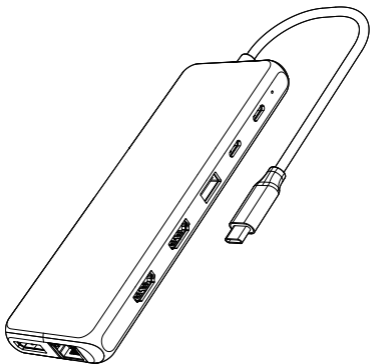# Product Manual

ALL-IN-ONE USB-C HUB WITH TRIPLE DISPLAY

ENGLISH

Product Introduction

This All-in-one Multifunction USB-C hub offers convenient access to multiple devices on your USB-C Laptop/MacBook. The hub is equipped with Triple Display video outputs （2x HDMI &1x DisplayPort）, it allows 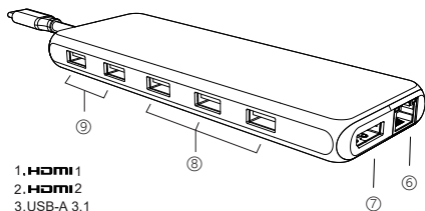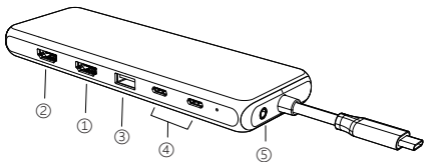you to split up the content to Triple display devices when the system supports the function. Extended 13 interfaces: 2x HDMI, 1x DP, 1x RJ45 Gigabit Ethernet, 2x USB-C PD charging+ data transfer, 1x USB3.1, 3x USB3.0, 2x USB2.0, 1x 3.5mm Audio/Mic,Simply plug and play to expand your laptop's capabilities.

Structure Diagram

1. **HDMI** 1
2. **HDMI** 2
3. USB-A 3.1
4. USB-C Data+PD
5. 3.5mm Audio/Mic
6. RJ45 Ethernet
7. DP
8. USB-A 3.0
9. USB-A 2.0

Feature

1. HDMI 1 video output:
   4Kx2K 60Hz / 3840x2160 (work separately while source is DP1.4)
   4Kx2K 30Hz / 3840x2160 (work separately while source is DP1.2)
2. HDMI 2 video output: Up to 4Kx2K 30Hz / 3840x2160 max.
3. USB 3.1-A
   Up to 10Gbps data speed & maximum power output 5V/0.9A,
   backwards compatible with USB3.0/2.0/USB1.1.
4. USB-C PD + Data
   Support 100W power in, Up to 10Gbps data speed.
5. 3.5mm Audio & Microphone (CTIA Standard)
6. RJ45 Gigabit Ethernet
   Up to 1000Mbps, stable wired access for high-speed connectivity.
7. DP:
   4Kx2K 60Hz / 3840x2160 (work separately while source is DP1.4)
   4Kx2K 30Hz / 3840x2160 (work separately while source is DP1.2)
8. 3x USB-A 3.0
   Up to 5Gbps data speed & maximum power output 5V/0.9A,
   backwards compatible with USB2.0/USB1.1.
9. 2x USB-A 2.0
   Up to 480Mbps data speed. Design for the connection of 2.4 GHz
   wireless devices, such as wireless keyboards/mouse adapters etc.

Remarks

1. This product support SST (Single-Stream Transport) & MST
   (Multi-Stream Transport).Note: Mac OS does not support MST.
2. The maximum resolution will be 4K@30Hz when Dual or Triple
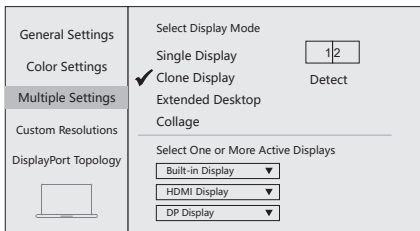   monitors are connected

Connection
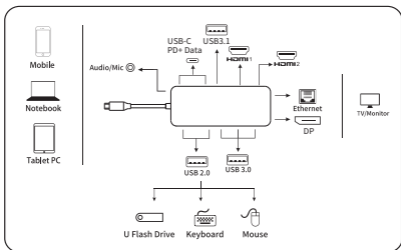
Graphics Settings for Window 10

1.Clone Mode

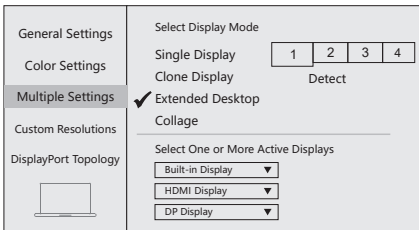Right click desktop > Graphics Settings > Display

General Settings	Select Display Mode	
Color Settings	Single Display	1 2
Multiple Settings	✓ Clone Display	Detect
Custom Resolutions	Extended Desktop	
DisplayPort Topology	Collage	
	Select One or More Active Displays	
	Built-in Display ▼	
	HDMI Display ▼	
	DP Display ▼	

1

Source device

1

HDMI 1 Display

1

HDMI 2 Display

1

DP Display

2.Extended Desktop

Right click desktop > Graphics Settings > Display

General Settings	Select Display Mode				
Color Settings	Single Display	1	2	3	4
Multiple Settings	Clone Display	Detect			
Custom Resolutions	✓ Extended Desktop				
DisplayPort Topology	Collage				

Select One or More Active Displays

Built-in Display ▼
HDMI Display ▼
DP Display ▼

1

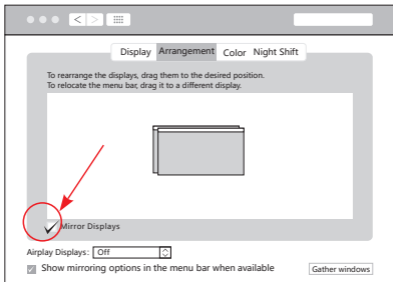Source device

2

HDMI 1 Display

3

HDMI 2 Display

4

DP Display

Graphics Settings for Mac

1.Mirror Display ——————

Apple logo>System Preferences >Displays
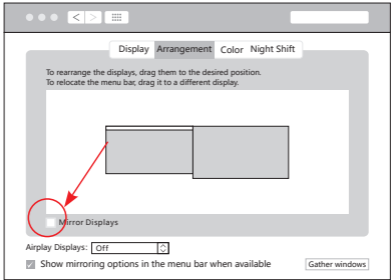

Source device

HDMI 1 Display

HDMI 2 Display

DP Display

2. Extend Display

Apple logo > System Preferences > Displays

| | Display | Arrangement | Color | Night Shift |

To rearrange the displays, drag them to the desired position.
To relocate the menu bar, drag it to a different display.

Mirror Displays

Airplay Displays: Off

Show mirroring options in the menu bar when available   Gather windows

1
Source device

2
HDMI 1 Display

2
HDMI 2 Display

2
DP Display

Storage Conditions

Environmental Working Temperature: 0℃ to 40℃ (32°F to 104°F)

Storage Temperature: -20℃ to 85℃ (-4°F to 185°F)

Environmental Working Humidity: 20%-90%RH

Storage Humidity: 5%-95%RH

FAQ

A. Why is there no video output?
1. Please make sure the USB-C port of your devices (Laptop/Tablet) support Video Output.
2. Please check if the cable is well connected.
3. Please use the standard HDMI cable.

B. Why is there no audio output from HDMI?
1. Please make sure your monitor support Audio output function.
2. Please set the external monitor as default Audio output device.

C. What should I do if the display screen drops after connecting a large current HDD/SSD?
   Please connect your laptop charger/adapter to the USB-C PD charging port of product.

D. Why does the output not reach 4K 60Hz?
1. Please make sure your monitor support 4K 60Hz.
2. Please make sure the video source is 4K 60Hz.
3. Please make sure to use the 2.0 or higher version HDMI cable.
4. Please make sure your computer specification support DP1.4 signal output.