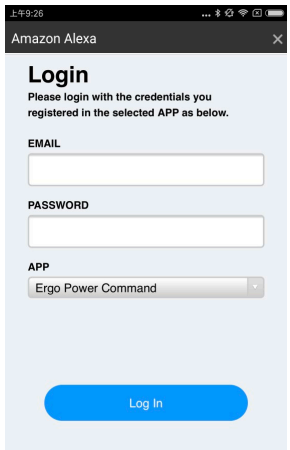
1. Enable the Skill

Download and open the Amazon Alexa app. Search for Ergomotion Smart Bed skill in the Alexa Skill Store and enable it.



2. Enter EMAIL and PASSWORD

EMAIL: same as email for the Ergo Power Command app
PASSWORD: same password for the Ergo Power Command app



NOTE: Make sure to select Ergo Power Command in the APP dropdown

3. Device Discovery

Alexa and the WiFi dongle need to be set to the same LAN & use the same WiFi.
First, you need to give the command: “Alexa, ask my bed to find device.”

Once your bed finds and connects to your device, use the phrases “Alexa, ask my bed to...” or “Alexa, tell my bed to...” at the beginning of your commands in order to adjust and control your bed. See below for sample commands.

Voice Command Guide

Sample Voice Commands:

Raise Head:
"Alexa, tell my bed to raise the head"
"Alexa, ask my bed to raise head"
"Alexa, ask my bed to put the head up"

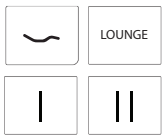
Lower Head:
"Alexa, ask my bed to lower the head"
"Alexa, tell my bed to put the head down"
"Alexa, ask my bed to move the head down"

Raise Foot/Feet:
"Alexa, tell my bed to raise the foot"
"Alexa, ask my bed to raise my feet up"
"Alexa, ask my bed to put the feet up"

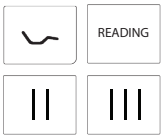
Lower Foot/Feet:
"Alexa, tell my bed to lower the foot"
"Alexa, tell my bed to take my feet down"
"Alexa, tell my bed to lower feet down"

Zero G:
"Alexa, ask my bed to go to Zero G "
"Alexa, tell my bed to put me in Zero G"
"Alexa, tell my bed to Zero Gravity."

Flat:
"Alexa, tell my bed to go to the flat position"
"Alexa, ask my bed to flatten."
"Alexa, ask my bed to go flat."



Lounge
"Alexa, tell my bed to go to the Lounge position"
"Alexa, ask my bed to go to my Lounge position."
"Alexa, tell my bed to go to Lounge."



Reading:
“Alexa, tell my bed to go to the reading position”
“Alexa, tell my bed to read a book.”
“Alexa, ask my bed to go to reading.”

Increase Head Massage Intensity: **Massage functionality required*
“Alexa, tell my bed to increase head massage”
“Alexa, tell my bed to turn up the head massage.”
“Alexa, tell my bed to increase the head massage intensity.”

Decrease Head Massage Intensity: **Massage functionality required*
“Alexa, tell my bed to decrease head massage”
“Alexa, tell my bed to turn down the head massage.”
“Alexa, tell my bed to decrease head massage intensity.”

Increase Foot Massage Intensity: **Massage functionality required*
“Alexa, tell my bed to increase foot massage”
“Alexa, tell my bed to turn up the foot massage.”
“Alexa, ask my bed to increase foot massage intensity”

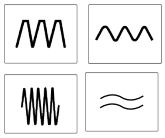
Decrease Foot Massage Intensity: **Massage functionality required*
“Alexa, tell my bed to decrease foot massage”
“Alexa, ask my bed to turn down the foot massage”
“Alexa, ask my bed to decrease foot massage intensity.”

Turn Off Massage:
“Alexa, tell my bed to turn off massage”
“Alexa, ask my bed to stop massaging.”
“Alexa, ask my bed to turn off the massaging.”

Turn On Massage:
“Alexa, tell my bed to turn on massage”
“Alexa, ask my bed to start massage.”
“Alexa, tell my bed to massage.”

Increase Back Massage Intensity:
“Alexa, tell my bed to increase back massage”
“Alexa, tell my bed to turn up the back massage.”
“Alexa, tell my bed to increase the back massage intensity.”

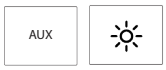
Decrease Back Massage Intensity:
“Alexa, tell my bed to decrease back massage”
“Alexa, tell my bed to turn down the back massage.”
“Alexa, tell my bed to decrease back massage intensity.”



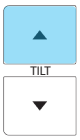
Massage Mode:
“Alexa, tell my bed to change massage mode {MASSAGE MODE}”
“Alexa, ask my bed to turn on massage mode {MASSAGE_MODE}”
{MASSAGE_MODE} – Values: 1, 2, 3

Massage Time:
“Alexa, tell my bed to set massage time.”
“Alexa, ask my bed to start massage time.”
“Alexa, tell my bed to change massage time.”

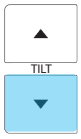
Turn Off Safety Lights:
“Alexa, tell my bed to turn off underbed lights”
“Alexa, ask my bed to turn the lights off.”
“Alexa, tell my bed to turn off safety lights.”



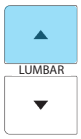
Turn On Safety Lights:
“Alexa, tell my bed to turn on underbed lights”
“Alexa, tell my bed to turn on safety lights.”
“Alexa, ask my bed to turn the underbed lights on.”



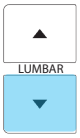
Raise Tilt:
“Alexa, tell my bed to raise the head tilt”
“Alexa, ask my bed to increase the tilt.”
“Alexa, ask my bed to raise pillow tilt.”



Lower Tilt:
“Alexa, tell my bed to lower the head tilt”
“Alexa, ask my bed to lower tilt.”
“Alexa, ask my bed to lower head tilt.”



Raise Lumbar
“Alexa, tell my bed to raise the lumbar”
“Alexa, ask my bed to raise lumbar support.”
“Alexa, ask my bed to increase lumbar support”



Lower Lumbar

"Alexa, tell my bed to lower the lumbar"

"Alexa, ask my bed to lower lumbar support."

"Alexa, tell my bed to decrease lumbar."

Override Lounge and Reading Positions

"Alexa, tell my bed to save this as my {PRESET} position"

"Alexa, tell my bed to make this my new {PRESET} position."

"Alexa, tell my bed to save this as the new {PRESET} position."

* {PRESET}- Values: Lounge, Reading

Español:

Pg. 1 - Descargar aplicaciones

1. Descarga la aplicación "Ergo Power Command".
   Aplicaciones opcionales:
   • **Alexa** - Para emparejar su base con un dispositivo Amazon Alexa, descargue la aplicación "Amazon Alexa" además de la aplicación Ergo Power Command.

Pg. 2 - Conectando su Dongle WiFi

Nota: Para las configuraciones A y C, este paso solo es necesario si su base se entregó sin el WiFi Dongle ya conectado, o si el WiFi Dongle se ha desconectado. Para la configuración B, este paso siempre es necesario.

A. **Configuración estándar**
   Control Box = caja de control
   WiFi Dongle = dongle WiFi
B. **Configuración King (sincronizada)**
   Solo se necesita un dongle WiFi para una configuración King sincronizada. Si hay dos dongles WiFi conectados, desconecte uno de ellos.
C. **Configuración Split King (Independiente)**
   Ambas bases necesitan su propio dongle WiFi y un dispositivo Amazon Alexa para operar de forma independiente.

Pg. 3 - Instrucciones del adaptador de base ajustable

**Si la base ajustable viene con un divisor de 2 puertos instalado, salte al Paso 3.*

1. Desconecte los cables o el bifurcador de 2 puertos conectado al puerto multifunción de la caja de control de base ajustable. Tome nota de lo que se desconectó, deberán volver a conectarse más tarde.
2. Conecte el extremo macho del divisor de 2 puertos al puerto multifunción de la caja de control de base ajustable.
3. Conecte el extremo macho de la llave de base ajustable en cualquiera de los puertos abiertos del divisor. La luz azul del Dongle debería encenderse. Vuelva a conectar los cables que desconectó en el paso 1 en cualquiera de los puertos abiertos en el divisor de 2 puertos.

Pg. 4 - Selección WiFi

1. Asegúrese de que WiFi 2.4G esté seleccionado. Si el enrutador WiFi de su hogar tiene capacidades WiFi 2.4G y 5G, asegúrese de seleccionar WiFi 2.4G antes de emparejar su Dongle Wifi.

   Nota: si se selecciona la red 5G:
   • Seleccione el botón de información (i)
   • Desactivar unión automática
   • Luego seleccione Olvidar esta red.

Instrucciones opcionales de Alexa:

2. Asegúrese de que el dispositivo Alexa también esté usando WiFi 2.4G. Si su dispositivo Alexa aún no está usando WiFi 2.4G:
   a) Abra la aplicación Alexa> Ir a Settings
   b) Seleccione el dispositivo Alexa que se emparejará con su cama > Seleccione Change WiFi Network y siga las indicaciones.

Pg. 5-6 - Empareje el dongle con la aplicación "Ergo Power Command"

1. Registro de usuario a través de correo electrónico. Abra la aplicación Ergo Power Command y cree una nueva cuenta seleccionando "Create one" en la parte inferior de la pantalla.
2. Conectar nueva base. Abra la aplicación Ergo Power Command y seleccione el botón de menú. Seleccione la opción "Bed Setup" > Luego seleccione "Connect New Bed".
3. Remoto - Presione los botones Levantar los pies y Pies abajo en el control remoto durante 5 segundos. El LED azul en el dongle WiFi parpadeará y el zumbador sonará cada 3 segundos, luego haga clic en "Next".
4. Emparejar llave WiFi - Abra la interfaz de configuración WiFi en su teléfono. Seleccione el WiFi con el nombre “KS-xxxxxxxxxxx”. Espere a que se complete la conexión WiFi, luego regrese a la aplicación Ergo Power Command y haga clic en "Next". **NOTA:** WiFi Dongle solo admite WiFi 2.4G. Si su teléfono actualmente se conecta automáticamente a la red 5G, "Forget it" y configure el 2.4G para conectarse automáticamente.
5. Seleccione Wi-Fi doméstico - Ahora seleccione el nombre de WiFi al que se conectará el dongle WiFi. Ingrese la contraseña de WiFi, luego presione "Next".
   Nota: Debe ingresar la contraseña correcta o deberá reiniciar desde el paso 2.
6. Proceso de emparejamiento - Regrese a la pantalla Cama nueva en la aplicación y espere un momento a que se encuentre el dongle WiFi. Una vez que se muestra la identificación, haga clic en el número de identificación, luego seleccione "Ok" en el aviso de vinculación

cuando se le solicite completar la conexión. Asegúrese de que su teléfono esté usando el mismo WiFi que el dongle. **NOTA:** Si ve una advertencia de "Error de vinculación", simplemente haga clic en el número de identificación nuevamente.

Pg. 7 - Lo que necesitarás para sincronizar con Alexa

A. Configuración estándar

Si tiene una configuración de cama individual, necesitará:

- 1 cuenta de Amazon
- 1 dispositivo Amazon Alexa
- 1 dongle Wi-Fi
- Debe iniciar sesión con la misma información de cuenta de Ego WiFi para cada dispositivo inteligente que utilice.

B. Configuración King (sincronizada)

Si usa 2 camas como una configuración King individual (usando un cable de sincronización), necesitará:

- 1 cuenta de Amazon
- 1 dispositivo Amazon Alexa
- 1 dongle Wi-Fi (ATENCIÓN: si tiene 2 bases sincronizadas que vienen listas para Alexa, asegúrese de desconectar una de sus WiFi)
- Debe iniciar sesión con la misma información de cuenta de Ego WiFi para cada dispositivo inteligente que utilice.

C. Configuración Split King (Independiente)

Si usa 2 camas por separado como una configuración Split King (sin cable de sincronización), necesitará:

- 2 cuentas de Amazon
- 2 dispositivos Amazon Alexa
- 2 dongle Wi-Fi (ATENCIÓN: si tiene 2 bases sincronizadas que vienen listas para Alexa, asegúrese de desconectar una de sus WiFi)
- Deberá seguir las instrucciones de emparejamiento individualmente con teléfonos separados, dispositivos Alexa y cuentas de Amazon.

Pg. 8 - Emparejamiento opcional con Amazon Alexa

NOTA: Consulte la página 4 para ver las instrucciones de WiFi de Alexa.

1. **Habilitar la habilidad:** Descarga y abre la aplicación Amazon Alexa. Busque la habilidad Ergomotion Smart Bed en Alexa Skill Store y habilítela.
2. **Ingrese CORREO ELECTRÓNICO y CONTRASEÑA**
   - **CORREO ELECTRÓNICO:** igual que el correo electrónico utilizado para la aplicación Ergo Power Command.
   - **CONTRASEÑA:** misma contraseña para la aplicación Ergo Power Command.
3. **Descubrimiento de dispositivos:** Alexa y el dongle WiFi deben configurarse en la misma LAN y usar el mismo WiFi.Primero, debe dar el comando: "Alexa, ask my bed to find device."

   Una vez que su cama encuentre y se conecte a su dispositivo, use las frases "Alexa, ask my bed to..." o "Alexa, tell my bed to..." al comienzo de sus comandos para ajustar y controlar su cama. Vea a continuación una muestra comandos

Pg. 9-12 - Guía de comandos de voz

Levantar la cabeza:
"Alexa, tell my bed to raise the head"
"Alexa, ask my bed to raise head"
"Alexa, ask my bed to put the head up"

Bajar la cabeza:
"Alexa, ask my bed to lower the head"
"Alexa, tell my bed to put the head down"
"Alexa, ask my bed to move the head down"

Levantar los pies:
"Alexa, tell my bed to raise the foot"
"Alexa, ask my bed to raise my feet up"
"Alexa, ask my bed to put the feet up"

Bajar los pies
"Alexa, tell my bed to lower the foot"
"Alexa, tell my bed to take my feet down"
"Alexa, tell my bed to lower feet down"

Posición preestablecida Zero-G®:
"Alexa, ask my bed to go to Zero G "
"Alexa, tell my bed to put me in Zero G"
"Alexa, tell my bed to Zero Gravity."

Plano:
"Alexa, tell my bed to go to the flat position"
"Alexa, ask my bed to flatten."
"Alexa, ask my bed to go flat."

Posición de salón:
"Alexa, tell my bed to go to the Lounge position"
"Alexa, ask my bed to go to my Lounge position."

"Alexa, tell my bed to go to Lounge."

Posición de lectura:
"Alexa, tell my bed to go to the reading position"
"Alexa, tell my bed to read a book."
"Alexa, ask my bed to go to reading."

Aumentar la intensidad del masaje de cabeza: *Se requiere funcionalidad de masaje
"Alexa, tell my bed to increase head massage"
"Alexa, tell my bed to turn up the head massage."
"Alexa, tell my bed to increase the head massage intensity."

Reducir la intensidad del masaje de cabeza: *Se requiere funcionalidad de masaje
"Alexa, tell my bed to decrease head massage"
"Alexa, tell my bed to turn down the head massage."
"Alexa, tell my bed to decrease head massage intensity."

Aumentar la intensidad del masaje de pies: *Se requiere funcionalidad de masaje
"Alexa, tell my bed to increase foot massage"
"Alexa, tell my bed to turn up the foot massage."
"Alexa, ask my bed to increase foot massage intensity"

Disminución de la intensidad del masaje de pies: *Se requiere funcionalidad de masaje
"Alexa, tell my bed to decrease foot massage"
"Alexa, ask my bed to turn down the foot massage"
"Alexa, ask my bed to decrease foot massage intensity."

Desactivar masaje:
"Alexa, tell my bed to turn off massage"
"Alexa, ask my bed to stop massaging."
"Alexa, ask my bed to turn off the massaging."

Activar masaje:
"Alexa, tell my bed to turn on massage"
"Alexa, ask my bed to start massage."
"Alexa, tell my bed to massage."

Aumentar la intensidad del masaje de espalda:
"Alexa, tell my bed to increase back massage"
"Alexa, tell my bed to turn up the back massage."
"Alexa, tell my bed to increase the back massage intensity."

Disminuir la intensidad del masaje de espalda:
"Alexa, tell my bed to decrease back massage"
"Alexa, tell my bed to turn down the back massage."
"Alexa, tell my bed to decrease back massage intensity."

Modo de masaje:
"Alexa, tell my bed to change massage mode {Modo de masaje}"
"Alexa, ask my bed to turn on massage mode {Modo de masaje}"
{Modo de masaje} – Values: 1, 2, 3

Tiempo de masaje:
"Alexa, tell my bed to set massage time."
"Alexa, ask my bed to start massage time."
"Alexa, tell my bed to change massage time."

Apague las luces de seguridad:
"Alexa, tell my bed to turn off underbed lights"
"Alexa, ask my bed to turn the lights off."
"Alexa, tell my bed to turn off safety lights."

Encender luces de seguridad:
"Alexa, tell my bed to turn on underbed lights"
"Alexa, tell my bed to turn on safety lights."
"Alexa, ask my bed to turn the underbed lights on."

Levantar inclinación:
"Alexa, tell my bed to raise the head tilt"
"Alexa, ask my bed to increase the tilt."
"Alexa, ask my bed to raise pillow tilt."

Baje la inclinación de la cabeza:
"Alexa, tell my bed to lower the head tilt"
"Alexa, ask my bed to lower tilt."
"Alexa, ask my bed to lower head tilt."

Aumenta el soporte lumbar:
"Alexa, tell my bed to raise the lumbar"
"Alexa, ask my bed to raise lumbar support."
"Alexa, ask my bed to increase lumbar support"

Disminuir el soporte lumbar:
"Alexa, tell my bed to lower the lumbar"
"Alexa, ask my bed to lower lumbar support."
"Alexa, tell my bed to decrease lumbar."

Anular posiciones de salón y lectura:
"Alexa, tell my bed to save this as my {preestablecida} position"
"Alexa, tell my bed to make this my new {preestablecida} position."
"Alexa, tell my bed to save this as the new {preestablecida} position."
* {preestablecida}- Opciones: "Lounge" o "Reading"

Notes