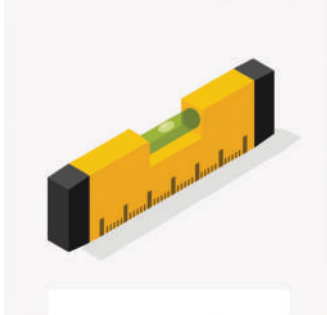



# A PLACE IN THE GARDEN

## Water Features Install Guide - Qube Water Feature

### What do you need for installation

Two People	
Spirit Level	
2x old thick Blankets or towels.	

### What comes with the Water Feature

Qube Base & Qube middle Section  
Oase Pump  
Small piece of Black Foam

## Install Process

Please follow the steps below to successfully install your water feature

- 1) To construct the pump, please place the rubber gasket ring (Picture A) into the plastic threaded adapter (Picture B) and then screw this into the top of the pump until tight (Picture C)
- 2) Please remove the Filter (Picture D) and ensure the adjustable inlet valve (Picture E) is tightened to the pump. Please then test the adjustable blue water flow valve to ensure it opens and closes. Please reattach the filter.
- 3) With two people, place the blankets on the floor and remove the middle section and place it in a safe location. Then please tip the base carefully onto its side. Put the pump into the base and feed the electrical flex down and into the service tube (Picture F). Once the cable has come out the other side all the way, but just so there is enough cable inside the water feature base to manoeuvre the pump, please ensure the cable is located in the 'mouse hole, on the side of the water feature, to ensure the cable cannot get damaged. Please then lay the base back into its normal position.  
(Picture G)
- 4) With your spirit level, please make sure the fountain base is level. This is a handmade piece, so it may vary ever so slightly.
- 5) Please then place a blanket onto the top of the base and with two people carefully lift the middle section and place it onto the side of the base, so the pipework of the middle section is exposed.
- 6) Please connect the pump to the pipe (Picture H). To secure the pipework, please use the provided Jubilee clip (Picture I) and fasten it over where the pipe and valve meet on the correct section of the spigot.
- 7) When the pump is installed to the pipework, carefully with two people lift in the middle section back into the base, whilst trying to place the pump as you lower it in on top of the black foam (Picture J) provided. Please ensure that there are no twists in the water hose, as this can effect the water flow and noise of the pump (Picture K). This is a bit fiddly and tricky as you cant see exactly what going on!
- 8) Please turn all the power off and wire the pump cable into an outdoor electric box or circuit. **WE STRONGLY RECOMMEND THIS TO DONE BY A QUALIFIED ELECTRICIAN**
- 9) Once the pump has been connected to the electricity safely, start filling up the fountain trough with a garden hose. We recommend filling up to about 5cm below the top of the trough.
- 10) Once filled, please turn on the electricity and the water feature will begin working (Picture L)

## Adjusting the Water Flow

Every Oase pump has a blue dial located on the pump itself.  
This can be turned clockwise to increase or anti clockwise to reduce the flow.

## Pump Warranty

All Oase pumps arrive with a three year guarantee.

**If you register the pump online via the Oase website, you can get an additional free two year warranty.**

This warranty is valid from the date of purchase, not from the delivery date.

If you have an issue with the pump please let us know.

## Winter Tips - Emptying the feature

Our 2022 Versions of Water Features all come with a built in drainage system, to safely empty the water from the fountain. To do this, please unscrew the plate on the side of your water feature. Then connect a hose with a compatible Hozelock adapter to the tap and place the hose where you would like the water to be drained too. Finally, twist the nozzle on the tap to release the water.

**We recommend emptying the water features for the Winter months or in freezing temperatures.**

A		B	
C		D	
E		F	
G		H	
I		J	
K		L	

## **Sound & Tweaks / Pump Noise**

We have supplied the quietest available pumps on the market, however depending on various circumstances you can sometimes hear a pump noise. This can occur when the pipework get twisted, when the pipe and pump are touching some metal or if the pump is blocked or clogged up with fallen debris. Please empty the filter and check the access of the water hole is not blocked up.

**Please ensure the pump is sitting on the black foam matting provided.**

You can change the sound of the water by adjusting the flow on the pump. The water noise can also change depending on how full the water trough is. If you would like to soften the sound, you can place large pebbles into the trough to dull the sound or you can use floating aquatic foam that sits on the water which helps reduce the water sound.

## **Tips, Tricks & Maintenance**

**Please DO NOT clean the water with anything Caustic/Acidic e.g Chlorine based products, as it strips away the protective Zinc coating.**

**A Place In The Garden will not accept responsibility when such products have been used.**

**This will be down to the discretion of A Place In The Garden.**

Please use a Water Purifier such as Milton or an Eco friendly pond cleaner. This will safely prevent the water from turning green without damaging your fountain.

We Suggest using Water Feature Klear - [www.envii.co.uk/shop/water-feature-klear](http://www.envii.co.uk/shop/water-feature-klear)