

H U X B A B Y

Return Address:

Huxbaby Returns
Estore Logistics
Door 10
8 Felstead Drive
Truganina VIC 3029
Australia

Name: _____

Order Number: _____

Date: / /

If you require a different size, colour or alternative item(s), we suggest that you jump back online and repurchase the item/size you want to exchange for (so you don't miss out) and return your original order for a refund or credit.

Please note no refunds on sale/discounted items for 'change of mind'. **Sale/discounted items can only be returned for a Huxbaby online store credit.**

Before returning, please check and confirm the following:

- Order is being returned within 30 days from the delivery date
- All original tags are attached, and item(s) are in brand new condition, unworn and unwashed

Please be aware that we are unable to offer refunds or credits for items that have been worn or used.

Items on sale or discounted items can only be returned for store credit.

All items must be inspected at our warehouse before any refund or store credit is issued, which may take several business days to complete.

The customer is responsible for the cost of return shipping, which is non-refundable. We suggest you return your items via a trackable shipping method, as Huxbaby cannot provide a refund for items that are not received.

If you receive a faulty item, please email hello@huxbaby.com for guidance on faulty items before sending it back.

For further details about our return policy, please refer to the 'terms and conditions' section on our website, huxbaby.com

If you need any further assistance, please contact us at:

hello@huxbaby.com

Chat online at huxbaby.com