

DIFFULL

V20 Cordless Stick Vacuum Operating manual



Questions or Concerns ?

Please contact us at **support@diffull.com**

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1. WARRANTY

2-Year Warranty

DIFFULL Corporation ("DIFFULL") warranty that the product shall be free from defects in material and workmanship for a period of 2 years from the date of original purchase ("Limited Warranty Period"), provided the product was used in accordance with its use and care instructions (e.g., in the intended environment and under normal circumstances).

Your Limited Warranty Benefits:

During the Limited Warranty Period and subject to this Limited Warranty Policy, DIFFULL will, in its sole and exclusive discretion, either (i) refund the purchase price if the purchase was made directly from the online DIFFULL store, (ii) repair any defects in material or workmanship, (iii) replace the product with another product of equal or greater value, or (iv) provide store credit in the amount of the purchase price.

Who is Covered?

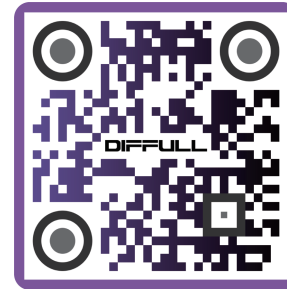
This limited warranty extends only to the original consumer purchaser of the product and is not transferable to any subsequent owner of the product, regardless of whether the product transferred ownership during the specified term of the limited warranty. The original consumer purchaser must provide verification of the defect or malfunction and proof of the date of purchase to claim the Limited Warranty Benefits.

Product Name	DIFFULL V20 Cordless Vacuum Cleaner
Model	V20
<i>For your own reference, we strongly recommend that you record your order ID and date of purchase.</i>	
Order ID	
Date of Purchase	

Two Way Register Your 2-Year Warranty

A.  Register Online
warranty.diffull.com

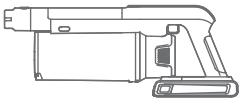
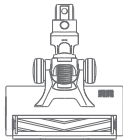
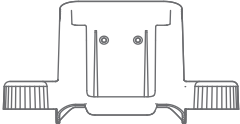
B.  Register By Email
support@diffull.com



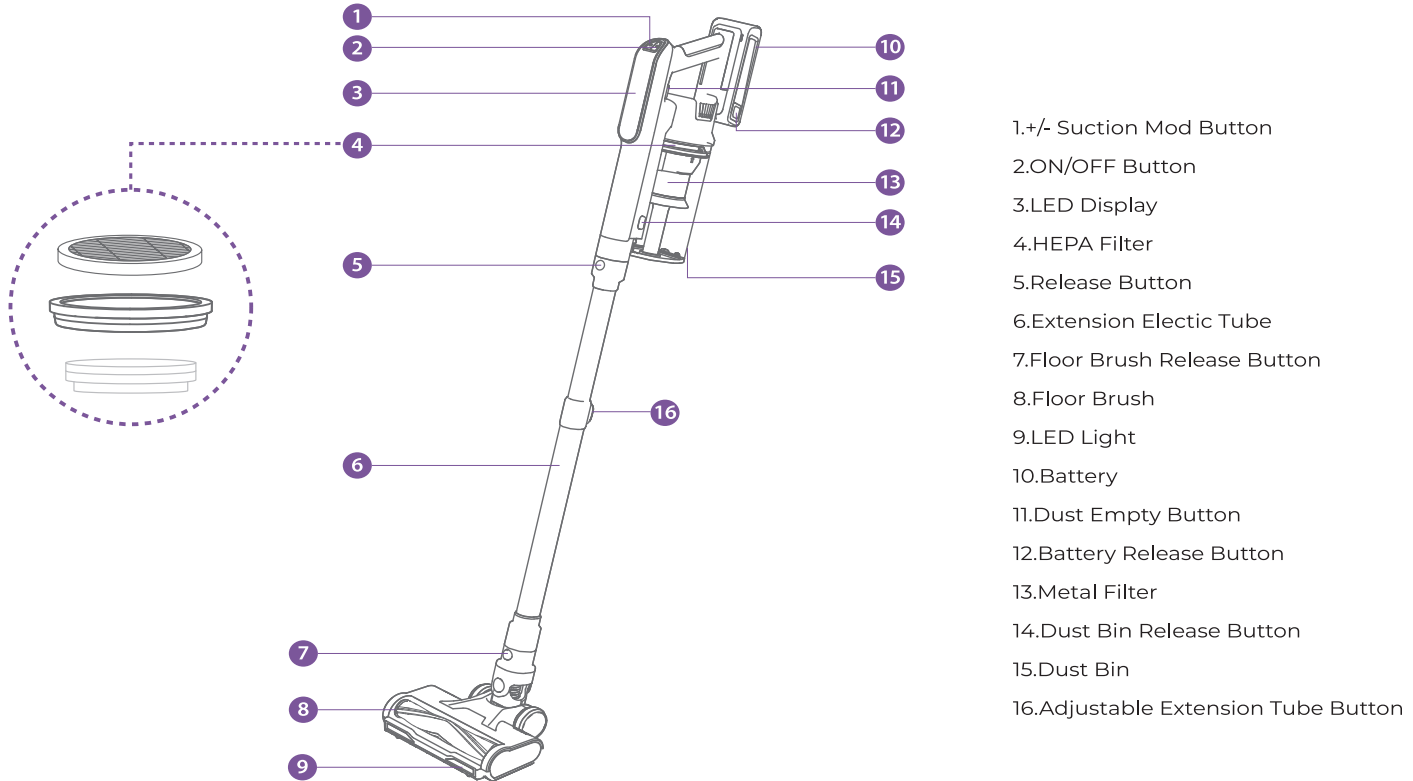
If you have any questions or concerns about your new product, please contact our helpful Customer Support Team. DIFFULL will get back to you within 12 hours.

2.OVERVIEW

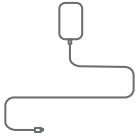
What's in the Box

			
Main Body	Battery Pack	Floor Brush	V-shaped Rolling Brush
			
Telescopic Tube	2-in-1 Brush	Long Crevice Nozzle	User Manual
			
Hair Cleaning Tool	Charger	Wall Mount	Extra HEPA Filter

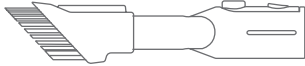
OVERVIEW



Accessory Instructions



1. Changer



2. 2-in-1 Brush

Brush retractable design can help you remove dust and hair from both upholstered furniture and hard surface furniture.



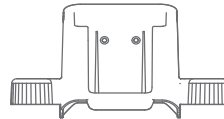
3. Long Crevice Nozzle

Remove dust on hard to reach area like windows, bed feet, gaps between table and chairs, etc.



4. Hair cleaning Tool

Remove hair, rubbish and micro dust on the brush shaft to keep the brush head clean.

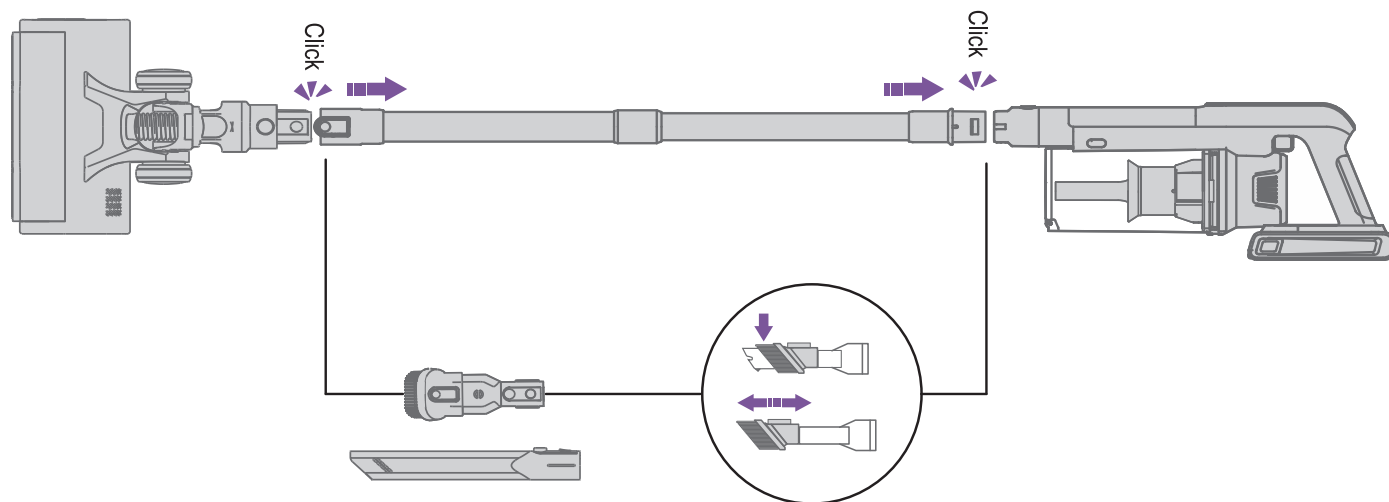


5. Wall Mount Plate

Hold the vacuum on wall-mount plate for easy storage and battery charging.

3.ASSEMBLY

Install Desired Cleaning Accessory



Wall Mounting



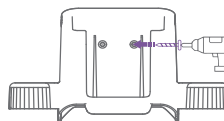
WARNING

- Please make sure there is no gas, water or electrical cables and wires behind the mounting area.
- Please install the expansion bolts in advance before installing the screws, to avoid the direct installation of the screws is not firm.
- To avoid the dock dropping down, please make sure it must be installed firmly.

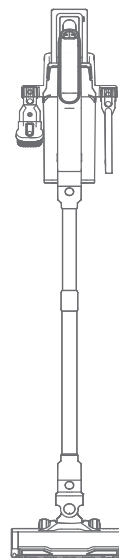
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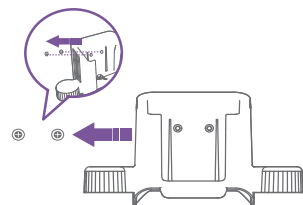
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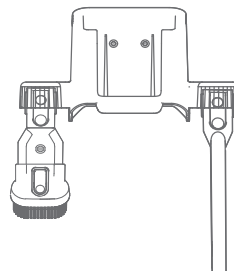
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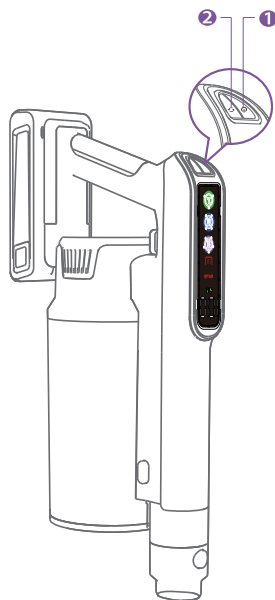
4. HOW TO USE

Control Panel



WARNING

- The battery is fully charged, and fixed in place.
- The dustcup and filters are cleaned, dried, and fixed in place.



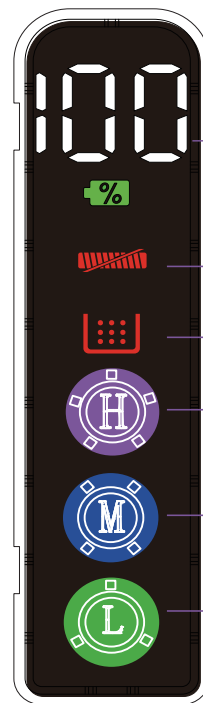
1 Power Button

Turn power On/Off

2 Speed Control Button

Boot into "Min" Mode
Press the "-/+ " Button Set to "Mid" Mode
Press the "-/+ " Button Again Switch to "Max" Mode

Digital LED Display



1 Battery Level Indicator

2 Brush Block Indicator

3 Full Cup Reminder

4 Max Suction Mode

5 Mid Suction Mode Floor

6 Min Suction Mode

5.MAINTENANCE

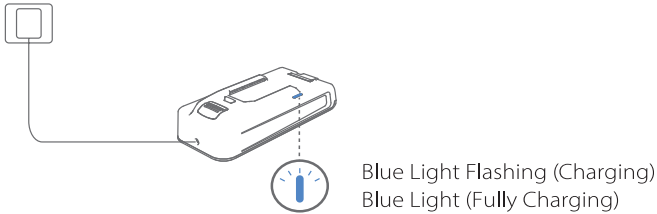
Recharging



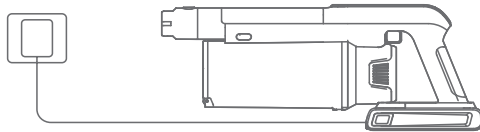
WARNING

- The vacuum cleaner cannot work while charging.
- The vacuum cleaner cannot be charged when the ambient temperature is above 40°C.

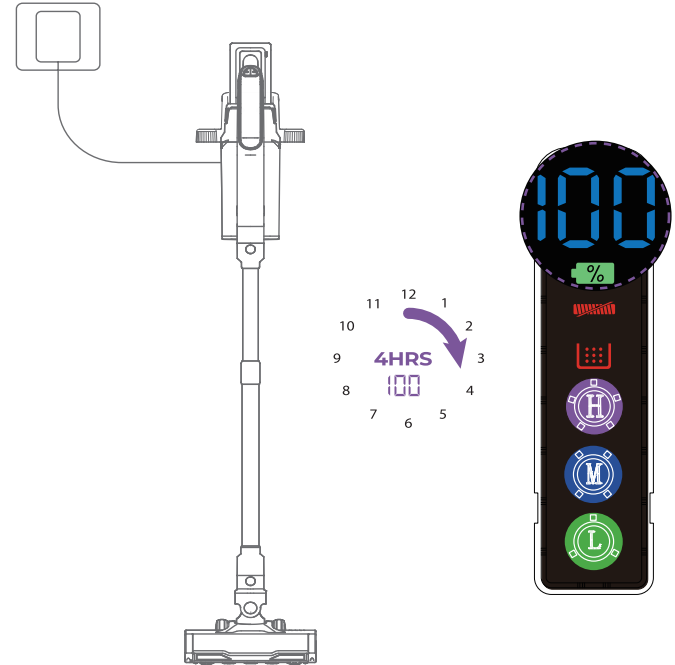
A. Remove the Battery Pack and Charge it Separately



B. Connect the Main Body to Charge

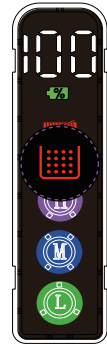
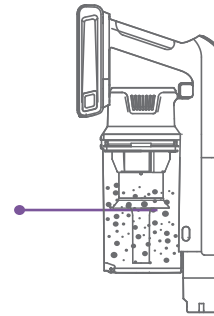
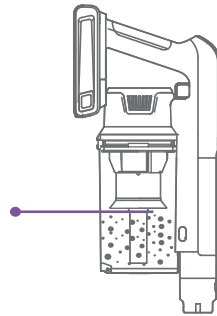
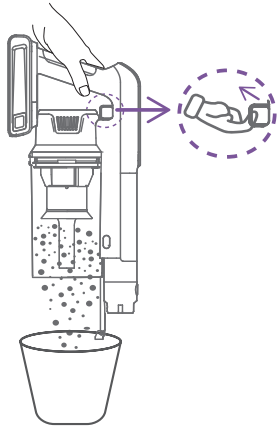


C. Hang on the Wall Mount to Charge



Empty the Dust Cup

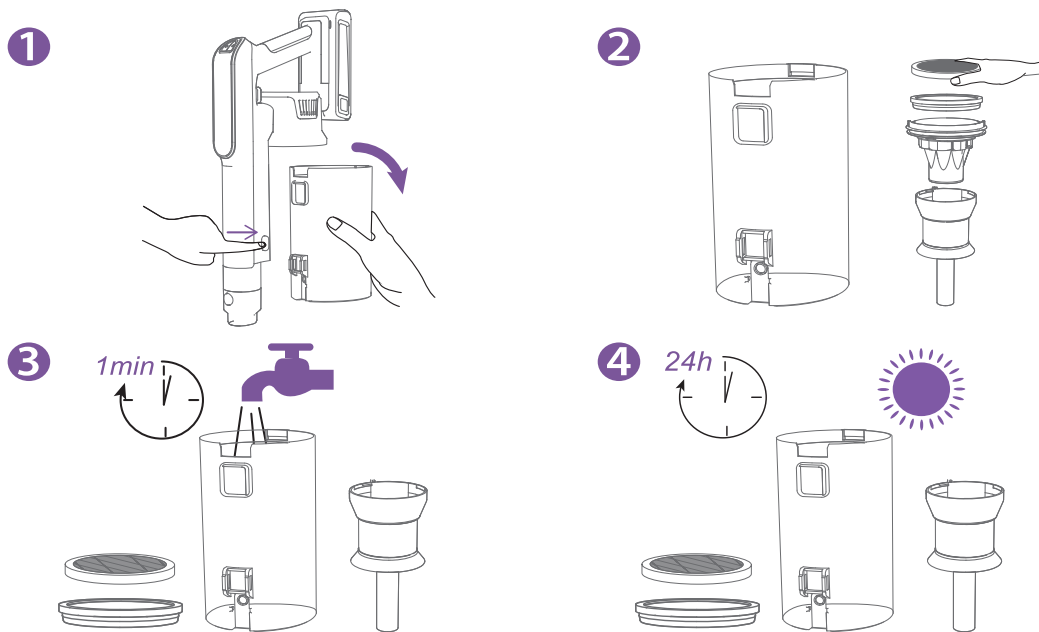
1. Press the dust cup release button to automatically empty the dust.
2. When using, if the garbage in the dust cup exceeds MAX Line, please empty it in time.



WARNING

- To maintain optimum performance, clean the dust cup promptly after use. The screen  lights up in red to indicate that the dust cup is full and the vacuum will stop working, please clean the dust cup immediately.

Clean the Dust Cup & Filter



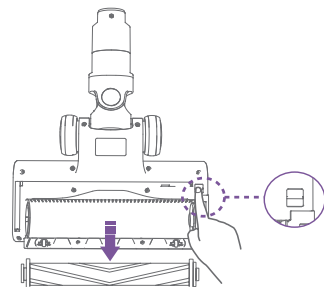
WARNING

- If you notice a decrease in suction power or if the filter is visibly dirty. Please clean it promptly.
- Wash the filter with cold water at least every month. Replace your filter every 3 months.
- Ensure that the Dust Cup and filter unit is completely dry before refitting.

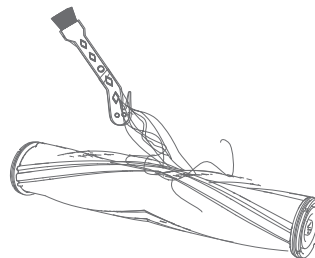
Clean the Rolling Brush

1. Remove the roller brush, clean the debris wrapped around the roller with Hair Cleaning Tool, then flush with water.
2. Insert the roller brush into the motored brush window, push down the cover it it securely in place.

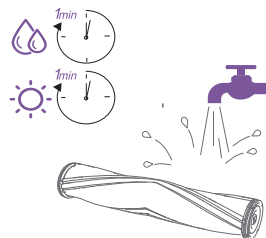
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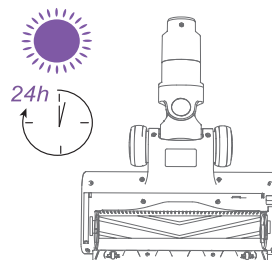
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3



4



WARNING

- To maintain optimum performance, check and clean the floor brush regularly.
- Ensure that the brush roller is completely dry before resting.
- The screen  lights up in red to indicate blocked brushes, clear the blockages immediately.

6.TROUBLESHOOTING

Problem	Possible Solution
The vacuum doesn't work!	1.The motorized brush head is blocked with debris, clean the motorized brush head. 2.Auto protection for overheating,restart after cooling down. 3.Switch button can not work,contact our Customer Support for replacement.
Weak or no suction!	1.Dust cup is full of garbage,empty the dust cup. 2.The HEPA filter is blocked, need to be cleaned or replaced. 3.Extension tube or motorized brush head is blocked,clean the extension tube and motorized brush head. 4.Low power,charge the vacuum cleaner.
Insufficient running time after charging!	1.Insufficient charging time,vacuum cleaner fully charged. 2.Battery aging,change the battery. 3.Motorized brush head or is blocked,clean the motorized brush head. 4.Charger is wrong,use the right charger.

Problem	Possible Solution
Charging indicator does not light up or flash abnormally!	1.Battery Pack is dead or broken,change the battery pack. 2.Charger is wrong,use the right charger.
The Roller Brush stop rotating!	1.Brush Roller are blocked,Clean the Brush Roller and avoid picking up large rubbish. 2.Dust Cup is full of dust,empty the dust cup and contact our Customer Support for replacement.
Trying to buy accessories for the vacuum!	1. Search for the vacuum model and the name of the accessory you want to buy on the DIFFULL official website or the retail site where you purchased it. 2. Contact our Customer Support (see page 1) to get accessory purchase options.

If your problem is not listed or still persists, please contact our **Customer Support** : support@diffull.com.We are here to serve you.

7. IMPORTANT SAFETY INSTRUCTIONS ATTENTION:



ATTENTION:

Before using this machine, please read all instructions in the manual and cautionary markings on the machine carefully.

To reduce the risk of fire, electric shock, or injury:

1. Please do not use the vacuum cleaner to vacuum detergent, kerosene glass dregs, needles, wet items, sewage, matches and other items.
2. Please do not use the vacuum cleaner to vacuum toys, paper balls and other large objects, otherwise it will cause blockage of the vacuum cleaner, motor burnout and other failures.
3. Please keep the vacuum cleaner away from fire and other hot places.
4. Please make sure to install the filter modules and the roller brush of the floor brush.
5. Please make sure not to block the suction inlet or block the roller brush, as this may cause motor failure when using the vacuum cleaner.
6. Do not use it without filters in place.
7. Please do not pour or spill water or other liquids into the machine to avoid short circuit and burn out the machine.
8. Please fully charge the battery when using a new battery or the battery used for the first time after long-term storage.
9. Please ensure that it is charged and discharged at least every three months when the machine is not used for a long time.
10. The appliance is only to be used with the power supply unit provided with the appliance.
11. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
12. For INDOOR use ONLY. Do not use the appliance in outdoors, nor in industrial environments. Do not use the appliance on wet surfaces or surfaces with standing water.
13. Do not allow to be used as a toy. Close attention is necessary when used by or near children, pets or plants.
14. Use only as described in this manual. Use only manufacturer's recommended attachments.

15. Do not use with damaged cord or plug. If appliance has been dropped damaged, left outdoors, dropped into water, or is not working as it should, please contact customer service for replacement or to buy new parts.
16. Do not handle charger, including charger plug, and charger terminals with wet hands.
17. Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
18. Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
19. Use extra care when cleaning on stairs.
20. Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
21. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
22. Do not use without filter.
23. Prevent unintentional starting. Ensure the switch is in the off position before connecting to battery pack, picking up or carrying the appliance. Carrying the appliance with your finger on the switch or energizing appliance that have the switch on invites accidents.
24. Disconnect the battery pack from the appliance before making any adjustments changing accessories, or storing appliance. Such preventive safety measures reduce the risk of starting the appliance accidentally.
25. For the purposes of recharging the battery, only use the detachable supply unit provided with this appliance. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
26. Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
27. When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.



Do not use near
open flames.



Do not store near
heat sources.



Do not pick up water
or liquids.



Do not pick up
burning objects.

8. SAVE THESE INSTRUCTIONS

FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- (1) Reorient or relocate the receiving antenna.
- (2) Increase the separation between the equipment and receiver.
- (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- (4) Consult the dealer or an experienced radio/TV technician for help.

FCC Caution:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

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www.diffull.com