

Lokeren, Dec, 8, 2009

To Whom It May Concern:

The Lokeren General Hospital has been using the Chrisal PIP Healthcare products since 2006. These products have been used extensively throughout the hospital facilities with great success in controlling infection rates as well as providing far better cleaning and on-going protection than any other cleaning systems ever tested.

The Lokeren Hospital was part of the University of Ghent's original study of the Chrisal PIP healthcare and cleaning products. The test was a one and a half year study partly funding by the Belgium government which included many thousands of tests, including alternating areas of the hospital to better see the effects Chrisal had in successfully lowering pathogens and therefore nosocomial infections. Since the conclusion of that study provided overwhelming proof of Chrisal's effects, the hospital has used the products in the years since with great satisfaction and a feeling of safety. The PIP products have been used in all areas, including patient and the all day-care and polyclinic units as well as also in all of the administrative buildings. The hospital is now rated as one of the top 10 hospitals with the lowest nosocomiale infection rates in the Country.

The PIP Healthcare products resulted in the following advantages:

- A significant decrease of hospital contaminations and nosocomial infections
- Important overall cost saving from better patient protection
- Less pathogenic bacteria in the hospital
- Less odor problems in the sensitive units
- Better cleaning of surfaces and floors in the hospital (visual dirt)
- □ Safe for skin and respiratory tracts of the cleaning staff
- Easy to use

In the years of Chrisal PIP use to date, the hospital has seen only positive results and cost savings with no disadvantages observed from using the PIP products.

Sincerely yours,

Koen Van Landeghem, Director of Hospital Hygiene