

USER GUIDE

USB-A(C) to Ethernet Adapter (AEO Series)

Please feel free to contact whenever you need help.
You will get a professional response promptly within 18 hours.

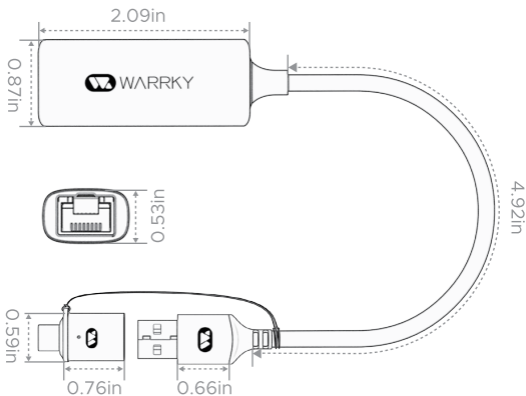


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Using Your Premium Adapter



Features

Maximum Speed: 1Gbps(1000Mbps)

Male: USB Type C

Female: Rj45(Ethernet)

Package Content

USB-A(C) to Ethernet adapter*1, User guide*1

Category 5, 5e & 6 Cable Comparison

Cable Category	CAT 5	CAT 5e	CAT 6
Maximum Transmission Speed	100Mbps	1000Mbps	1000Mbps
Standard Bandwidth	100Mhz	100Mhz	250Mhz
Network Supported	100BASE-T	1000BASE-T	1000BASE-TX*

To reach 1Gbps(1000Mbps) with no trouble, please make sure to use with CAT 5e, CAT 6, or above Ethernet cable.

*Note: CAT 5e is not compatible with 1000BASE-TX.

Notice

- a. Transmission speed is determined by USB version, Ethernet cable category, and internet bandwidth. Please ensure all of them can reach to 1Gbps (1000 Mbps).
- b. Drive free, no installation necessary.
- c. Cannot share internet and use as hotspot/router.
- d. Cannot use for charging.

Compatibility

System: MacOS, Windows, iPadOS, ChromeOS, Android, and Linux.

Device: laptop, desktop, tablet, smartphone. Nintendo Switch, Box TV (Most USB A/C Device)

*Support Steam Deck.

*Wii/Wii U is not compatible.

Troubleshooting

1. Network Connection Failure

- a.** Please check your LED indicator light:
Connection Indicator-Green: When power goes through, the green light would light constantly.
Signal Indicator-Yellow: When data is transferred, the yellow light would flicker.
- b.** When connecting, make sure that the network cable is inserted in place, you will hear a "click" lock sound when inserted in place.
- c.** Please wipe the plug with dry pads, dust accumulation would cause weak connection.
- d.** In some extreme cases, operation system will block the automatic installation, you may download the drive from REALTEK official website (see below) and install it manually.

<https://www.realtek.com/en/component/zoo/category/network-interface-controllers-10-100-1000m-gigabit-ethernet-usb-3-0-software>

- e.** Reboot your device and ensure you are not connecting to any wireless network.

2. Low Transmission Speed

- a.** To achieve 1000Mbps, firstly please make sure to use CAT6 & above Ethernet cables. Secondly, please make sure the USB-A port is 3.0 and above, or the USB-C port is USB 3.1 Gen 1 and above because the USB 2.0 port can not achieve 1000Mbps.

b. When accessing sites on the internet, the bandwidth provided by your internet service provider will likely determine your ultimate speed. If you want to reach 1000Mbps, please make sure the bandwidth of your internet meets the standard.

3. Disconnection

a. If your network is disconnected in sleeping/power-save mode, please follow the steps below:

- Press **Windows** logo key + **X** key together and choose **Device Manager**.

- Expand **Network Adapters**, right-click **Realtek USB GbE Family Controller**, click **Properties**.

- Click the **Power Management** tab, and then clear the **Allow the computer to turn off this device to save power** check box.

b. Please try the solutions of 'Troubleshooting 1: Network Connection Failure' . If the steps do not work, contact us and we would help you to solve it.

4. Over-Heat

Due to the high-speed network transmission, some heat will be generated during work, which is normal and will not damage the product. The aluminum shell design of the Ethernet adapter helps the motherboard to dissipate heat and protect the internal electronic circuits, so it may get a bit warm.

Customer Support

a. More questions, welcome to contact us

- support@warrky.com

- “Ask a question” on Amazon seller page

- www.warrky.com >>> SUPPORT

You will get fast and friendly support within 18hrs even during weekends and holidays.

b. Activate life-time unconditional warranty via

www.warrky.com >>> WARRANTY

c. For any suggestions or collaboration proposals, welcome to leave your ideas via official@warrky.com.



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