

RETURNS FORM

Need to return an item? Our policy is simple.

SINCE 1927

We want you to be completely happy with your purchase from Fox's Chandlery, but if for any reason you need to return an item/s to us you have up to 30 days from the date of delivery to return a product to us if it's not suitable or you've changed your mind.

All goods, unless faulty, must be returned unused, in their original packaging, undamaged and must be fit for resale. Please complete the Returns Form below and remember to include the form with the goods so we know whom they are from. The cost of returning unwanted items back to Fox's Chandlery is the responsibility of the customer. We advise that you always obtain proof of postage, as we cannot be liable for items lost in transit.

Refunds

Returned goods are inspected as soon as we receive them to ensure they meet our returns criteria above and a refund is made within 14 days of receipt.

Exchanges

We are happy to offer exchanges, please contact us immediately if you wish to exchange an item so we can reserve the item for you. T: +44 (0) 1473 694725 E: info@foxschandlery.com

We regret we are unable to accept returns and refund payment for the following items:

Lengths of wire, Lengths of wire with swaged fittings attached. Lengths of rope/lines with or without fittings attached. Lengths of chain with or without fittings attached. Any customized or added value product. Any 'one off' package quoted, created and supplied to a specific customer.

PLEASE COMPLETE BELOW & RETURN THIS FORM WITH YOUR PARCEL									
DATE	REFUND / EXCHANGE (please delete)	Order Nº							
REASON FOR RETURN	<u> </u>								
ANY OTHER COMMENTS									

RETURNS DEPARTMENT

Fox's Chandlery Fox's Marina Ipswich Suffolk IP2 8NJ United Kingdom

Order	MO			

- Cut out and affix this label securely to your parcel.
- Remember to include the completed Returns Form inside your parcel.
- We advise that you obtain proof of postage or use recorded delivery for high value items as we cannot be liable for any items lost in transit.

Fox's Chandlery, Fox's Marina, Ipswich, Suffolk, IP2 8NJ T: +44 (0) 1473 688431 F: +44 (0) 1473 694713 E: sales@foxschandlery.com foxschandlery.com

UNBEATABLE PRICE AND SERVICE - IN STORE AND ONLINE

ole on request.

National Westminster Bank PLC Account No: 64239039 Sort Code: 56-124 BIC Code: NWBK GB 2L IBAN No: GB83 NWBK 5361 2464 2390 39

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