

vive®



# FLOOR ALARM

Owner's Manual  
LVA2063FLR

[vivehealth.com](http://vivehealth.com)

## USER GUIDE

The Vive Floor Alarm is designed to alert caregivers of falls or unwanted movement by sounding an alert whenever pressure is removed from the sensor pad. The sensor pad can be used to provide security and peace of mind that no movement goes unnoticed.

## OVERVIEW

We are constantly answering questions and recording helpful videos to make using your Vive Floor Alarm as easy as possible. Check out the included link and QR code to help you through the process.



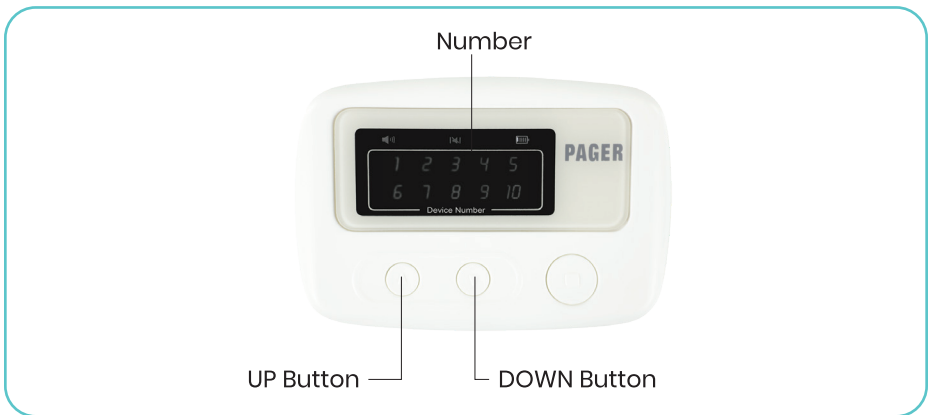
To see all of the FAQs in one place, check out [vhealth.link/tco](https://vhealth.link/tco)

## PROGRAMMING THE TRANSMITTER TO A WIRELESS PAGER

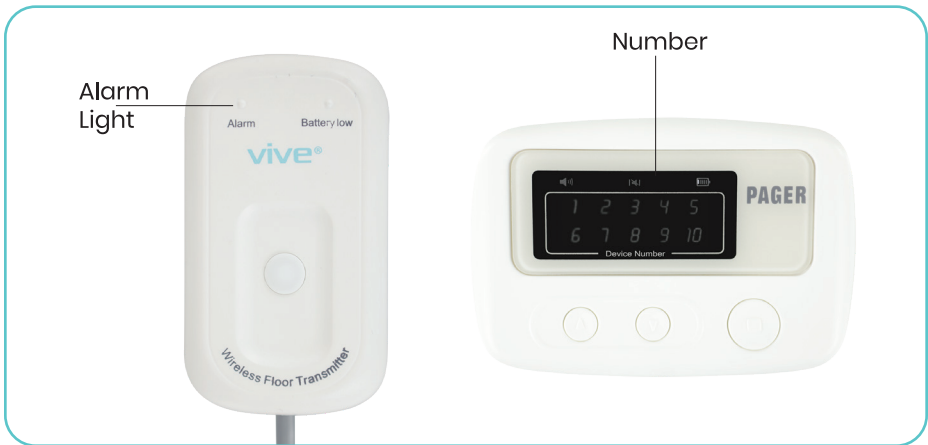
1. Open the battery door of the pager and insert two AA batteries as shown. Close the battery door.



2. On the pager, press and hold both UP and DOWN arrows for 5 seconds. You will see the number “1” is blinking in red, indicating that the pager is now in programming mode.



3. There are 10 channels on the pager for programming up to 10 individual wireless devices.



4. While the pager is in pairing mode, a red light should flash over the device number (#1-10) that you are attempting to pair the alarm with. While this light is flashing, press the button on the transmitter once to wake it up, then hold for 5 seconds until the alarm light on the transmitter flashes orange. Then release the button on the transmitter.
5. The pager will beep to signal a successful connection. Then it will re-enter programming mode in case you need to connect other wireless devices. If you do not need to connect more devices press and hold both the UP and DOWN arrows on the front of the pager to exit programming mode.

6. Test the connection by laying down on the sensor pad and standing up. The alarm should sound on the pager and the connected channel number should flash in red while the alarm sounds. To silence the alarm press the STOP button on the pager. If this does not occur follow these steps again from the beginning or contact us for help.



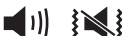
## SETTING UP THE SENSOR PAD



1. Write the in-use date and expiration date on the pad with a permanent marker. The usable life of this pad is 365 days.
2. Connect the transmitter to the sensor pad.
3. Place the sensor pad on the desired location. Make sure the transmitter is mounted where the caregiver can access it conveniently.

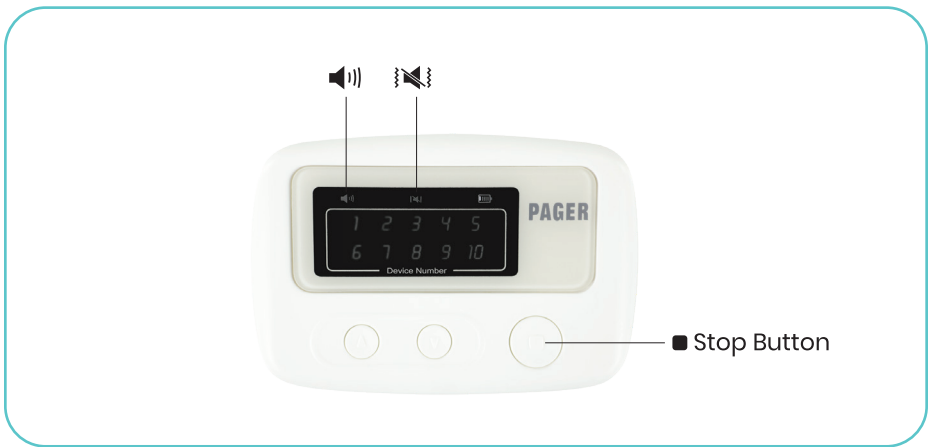




## NOTIFICATION MODES FOR THE WIRELESS PAGER

1. Set notification mode for the pager. The pager has three notification modes.

Notification Mode	Notification	Sign
Audible notification	Beeps	
Vibration notification	Vibration	
Audible + Vibration notification	Audible and Vibration	

To set the notification modes, press and hold down both the  Button and DOWN arrow on the front of the pager for more than 5 seconds until the  image is blinking.



To select another notification mode, press and release the UP Button or DOWN Button on the front of the pager. The next notification light  will start blinking. Continue to press and release the Up or Down buttons until the desired notification light is selected. Once you've landed on your desired notification light, press and release the  Button, you will hear a 1 second beep and/or feel a 1 second vibration. This means the current notification mode is recorded to the pager.

2. Exit programming mode: Press and hold both the UP and Down buttons on the pager for more than three seconds until you see the number light turn off. The pager has now exited programming mode.

## TEST THE FLOOR ALARM TRANSMITTER

It is important to test the floor alarm before using with a patient. To test, apply pressure on the floor mat and release. If working correctly, the alarm light will flash one time and the programmed receiving devices will alarm. Press the button on the front of each receiving device to silence alarm.



## CHANGING THE TRANSMITTER

The usable life of this bed alarm transmitter is 24 months. Actual life depends on how frequently the transmitter is used. When the transmitter needs replacing, the red “Change Alarm” light will flash. To replace the transmitter, remove the transmitter from the pad and connect a new transmitter to the pad.



## WARNINGS

This device will not prevent a fall or injury. It is a supplemental part of an overall fall management program.

Failure to follow all product instructions may result in the failure or improper function of the product.

The pager is able to communicate up to 150 feet away from the patient in open field. The actual communication distance or wireless range will vary from building to building. Test the wireless range in your building prior to putting the system into service. Always keep the pager located within the wireless range.

The pad, transmitter and any other devices should be checked prior to each use for proper functioning.

## TROUBLESHOOTING

When your system is not properly functioning, please follow these steps.

Step 1: Change the batteries if the “Battery low” light is lighted

Step 2: Change the transmitter if the “Change Alarm” light is lighted.

Step 3: Check that the pad is properly plugged into transmitter

Step 4: Check on how long the Pager and the pad have been in use.  
They may have run out of usual life.

Step 5: To determine which piece of equipment is at fault, follow the steps below:

- a. Take a new working transmitter and connect with the original pad.
- b. If the system works properly, the problem is with the original transmitter.
- c. If the system still does not work properly, the problem is with the original pad.

## GOT MORE QUESTIONS?

Check out our list of Frequently Asked Questions at [vhealth.link/tco](http://vhealth.link/tco) for helpful answers.



And if that doesn't answer your question, our customer service team would love to help! Feel free to connect with them by phone, e-mail, or chat on our website.



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