



3 Year Standard Warranty / Parts & Labor Warranty

This NON-TRANSFERRABLE Warranty is provided by Titan Massage Chair, Inc.

Warranty

Titan Massage Chair inc. will repair or replace all qualified items at our option, without cost to you, should it be deemed defective due to faulty parts, workmanship or structural defect during the first THREE (3) years of ownership, excluding specific limitations contained herein.



What Is Covered*:

- All parts, labor and framework of the chair are explicitly covered by this warranty
- Within the first year at no cost to the customer, parts costs and labor will be provided by this warranty.
- Within the second year structural framework is covered at no cost to the customer.
- On selected products structural framework coverage is available for an additional one (1) year of warranty for a total of three (3) years.
- Additional extended warranties, includes parts and labor costs covered at no cost to the customer.

What Is NOT Covered*:

- Any shipping expenses incurred are not covered by this warranty.
- Normal wear and tear including Velcro or zipper malfunction, or tears in any fabric covering by abuse will not be covered by this warranty.
- The coverage of this warranty shall not apply if the product has been damaged physically, whether intentionally or due accident or neglect, such as stains, fluids, mold, water damage, animal damage, cuts, burns or is otherwise unsanitary, damaged or soiled.

Implied Warranty & Other Damages:

- All implied warranties will be limited to the duration of the first (1st) year portion of this limited warranty. Structural framework will be limited to the duration of the 3 year portion of this limited warranty.
- At the time of purchase, you have come to agreement that Titan MassageChair, Inc. will not be liable for any items damaged and/or lost while in transit to the specified address.
- Lost or damaged claims must be addressed and resolved with the assigned carrier.
- Titan Massage Chair Inc. in any case will not be liable for incidental or consequential damages, whether such damages are claimed on account of breach of warranty, breach of contract, negligence or strict/product liability, including without limitation, damage to property (other than the product) or other economic losses.

How to obtain warranty service:

- Proof of purchase for any warranty claim must be provided.
- An authorization number must be assigned in order to ship products to a service center.
- You may obtain service advice, or an RMA number by contacting the Titan MassageChair Customer Service department toll-free at 1-888-848-2630.
- Item must be packaged in its original box and packing materials to ensure safe transport for return.
- This warranty gives you specific legal rights. You may also have other rights that vary from state to state.