

Angel Fashion Show Terms and Conditions

Updated 4/24/23.

Angel Fashion Show Deposit

All deposits are non-fundable. Any decision to no longer participate due to personal, financial, medical, etc. circumstances will not be considered. AC Bikinis may be willing to transfer your deposit to an Angel Fashion Show at a future date.

New Order Confirmation

All orders are reviewed and processed in the order they are received. All customers will receive an email confirmation notification to the email address entered on the order form. Please review the order confirmation email immediately to make sure your selections are accurate. Please email your suit specialist or customer service if anything looks wrong. All recommendations and selections are accepted on your own accord, even if a suit specialist completed the order for you.

Return, Refund and Exchange Policy for Competition Suits for Fashion Show.

All Angel Fashion Show orders are FINAL SALE and not eligible for refund or cancellation. In the event your suit does not fit, or you are not happy with your suit, a refund may be issued via store credit only for the competition suit only. Suits may be returned for a 100% store credit refund (calculated according to the cost on the original order form with any applicable discount codes) sent via email. The total amount issued will not include the cost of the selected shipping method on the original order. All gift cards will be issued when we have received the original full suit or single piece order back, in an unaltered state, unworn condition, with no tanning or bodily residue residue, and all tags and hygienic liners attached. If a full suit was purchased on the original order, the full suit must be returned for store credit.

PLEASE NOTE: A 15% cleaning fee will be automatically deducted from your suit return amount if the suit has any signs of wear, tanning residue, bodily residue, is missing tags, or does not have the hygienic liners. This will not be negotiated and will be determined at AC Bikinis' discretion.

If you believe there is a mistake with the production of your suit and you did not receive what you ordered, please email your suit specialist. Although unlikely, if an error was made on our part, we will make sure to correct it in time for your show at no cost to you.

Return or Exchange Policy for Angel Fashion Show Active Wear

Angel Fashion Show branded activewear is considered customized and not available for return or exchange. In the event your activewear does not fit, you may be able to purchase additional sizes at a discounted price. Please contact customerservice@acbikinis.com for approval. Apparel images and logo options are subject to change without notice. Image representations may be different from what is shown on the website order package.

Production Turnaround Policy For New Order

All orders will be processed and fulfilled in a timely manner to make sure you have your full order in time for the Fashion Show. Due to the time sensitivity of the orders, it is important to make sure you are confident in your order selections and selected shipping method. The standard production turnaround for Angel Fashion Show orders will be determined and communicated to you when you place your order. It may not be the same as the standard production turnaround for non Angel Fashion Show orders. Expected shipping dates are subject to change if a Production Order Change has been requested. Such production order changes may result in needing to upgrade shipping methods. For specific questions or help deciding if you have enough time before your show, please email your suit specialist. If you do not have a suit specialist, please email customerservice@acbikinis.com.

Alterations to a Completed Suit

In the event your Angel Fashion Show suits do not fit, we will work with you to make sure they fit appropriately for the Angel Fashion Show. Depending on when you placed your order, you may have time to submit an exchange order or send your suit back for adjustments. In most cases, we will be able to adjust your suit on site at the Angel Fashion Show.

Order Changes After the Order Has Been Placed

All orders will be confirmed with a Confirmation Email. Please make sure to review this immediately for any potential errors. Your order can be processed into production within 24 hours of receiving your order. It is very important that you are 100% confident in the selections you submit to us as it is not easy for us to start over or make changes. However, if you would like to make a change to the design, color, size, or bottom cut, we can do a change for a \$30.00 fee. Changes in design can result in an increase in price and require starting over on your suit production. Please note that every decision we make is with the athlete in mind. When we have to interrupt the workflow of one customer's suit, it can slow down our entire process for all customers. We will do our very best to fulfill your change request within your selected production turnaround time.

Please use this link to order a Production order Change: <u>click here</u> If the option you want is not listed, please email your suit specialist for approval. If you are changing your crystal design, we will send an invoice for the price difference. We will not proceed with your change until the invoice has been paid.

Onsite Event Booth Sales

All transactions are FINAL SALE. If a suit purchase is needing a connector change or adjustment that is not available on site, it is the customer's responsibility to return the suit to AC Bikinis Headquarters and place a corresponding item return order. All shipping costs are the customer's responsibility. All Suit orders are eligible for the 365 day warranty policy. Please contact customerservice@acbikinis.com for return and ordering instructions.

<u>Domestic and International Shipping Policy and Changes After the Order Has Been</u> <u>Placed</u>

We understand the importance of having your suit delivered on time for the Angel Fashion Show. We do not recommend changing your shipping address or shipping method within 72 hours of your anticipated shipping date. Please be confident that both the shipping address and shipping method you chose is correct.

AC Bikinis does not recommend shipping to Air BnB's or Vacation Rentals. AC Bikinis will not transport orders for customers. All orders must be shipped. AC Bikinis is not responsible for lost or stolen packages if your address is considered a vacation rental. We will ship to hotel addresses for Monday through Friday delivery. For orders expected to ship on Friday, Next Day Air shipping is available only to hotels that accept Saturday Delivery. Any late deliveries requiring a package to be re-shipped to a customer's address, will be the responsibility of the customer to coordinate with the hotel.

In the event you would like to upgrade your shipping method, shipping address, or change your production turnaround time, please use this link: <u>click here</u>. For questions regarding your expected shipping date, please contact your suit specialist.

If you believe your suit was improperly delivered or lost in transit by the shipping company, please contact your suit specialist for a solution. We will work with you to resolve the issue. Our number one priority is to make sure you have your beautiful suit for your show. However, if your show is less than 72 hours, AC Bikinis will not be able to recover your suit in time for your show.

Warranty

Every Angel Competition Bikini is created by experienced and professional designers and seamstresses. Every suit goes through a strict quality control process before shipping to make sure it is 100% perfect. All Angel Fashion show suits are eligible for our 365 day warranty service, starting on the day you receive your suit. This warranty includes crystal replacements and connector replacement and resizing. This warranty does not include lost or stolen items, suit remakes or replacements, spray tan stains, connector changes, or suits purchased second hand. You must be the original purchaser. Please email your suit specialist for warranty qualifications.

Show and Stage Production

AC Bikinis is committed to creating the best possible experience for you. In the unlikely event a stage or production malfunction occurs, we will make sure to appropriately rectify the situation for you. AC Bikinis does not offer refunds, reimbursements, or returns for any unworn or used Angel Fashion Show package items.

Athlete Travel Expenses

All travel expenses are voluntarily and willingly assumed by the customer. AC Bikinis is not responsible or liable for expenses if a customer decides not to participate in the event, is late to the event, or does not agree with the production/conditions of the show.

Disclaimer

WEBSITE DISCLAIMER

The information provided by Angel Competition Bikinis ("we," "us" or "our") on https://angelcompetitionbikinis.com/ (the "Site") and our mobile application is for general informational purposes only. All information on the Site and our mobile application is provided in good faith, however we make no representation or warranty of any kind, express or implied, regarding the accuracy, adequacy, validity, reliability, availability or completeness of any information on the Site or our mobile application. UNDER NO CIRCUMSTANCE SHALL WE HAVE ANY LIABILITY TO YOU FOR ANY LOSS OR DAMAGE OF ANY KIND INCURRED AS A RESULT OF THE USE OF THE SITE OR OUR MOBILE APPLICATION OR RELIANCE ON ANY INFORMATION PROVIDED ON THE SITE AND OUR MOBILE APPLICATION. YOUR USE OF THE SITE AND OUR MOBILE APPLICATION AND YOUR RELIANCE ON ANY INFORMATION ON THE SITE AND OUR MOBILE APPLICATION IS SOLELY AT YOUR OWN RISK.

EXTERNAL LINKS DISCLAIMER

The Site and our mobile application may contain (or you may be sent through the Site or our mobile application) links to other websites or content belonging to or originating from third parties or links to websites and features in banners or other advertising. Such external links are not investigated, monitored, or checked for accuracy, adequacy, validity, reliability, availability or completeness by us. WE DO NOT WARRANT, ENDORSE, GUARANTEE, OR ASSUME RESPONSIBILITY FOR THE ACCURACY OR RELIABILITY OF ANY INFORMATION OFFERED BY THIRD-PARTY WEBSITES LINKED THROUGH THE SITE OR ANY WEBSITE OR FEATURE LINKED IN ANY BANNER OR OTHER ADVERTISING. WE WILL NOT BE A PARTY TO OR IN ANY WAY BE RESPONSIBLE FOR MONITORING ANY TRANSACTION BETWEEN YOU AND THIRD-PARTY PROVIDERS OF PRODUCTS OR SERVICES.

PROFESSIONAL DISCLAIMER

The Site cannot and does not contain medical/health advice. The medical/health information is provided for general informational and educational purposes only and is not a substitute for professional advice. Accordingly, before taking any actions based upon such information, we encourage you to consult with the appropriate professionals. We do not provide any kind of medical/health advice. THE USE OR RELIANCE OF ANY INFORMATION CONTAINED ON THIS SITE OR OUR MOBILE APPLICATION IS SOLELY AT YOUR OWN RISK.

TESTIMONIALS DISCLAIMER

The Site may contain testimonials by users of our products and/or services. These testimonials reflect the real-life experiences and opinions of such users. However, the experiences are personal to those particular users, and may not necessarily be representative of all users of our

products and/or services. We do not claim, and you should not assume, that all users will have the same experiences. YOUR INDIVIDUAL RESULTS MAY VARY.

The testimonials on the Site are submitted in various forms such as text, audio and/or video, and are reviewed by us before being posted. They appear on the Site verbatim as given by the users, except for the correction of grammar or typing errors. Some testimonials may have been shortened for the sake of brevity where the full testimonial contained extraneous information not relevant to the general public.

The views and opinions contained in the testimonials belong solely to the individual user and do not reflect our views and opinions. We are not affiliated with users who provide testimonials, and users are not paid or otherwise compensated for their testimonials.

Assumption of Risk

Release

I assume full responsibility for personal injury to myself and (if applicable) my family members, and further release and discharge Angel Competition Bikinis LLC from claims arising from injury, loss or damage, or any other risk while using any Angel Competition Bikinis LLC products, regardless of fault of myself, my family, Angel Competition Bikinis LLC or other third parties.

Indemnification

I agree to indemnify and hold harmless Angel Competition Bikinis LLC, it's employees, representatives or agents from any and all claims, causes of action, damages, judgments, costs or expenses, including attorney fees and other litigation costs, which may arise while participating in any activity organized by or at at the facilities of Angel Competition Bikinis LLC or using any product from Angel Competition Bikinis LLC.

No Duress

I agree and acknowledge that I am under no pressure or duress to checkmark the box associated with this Agreement and that I have been given a reasonable opportunity to review it before checking the box. I further agree and acknowledge that I am free to have my own legal counsel review this Agreement if I so desire.

Arm's Length Agreement

This Agreement and each of its terms are the product of an arm's length negotiation between the Parties. In the event any ambiguity is found to exist in the interpretation of this Agreement, or any of its provisions, the Parties, and each of them, explicitly reject the application of any legal or equitable rule of interpretation which would lead to a construction either "for" or "against" a particular party based upon their status as the drafter of a specific term, language, or provision giving rise to such ambiguity.

Photo And Media Release

I am aware that any photo, video, or similar that I post in my Angel Competition Bikinis product grants Angel Competition Bikinis LLC permission for my photos, videos, and any involved media to be used in publicity, media usage including but not limited to social media, training tools and videos and/or advertising.

Let Your Confidence Shine!