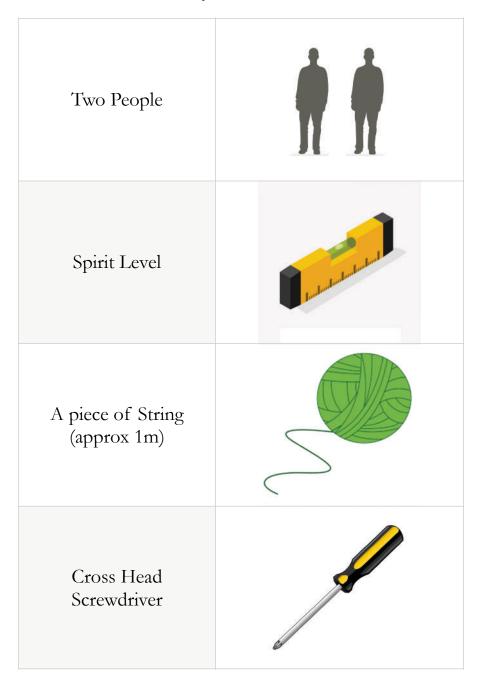
A PLACE IN THE GARDEN

Water Features Install Guide - Wall Fountains

What do you need for install



What comes with the Water Feature

Water Feature Oase Pump Small piece of Black Foam

Install Process

Please follow the steps below to successfully install your water feature

- 1) To construct the pump, please place the rubber gasket ring (Picture A) into the plastic threaded adapter (Picture B) and then screw this into the top of the pump until tight (Picture C)
- 2) Please remove the Filter (Picture D) and ensure the adjustable inlet valve (Picture E) is tightened to the pump. Please then test the adjustable blue water flow valve to ensure it opens and closes. Please reattach the filter.
- 3) With the screwdriver, unscrew the back plate on the back of the fountain and dangle the string down into the base of the fountain. The second person can then attach the string to the electrical flex from the pump. The first person can then pull the string back through the back plate until they have the electrical flex out of the back of the fountain. Please pull this out until the majority of the cable is out of the back of the fountain and then screw back on the metal backplate.
- 4) Place your pump into the trough of the fountain and connect it to the pipe (Picture F). To secure the pipework, please use the provided Jubilee clip (Picture G) and fasten it over where the pipe and valve meet on the correct section of the spigot (Picture H)
- 5) When the pump is installed, place the pump onto the black foam (Picture I) provided towards the back of the trough. Please also ensure that there are no twists in the water hose, as this can effect the water flow and noise of the pump (Picture J)
- 6) With two people, please lift the fountain into the desired location.
- 7) With your spirit level, please make sure the fountain is level. This is a handmade piece, so it may vary ever so slightly. The best reading to measure is to place your spirit level underneath the spout or spouts, as this is the most important reading. Also please make sure the fountain is level vertically, so it's not leaning backwards or forwards.
- 8) Please turn all the power off and wire the pump cable into an outdoor electric box or circuit. WE STRONGLY RECOMMEND THIS TO DONE BY A QUALIFIED ELECTRICIAN
- 9) Once the pump has been connected to the electricity safely, start filling up the fountain trough with a garden hose. We recommend filling up to about 5cm below the top of the trough.
- 10) Once filled, please turn on the electricity and the water feature will begin working

Adjusting the Water Flow

Every Oase pump has a blue dial located on the pump itself. This can be turned clockwise to increase or anti clockwise to reduce the flow.

Pump Warranty

All Oase pumps arrive with a three year guarantee.

If you register the pump online via the Oase website, you can get an additional free two year warranty. This warranty is valid from the date of purchase, not from the delivery date.

If you have an issue with the pump please let us know.

Winter Tips - Emptying the feature

Our 2022 Versions of Water Features all come with a built in drainage system, to safely empty the water from the fountain. To do this, please unscrew the plate on the side of your water feature. Then connect a hose with a compatible Hozelock adapter to the tap and place the hose where you would like the water to be drained too. Finally, twist the nozzle on the tap to release the water.

We recommend emptying the water features for the Winter months or in freezing temperatures.



Sound & Tweaks / Pump Noise

We have supplied the quietest available pumps on the market, however depending on various circumstances you can sometimes hear a pump noise. This can occur when the pipework get twisted, when the pipe and pump are touching some metal or if the pump is blocked or clogged up with fallen debris. Please empty the filter and check the access of the water hole is not blocked up.

Please ensure the pump is sitting on the black foam matting provided.

You can change the sound of the water by adjusting the flow on the pump. The water noise can also change depending on how full the water trough is. If you would like to soften the sound, you can place large pebbles into the trough to dull the sound or you can use floating aquatic foam that sits on the water which helps reduce the water sound.

Tips, Tricks & Maintenance

Please DO NOT clean the water with anything Caustic/Acidic e.g Chlorine based products, as it strips away the protective Zinc coating.

A Place In The Garden will not accept responsibility when such products have been used.

This will be down to the discretion of A Place In The Garden.

Please use a Water Purifier such as Milton or an Eco friendly pond cleaner. This will safely prevent the water from turning green without damaging your fountain.

We Suggest using Water Feature Klear - www.envii.co.uk/shop/water-feature- klear