



Climb On Equipment Returns and Warranty

You can return your items in person at our retail location in Squamish, BC or send by Canada Post (insured, prepaid regular parcel allows you to track your parcel). Please complete and enclose this form with your return. For detailed information on returns, please check our website climbonequipment.com/policies/refund-policy

Return Address

Climb On Equipment
PO Box 2438
Squamish, BC V8B 0B6 Canada

Return shipping is the sender's responsibility. Never include your credit card information on this form.

Your contact information:

Name: _____

Original Purchaser's Name: _____

Order Number: _____

Address: _____

E-mail: _____

Phone Number: _____

If you are requesting a repair or have a warranty issue, please call +1 (604) 892-2243 email us at customerservice@climbonequipment.com

Note: Refund will be issued to the card originally used.

Reason for the return (use back if more space needed):

Item(s) being returned (use the back, if more space is needed):

Product	Description Size	Quantity

Returns are accepted if mailed within 30 days of receipt. *All items purchased In-Store or Online between Dec 1, 2023 through Dec 25, 2023 can be returned up until Jan 31, 2023.* We can only accept items returned if mailed from within Canada (sorry, no international returns). All climbing equipment is final sale, except climbing shoes, which can be returned if unused. All items must be new, unworn, and unused with original hang tags, and packaging intact.