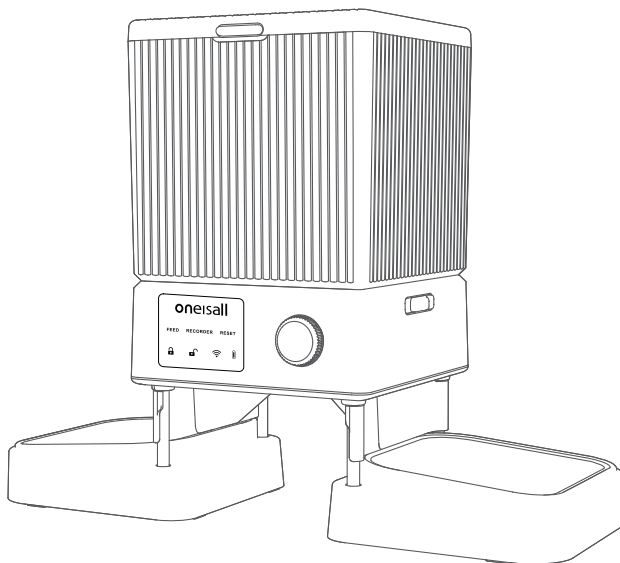# oneisall®

Automatic Pet Feeder with WIFI

PFD-002 Pro

User Manual

ON-D97

oneisall support	Video Tutorial	Scan to Download APP	oneisall Official Community

Thank you for choosing us! To use the feeder correctly, please take a moment to read this User Manual before you use the product.
If any accessories are missing, there are quality issues, or you have any questions about this feeder's usage, please feel free to contact us. via
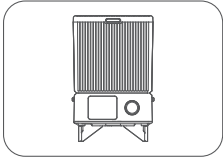**support@oneisall.com**

For more information, you can visit our website
www.oneisall.com

We showcase buyer's voice on our website regularly. You are welcome to record and share your own experience of our products.
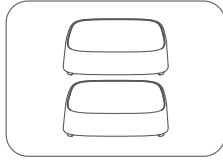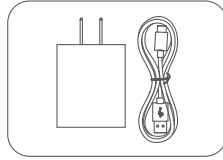
Contents

In the Package

1xAutomatic Pet Feeder

2xStainless Steel Bowl and Holder

1xPower Cord with Adapter

SILICA GEL

1xDesiccant Bag

oneisall
Automatic Pet Feeder with Dial

User Manual

1xUser Manual
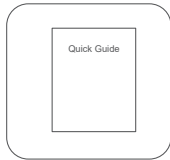
Quick Guide

1xQuick Guide
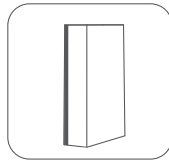
1xSponge
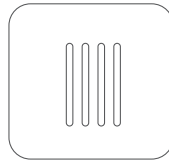
4xMetal Post
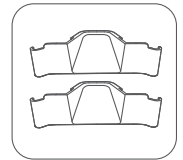
2xFood Slides

Product Overview

Lid button

Lid

Food tank

LED Display

oneisall

Switch for the tank

Food slide

Dial

Metal post

Stainless steel bowl

Bowl holder
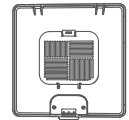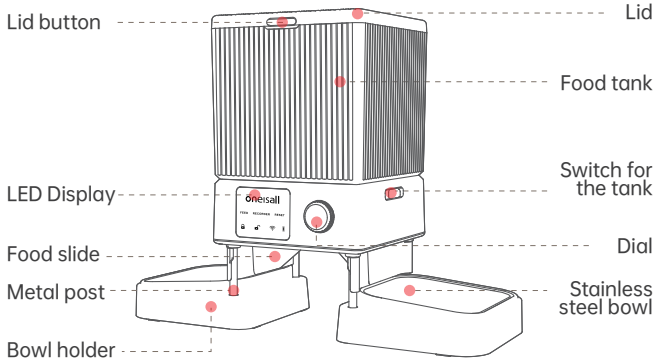
Desiccant box

Battery compartment
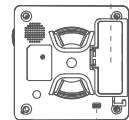
Power jack

LED Display Introduction

FEED: Manual feed

RECORDE: Record a message

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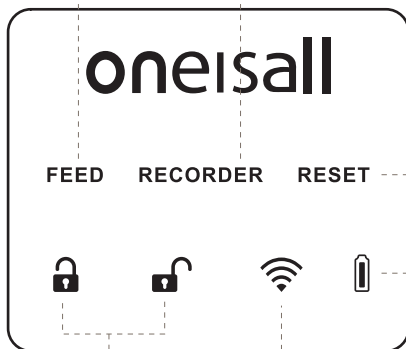
FEED   **RECORDER**   **RESET**

RESET: Clean all settings

Battery icon

Locked/Unlock   WIFI indicator

Assemble the Feeder

1. Take out the machine, press the button in front of the top lid, open the tank and take out all accessories.
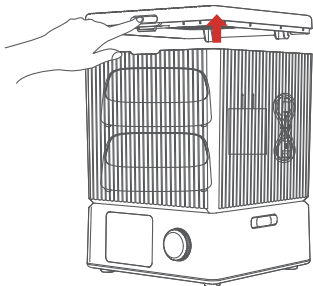
2. Invert the machine and install 4 AA batteries.

Note:
The back-up batteries are not included in the package.
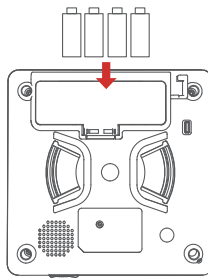
3.Install the charging cord. Insert the Type-C end into the port of the feeder.
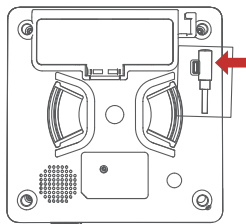
4. Take out two food slides, insert them to the feeder.
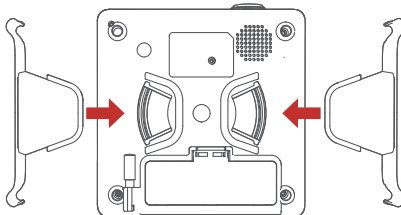
5. Take out 4 metal posts and insert them into four holes at the bottom of the machine.
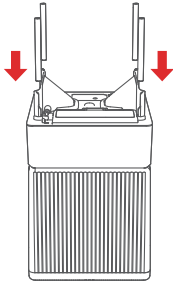
6. Align the 2 holes at the bottom of the bowl holder with 2 metal posts and install them properly. Do the same on the other side.
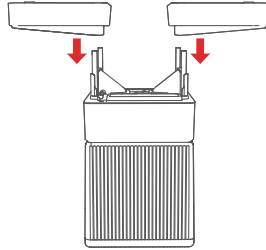
7. Turn the machine over after all is installed. Place the desiccant bag into the desiccant box.
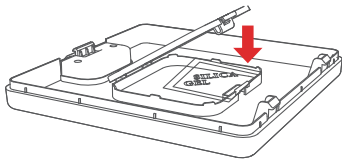
8. Fill the tank with pet dry food. Place the stainless steel bowls and connect the charging cord to power supply.

Note:
Kibble size allowed: 4-12mm/0.2-0.5 inch in diameter.
Do not use for canned or wet food.
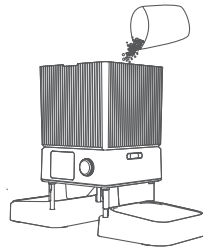
Tips:
1. The batteries keep the feeder work under blackout.
2. Please use the attached 5V/1A adapter in daily.

Connect to APP

The feeder supports 2.4GHz and 5GHz WiFi

System requirements
iPhone on iOS 10.0 or later. Smartphone on Android 5.0 or later.

1. Download and install the Smart Life app.

Smart Life

Note:
To proceed with the installation and sign-up process, please grant the necessary authorization. Upon entering your email address, you will receive a verification code. It is essential to enter this code before proceeding to set your account password.

Register

United States of America

Email Address

☑ I agree to the Privacy Policy User Agreement and Children's Privacy Statement

Get Verification Code

Set Password

Password
••••••••••••

Done
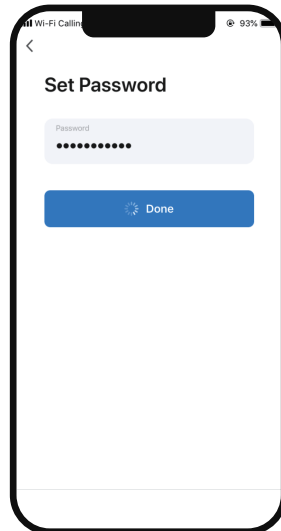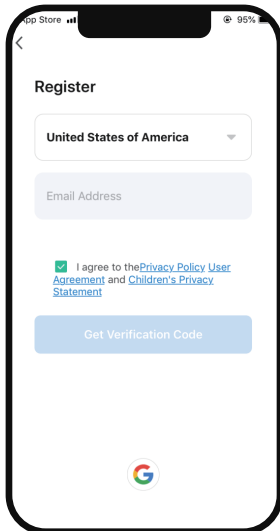
2. Turn on the Bluetooth feature on your mobile phone is turned on. Next, connect your phone to a Wi-Fi network and enable GPS location services.
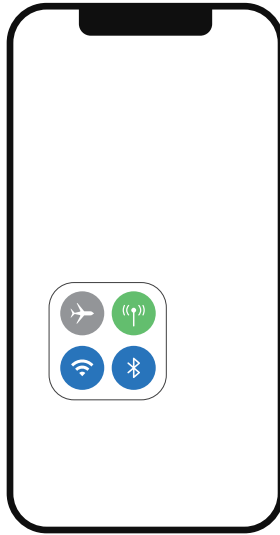
3. To activate the feeder, first, turn it on. Press and hold the dial button for approximately 3 seconds to unlock it. Then, rotate the dial to the RESET icon and hold it for 5 seconds. You will notice that the WIFI icon will turn red and start flashing.
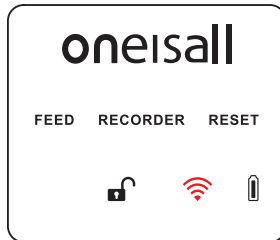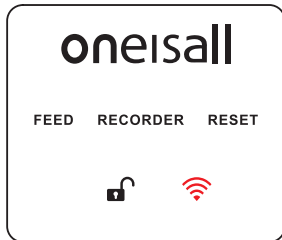
Note:
If you are using batteries as the sole power supply for the feeder, a battery icon will be displayed on the device.

4. On the app, locate the "+" symbol on the right side and click on it to add a new feeder to your account.
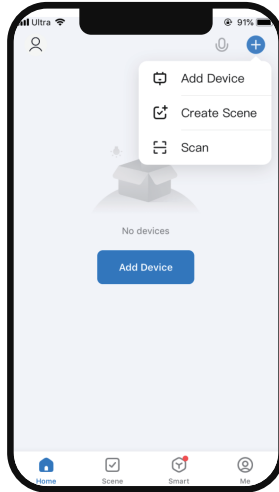
5. Within the app, utilize the "Add Device" feature to detect the device as depicted in the provided image.
The model name of the device should be PFD-002 PRO. Once the device is identified, click on the "Add" button to proceed.
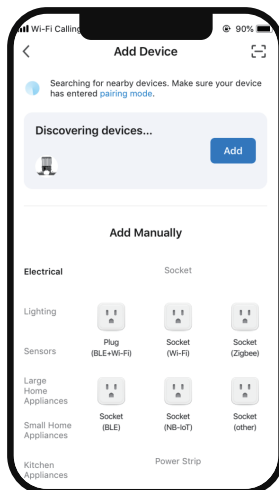
6. When connecting the feeder for the first time or switching to a new Wi-Fi network, you will be prompted to enter the Wi-Fi password. Please enter the password in the provided field and click on the "Next" button to continue.
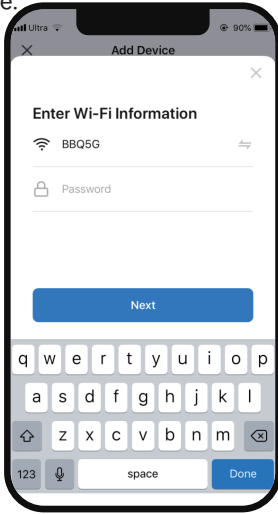
7. Please wait patiently for the connection to be established and succeed. This may take a few moments.
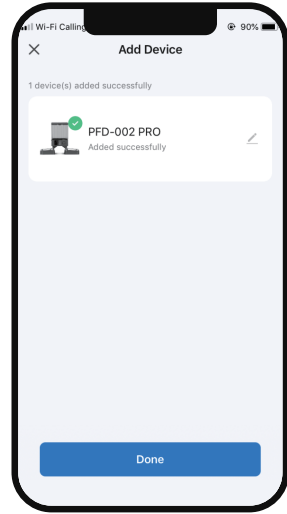
8. Once the connection is successfully established, click on the "Done" button to finalize the setup. You will notice that the WIFI icon on the device will turn white and stop blinking.
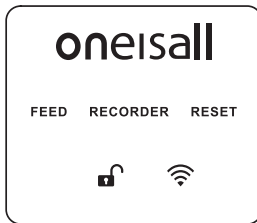
Note:
- When connecting the feeder to the power outlet, please note that the middle menu bar on the device will disappear automatically after 5 seconds of no user interaction.
- When using batteries as the sole power supply, it's important to be aware that the entire screen will turn black after 30 seconds of inactivity. To reactivate the screen, simply turn the dial as desired, and it will light up again.

Manual Feeding Setting

1. Once the connection process is completed, the mobile phone will automatically open the settings menu.

2. Choose the desired number of portions by selecting the appropriate value, and then click on the "Manual" option. In accordance with the provided image, the feeder will dispense 5 portions.
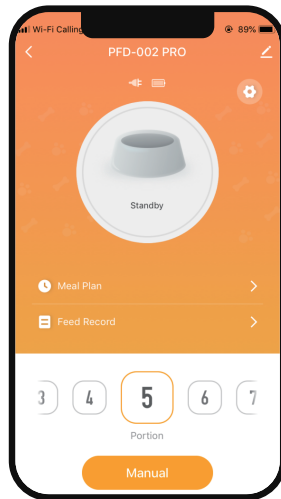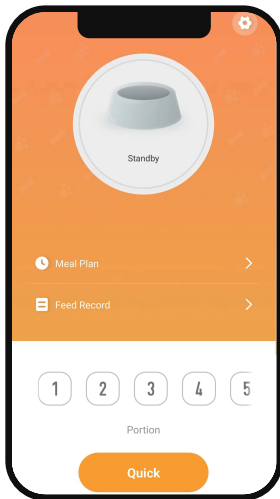
Feeding Schedule Settings

1. Click on the "Meal Plan" option to access the feeding plan setting interface.Tap on "Add" option to set feeding schedule.
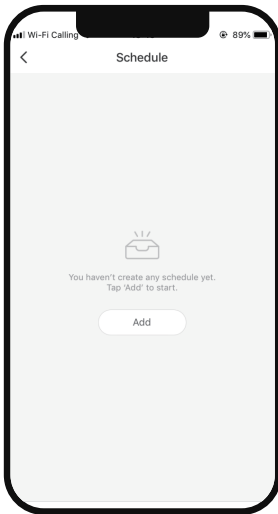
2. Select the desired number of days of the week for feeding. Then, choose the feeding time and specify the number of portions for each feeding.
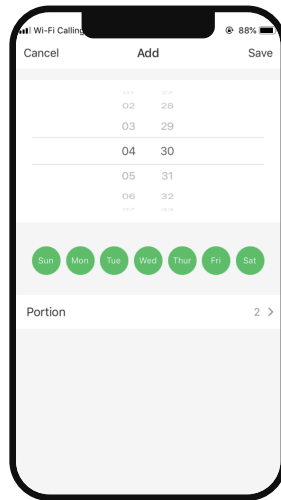
Once the settings are properly configured, you will obtain a schedule as illustrated below:
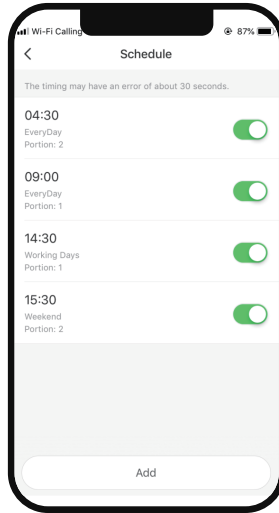
You have the flexibility to set up to 10 meals in total, with a maximum of 60 portions per meal.

View the Feeding Log

1. Click on the "Feed Record" option to view the log for the current week, which will display the feeding records after each feeding session has been completed.
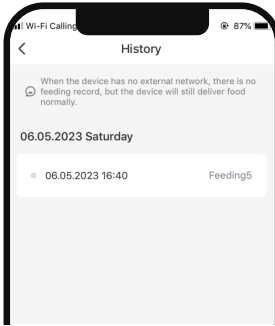
Slow Feed Setting

Click on the settings icon. From there, you have the option to switch off the indicator. Additionally, you can enable the Slow Feed switch, which will adjust the grain interval to 10 seconds per portion.
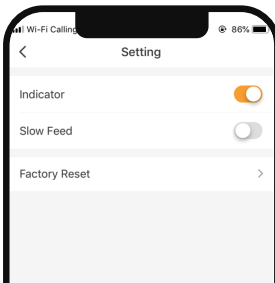
Share and Remove Devices

Share the device.
1. To enter the modification page, click on the pencil icon located in the upper right corner of the feeding interface within the app.

2. Tap on "Share Device" to share this feeder with your family and friends.
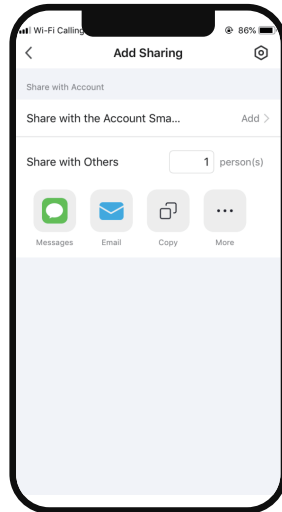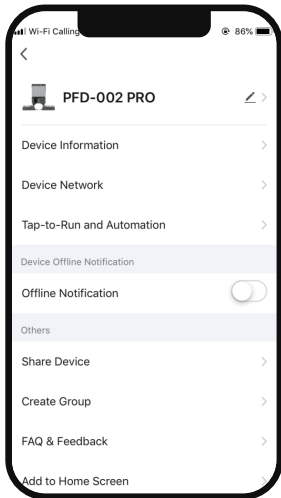
Remove devices

On the device list screen, press and hold the desired device for 3 seconds to access the "Remove Device" screen. From there, select the device you wish to remove and click on the "Remove Device" button.
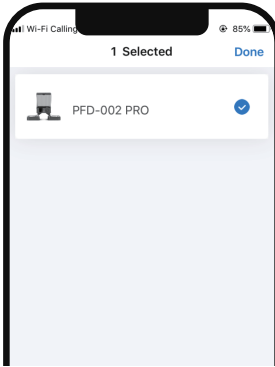
Statement for WIFI Indicator

State of the icon	Indicates
Red+Flash	Connecting to network
White+Stay on	Connected to network
White+Flash quickly	Disconnected from the network, the device retained the memory of the last mobile phone it was connected to.
White+Flash slowly	Disconnected from the network and does not have memory of the last mobile phone.

Statement for Battery Icon

When the battery is fully charged, the battery icon will be displayed in white. However, if the battery level becomes low, the icon will turn red and start blinking as a warning indicator.

If you notice the battery icon turning red and blinking, it is an indication that the battery needs to be replaced.

Record A Message

1.While in the unlock state, turn the dial to select the "RECORDER" icon. The icon will start flashing. Press and hold the dial button. You will hear two beeps, indicating that the recording has started. Speak to record your personalized calling message.

2. Release the dial when you have finished recording your message. Once the recording is complete, it will automatically play back once for confirmation.

3. If you wish to change the calling record, simply repeat steps 1 and 2. This will allow you to record a new calling message.

Please note that each calling message can be up to 10 seconds in length.

The Desired Amount of Kibbles

Based on our laboratory experiment, the size of the kibble we used measured approximately 0.3 inches.

Here's the data from our experiment

Cup	Portion	Gram
1/8	2	15
1/4	3	29
1/3	4	38
1/2	6	57
1	12	114

Please note that the provided data is for reference purposes only. It is essential to conduct your own testing to determine the appropriate amount of dry food for your specific pet, considering the particular brand and type of dry food you are using.

Note:
1. The number displayed as "PORTION" on the device indicates the amount of food that will be dispensed for each bowl.
2. It is important to note that the device does not support delivering different portion sizes to each bowl simultaneously. The same portion size will be dispensed to all bowls.

Here are the steps:

1. In the following steps, we will assume that both of your pets require the same amount of food.
2. For instance, if ½ cup of food equals 6 portions, then ¼ cup would be equivalent to 3 portions.
3. Set the portion number on the device to 3.
4. Measure the dispensed kibbles. If the amount matches your desired quantity, it means the setting is correct.
5. If the dispensed amount does not align with your desired quantity, adjust the portion number until it gets closer to the desired amount.

Tips for Cleaning

1. Before cleaning, make sure to unplug the charging cord from the feeder.
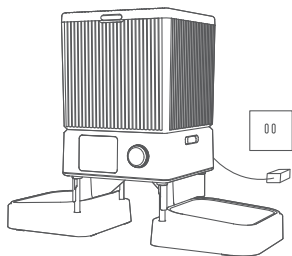
2. Unlock the tank by following the instructions provided, and carefully remove it from the feeder. Pour out any remaining cat food from the tank.
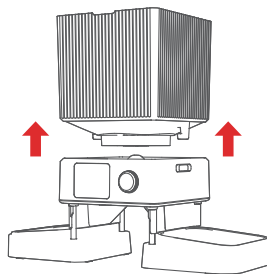
3. Wash the lip, food tank, stainless steel bowl, and bowl holder using mild soap and warm water. Rinse them thoroughly. Afterward, allow them to air dry or use a clean cloth to wipe them dry.
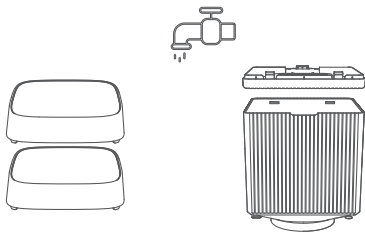
4. Please note that the machine and tank base should only be cleaned using a soft dry cloth. These parts are not detachable and are not waterproof, so avoid exposing them to water or other liquids.
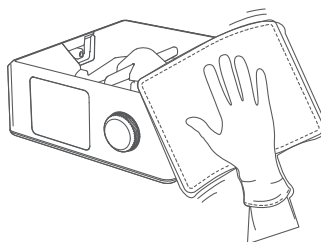
Specification

Model:	PFD-002 PRO
FCC ID:	2BBAWPFD-002
Size:	7.4 x 7.2 x 9.9 in
Capacity:	20 Cups (4.7 lb dry food)
Portion Size:	6 Portions=1/2 Cup=55 G
Material:	ABS+304 stainless steel
Input:	5V DC/1A
Food:	Dry food, less than 0.5 inch in diameter
Power Supply:	Cord suggested/batteries for backup

Use Precautions

1. This feeder is recommended for pets over 6 months old. Please ensure your pet meets the minimum age requirement before using the feeder.
2. This feeder is designed for indoor use only. Avoid placing it in direct sunlight and keep it away from any potential sources of fire or heat.
3. Always use the provided adapter to power the feeder. Using any other adapter may result in damage to the feeder or cause it to malfunction.
4. Do not immerse the main machine in water or any other liquid. It is important to keep the main machine dry to prevent damage and ensure proper functionality.
5. To prevent pets from knocking over the feeder, it is advisable to position it against a wall or in a secure location.
6. Children should use the feeder under adult supervision and guidance to ensure safe and appropriate usage.
7. If you notice that the desiccant bag is broken, discontinue its use immediately. Contact our support team for assistance or for obtaining a replacement desiccant bag.
8. If you decide to stop using the feeder, please remember to unplug the power cord and remove the batteries located at the bottom of the feeder.

Troubleshooting

For troubleshooting assistance and inquiries related to your order, please contact us via email at support@oneisall.com. To ensure a prompt resolution to your issue, kindly provide your order ID along with the details of the problem you are experiencing.
Our support team will be dedicated to helping you find a fast and satisfactory solution.

Problems	Solutions
The feeder can not work	Check if the cord connected well.
	Do not use batteries, use another type-C charging cord to see if the feeder works.
	Unplug the cord and use new batteries to see if it works.
Desiccant Replacement	Email us:support@oneisall.com
The dial do not work	Try to press and hold it for 3 seconds to unlock the feeder.
Food stuck or show E-01 error code	Make sure the kibble size less than 0.5 inch in diameter.
	Check if the tank and food outlet keeps dry.
	Check if the food keeps dry and fresh.
	If the food stop in the outlet, clean it.
	If you use without cord, replace the batteries.
LED Display is off	When using the battery as the only power source, the screen would be off to save electricity. But the feeder would work normally.

Issues of connection

A: Fail to connect to network.

1. Ensure that you are not in tourist mode. Register an APP account for the initial login.
2. Make sure the feeder is properly connected to a power source.
3. Double-check the accuracy of the entered WIFI account and password.
4. Ensure that the WIFI signal is strong. For optimal performance, keep the distance between   the router and feeder under 10 meters to avoid a weak network signal.
5. Confirm that the red WIFI icon is blinking slowly.

B: The device cannot be found.

1. Verify that WIFI and Bluetooth are enabled on your mobile phone.
2. If the device cannot be found during the network distribution process after a prolonged time, perform a device reset. Turn the dial to RESET, press and hold the dial for 5 seconds to reset the WIFI connection. You will hear two beeps, and the WIFI indicator will flash, indicating the reset is complete. You can now proceed to add the device.

C: The feeder display is offline.

1. Check if your mobile phone is properly connected to the network.
2. Ensure that the distance between the feeder and the home router is less than 10 meters, without any walls obstructing the signal. WIFI signals weaken significantly when passing through partition walls, leading to unstable offline connections.
3. Verify that the home network is functioning correctly. If you are away from home, rest assured that the feeder will continue to operate according to its schedule even if the network is disconnected. Your pet's feeding routine will be maintained, so there is no need to worry about them going hungry.
4. Plan and set the feeding schedule in advance before going on a trip to prevent any interruptions caused by internet disconnections or offline equipment.

Warranty

The Warranty Team provides you with specific legal rights. Additionally, you may also have other rights that can vary from state to state.

12-Month Warranty & Lifetime Customer Support
Only applies to eligible purchases made directly from oneisall authorized distributors. The warranty coverage applies to the original owner and to the original product only and is not transferable.

How to Initiate a Warranty Claim?
To initiate a warranty claim, please contact our customer support team at **[support@oneisall.com]** if your appliance is experiencing improper operation under normal household conditions during the warranty period.

Please note that all rights are reserved by oneisall official website. For further information, please visit **www.oneisall.com.**

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