LALIQUE

Lalique LTD
E-boutique return coupon

> *To be filled in by customer service upon receipt of returned goods* **Return Authorization No. .....**

Prior to returning the Product(s), you must notify the Lalique LTD e-boutique Customer Service by telephone, mail or e-mail, of your intention to exercise your right of withdrawal, mentioning your login to the site lalique.com, and references to your order.

To contact our E-boutique Customer Service, please call
+33 (0)1 55 90 59 63
Monday to Friday from 9 am to 6
pm Saturday from 9 am to 4 pm
You can also contact us at any time by email: **customerservice@lalique.fr**

The article subject to your cancellation must be returned to the following address:

> **LALIQUE Conduit Street**
> **E-boutique**
> **47 Conduit Street**
> **W1S 2YP LONDON**
> **UNITED KINGDOM**

To process your return as soon as possible, please fill in the information below:

Your details

Order number: ....

Invoice number: ....   Date: .../.../...

Name: ....   Forename: ....

Phone: ....   E-mail: ....

Your request

☐ Refund for your order   ☐ Changing for an identical product

Returned Product(s):

Product code:	Product description:	Quantity:	Reason for return*:

* 1 The product you received was not up to your expectations   3 The product you received is faulty

2 The product you received is not the one you ordered   4 Other reasons:

In accordance with the General Terms and Conditions of the Lalique LTD e-boutique and applicable law, we remind you that:

- The Products, objects of cancellation, shall be returned by the customer at the address indicated above within 28 days starting on the day of delivery,
- The customer may exercise his right of cancellation without having to prove his reasons,
- The return shall be at the sole cost and sole risks of the Client,
- The Products shall be returned in a condition allowing their resale,
- Products returned damaged in any way whatsoever, dirty, and / or incomplete cannot be accepted,
- Right of withdrawal does not apply to bespoke Products that would have been customized on demand of the Client, for instance with the engraving of a name.