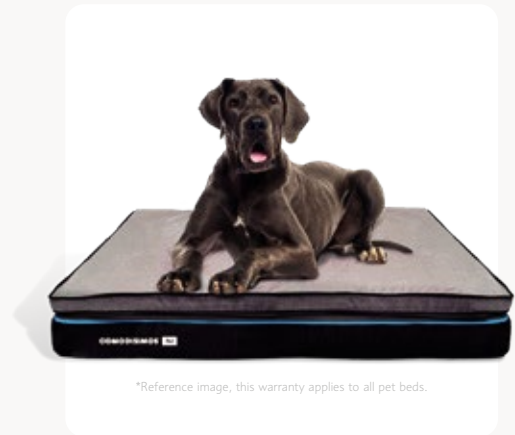




This is the warranty for your pet's new product

Like any life saver, it's always best to have it on hand, even though you probably won't need it. Get to know your warranty in detail to understand how your product is covered against any unforeseen circumstances, in matters that are beyond our control with use and the passage of time. We recommend that you print it out or keep it in a place that you easily remember.



Components and Materials

Internal Structure

Polyurethane Foam Module covered with 11.25 gr. Polytex Fabric.
Filling in Down Alternative Fiber.

Covers

Habana Fabric 100% Polyester, Gray 3D Fabric 100% Polyester, Chintz Fabric 100% Polyester.

Identify your reference.

Here you will find the warranty period according to the product reference you purchased:

30 days
Cozy Coils
Cozy Hug
Cozy Sweet
Cozy Steps

Warning: The products are NOT for human use.

What does your warranty include?

Internal Structure: Missing pieces, incorrect firmness, asymmetry of internal modules.

Covers: Damages in tailoring (unstitching).

The above items are covered only under common use, serving the purpose for which the product was designed. They are made with excellent quality materials that adjust to the individual contour of the animal, forming body impressions on it, which is normal and not due to any manufacturing defect.

What does your warranty not include?

We do not provide a warranty for products that reflect improper use or are not in good hygiene condition, considering the following characteristics.

- Punctures, tears in covers and fabrics.
- poorly washed covers.

Recommendations that will extend the life of your pet's bed

- The foam is not washable.
- Wash in cold water, with similar colored garments or separately.
- Do not use a washing machine with agitators, dryer, or bleach.
- Wash with mild soap or detergent and on a gentle cycle.
- Do not twist or iron.
- Follow the recommendations for breed-weight on your bed .

! Notes

- For the hygiene and health of your pet, change the product periodically. Keep a spare cover to improve product hygiene. It can be purchased at our physical stores or www.comodisimos.us
- If at the time of delivery you notice that a product is missing, you must note it on the delivery document or guide. For such a claim, you have 3 business days.

Claim your warranty?

If you have any concerns about your Bed Base, write to us at the following email:

support@comodisimos.com

- The warranty consists of repairing the product, depending on the evaluation and decision of Comodísimos Customer Service.
- At the time of picking up the product, you will not receive replacement products within the agreed time for repair. It means repairing deteriorated parts with completely new ones.
- Once the product is collected, the customer service area will contact you and inform you of the approximate delivery time.



STANDARD
100

Chintz fabric is OEKO-TEX® STANDARD 100 certified. It's a textile quality seal that guarantees the absence of toxic substances that may affect your pet's health.