

## Returns & Exchanges

We provide a 21-day window for all returns and exchanges. If 21 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange. **(Note: Holiday orders deadline extended to Jan 8th, 2019)**

*Gift cards are non-refundable. Clearance items may be exchanged but not refunded. All "Mystery T" & "Swag Bag" items are not available for return or exchange. Do not send your purchase back to the manufacturer*

### Refunds (if applicable)

Please allow 5-7 business days for refunds to be processed back to the original method of payment. To be eligible for a return, the items must be unworn with no damage. After inspection, all approved refunds will be credited back to your original method of payment. The item(s) are refunded for their original purchase price (less shipping costs). We do not cover the cost of return shipping, however, we do cover shipping of any exchanged items back to you.

### Exchanges

Please allow 3-5 business days for exchanges to be inspected, processed, and shipped back out. We do not cover the cost of return shipping, however, we do cover shipping of any exchanged items back to you.

### 100% Customer Satisfaction

Occasionally we all swing and miss on a belt high fastball. If your product arrives in less than excellent quality with any defects we will replace the product immediately. Please email us at [returns@thebaseballswag.com](mailto:returns@thebaseballswag.com)

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Order # \_\_\_\_\_

Circle: **RETURN** or **EXCHANGE**

Name: \_\_\_\_\_

Email: \_\_\_\_\_

I would like the following product(s) sent back in exchange:

Item: \_\_\_\_\_ Size: \_\_\_\_\_

Item: \_\_\_\_\_ Size: \_\_\_\_\_

Item: \_\_\_\_\_ Size: \_\_\_\_\_

**Please complete and mail this form to the following address:**

Baseball Swag (Return/Exchange)  
6 Brussels St  
Suite 302  
Worcester, MA 01610  
United States

If you have any additional questions, please email us at [returns@thebaseballswag.com](mailto:returns@thebaseballswag.com)